

California Department of Consumer Affairs Bureau of Security and Investigative Services



Firearms Assessment Information Bulletin



PSI Talent Measurement

3210 E Tropicana
Las Vegas, NV 89121

<https://test-takers.psiexams.com/cabsi>

Please refer to our website to check for the most updated information at <https://test-takers.psiexams.com/cabsi>.

WHO MUST COMPLETE THE ASSESSMENT

A BSIS security guard registrant seeking to associate a BSIS Firearms Permit to the guard registration must complete an assessment to demonstrate that they are capable, at the time the assessment is completed, of demonstrating appropriate judgment, restraint, and self-control for the purposes of carrying and using a firearm when performing security guard duties. (Business and Professions Code Section 7583.23 and 7583.47. **NOTE:** Effective January 1, 2022, an individual must pass the assessment prior to submitting a Firearms Permit Initial Application.

ASSESSMENT FEE AND METHOD OF PAYMENT

The fee to take the assessment is **\$65.00** and it may be paid either through PSI's online registration and scheduling system or PSI's Call Center. **The fee is non-refundable** and must be paid before an assessment appointment can be scheduled.

Acceptable forms of payment:

- Credit Cards, Debit Cards, Pre-paid Cards
- Cashier's Checks*
- Money Orders*

***NOTE: If you are paying via a cashier's check or money order, your payment must be received by the PSI Call Center staff before they will schedule your appointment. Call PSI's Call Center at its toll-free number 1(877) 392-6422 or review the registration form listed at the bottom of this document for more instructions on how to pay with money order or cashier's check. Cash payments will NOT be accepted.**

ASSESSMENT SCHEDULING PROCEDURES

You must complete and pass the assessment prior to filing a Firearms Permit Initial Application with the BSIS. You have two options for scheduling your appointment:

1. Visit psixams.com to utilize PSI's 24-hour online registration and scheduling system:
 - In the right-hand column under "New Users" click on "Create an account"
 - Enter your information in the required fields. Make sure that your first and last name match what you put on your Application for Firearms Permit, then click "Submit"
 - Once you click submit you will be directed to your *PSI Home Page*. In the right-hand column under "My Tasks", click "Schedule for a test" then on the next page click "Find My Records"
 - From the drop-down menu under "Select Organization", click on "Government/State Licensing Agencies", select "California", then select "CA Bureau of Security and Investigative Services (Firearms Assessment)"
 - Enter your "Security Guard Registration Number" and click "Submit"
 - The next screen will allow you to pay and schedule a time to take the assessment
2. Call PSI's Call Center at its toll-free number: 1(877) 392-6422.

NOTE: See Pages 7-11 for assessment administration locations



CANCELING OR RESCHEDULING AN APPOINTMENT

You may cancel and/or reschedule an assessment appointment without any penalty ***if your notice to cancel or reschedule is received two (2) business days prior to your scheduled appointment date. If notice is provided less than two business days, you will be required to pay another assessment fee.*** For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received before 9:00 a.m. on the previous Thursday. To cancel or reschedule an appointment, you can use PSI's 24-hours online registration and scheduling system or call PSI at 1-(877) 392-6422.

if you are cancelling or attempting to reschedule within 24 hours due to a **medical or immediate family member emergency**, please provide supporting documentation for review to examaccommodations@psionline.com. Please allow up to 5 business days for review. If approved, you will be allowed to reschedule without penalty.

NOTE: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI and speak to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment for any of the reasons listed below and still wish to complete the assessment, you will need to pay the assessment fee again.

- You do not cancel your appointment 2 business days before the scheduled appointment date;
- You do not appear for your appointment;
- You arrive after appointment start time;
- You do not present proper identification when you arrive for the appointment.

REPORTING TO THE ASSESSMENT ADMINISTRATION SITE

On the day of your appointment you must:

- Arrive at least 30 minutes prior to your scheduled appointment time to allow time for check-in and identification verification. This also provides time to become familiar with the assessment process.
- Have in your possession one of the following valid and government-issued photo identifications:
 - Valid photographic driver's license (any state)
 - Valid State identification card (any state)
 - Valid U.S. military identification
 - Valid U.S. passport
 - U.S. Government-issued passport card

No family or friends may wait during your test. They must leave the building. Minor children may not be left unattended.

ASSESSMENT ADMINISTRATION

The assessment will be administered via a computer. You will be using a mouse and computer keyboard and you will have approximately one hour to finish the assessment.

Before you start the actual assessment, you will be provided a computer-based tutorial. The time you spend on this tutorial DOES NOT count as part of your assessment time. Sample questions are

provided following the tutorial so that you may practice answering questions and reviewing your answers.

AFTER COMPLETION OF ASSESSMENT

Before you leave the assessment administration site, PSI staff will provide you with a BSIS Firearms Assessment Examination Score Report. Keep this notice for your records.

Pursuant to the provisions of Business and Professions Code Section 7583.47, PSI only provides the bureau with the assessment results of “**Demonstrate**” or “**Did Not Demonstrate**” depending on your assessment score. Based on the result received, you can proceed as follows:

Demonstrate Results

- If you demonstrate that you possess appropriate judgement, restraint, and self-control for the purposes of carrying and using a firearm during the course of your security guard duties, you may submit a Firearms Permit Initial Application.

Did Not Demonstrate Results

- If you did not demonstrate that you possess appropriate judgement, restraint, and self-control for the purposes of carrying and using a firearm during the course of your security guard duties, you may not submit a Firearms Permit Initial Application. You have the option to retake the assessment 180 days after receiving a did not demonstrate result. Please note the 180-day waiting period begins the day after you complete your assessment. To retake the assessment please follow the instructions above under “Assessment Schedule Procedures.”

REASONABLE ACCOMMODATIONS AVAILABLE

You may request reasonable accommodations through the following steps:

1. Fill out and submit the ADA Request Form along with required supporting documentation as noted on the request form (page 13).
2. BSIS will review the request and will either approve or deny the request. You will be notified in writing as to the decision.
3. If approved, PSI will contact you to schedule your appointment with the allowed accommodations.
4. If not approved, you will be advised to schedule your assessment without accommodations.

For your convenience earplugs or sound-proofing headsets are available without the need for a reasonable accommodation request. You may request these devices from the PSI exam proctor on the date of your assessment appointment.

Important Note: Do not schedule your appointment until BSIS has completed the review of your request.



ASSESSMENT ADMINISTRATION SITE CLOSING FOR AN EMERGENCY

In the event severe weather or another emergency forces the closure of an assessment administration site on a scheduled appointment date, your appointment will be rescheduled. PSI staff will attempt to contact you in this situation as soon as possible. However, you may check the status of your appointment by 1(877) 392-6422. Every effort will be made to reschedule your appointment at a convenient time for you. You will not be penalized. You will be rescheduled at no additional charge.

In most California testing centers, testing does not take place on the following major holidays:

Christmas Eve	Closed December 23-24, 2022
Christmas Day	Closed December 25-26, 2022
New Year's Day	Closed January 1-2, 2023
Martin Luther King Jr.	Closed January 16, 2023
Memorial Day	Closed May 29, 2023
Independence Day	Closed July 4, 2023
Labor Day	Closed September 4, 2023
Thanksgiving Day	Closed November 23-24, 2023

ASSESSMENT BACKGROUND INFORMATION

The assessment is named the Sixteen Personality Factor Questionnaire (16pf), which is a personality test used in various settings including employers of protective services personnel (e.g., police officers, firefighters and security guards). PSI conducted a Standard Setting Study for the 16pf questionnaire specific to an Applicant demonstrating that they are capable of exercising appropriate judgment, restraint and self-control for the purposes of carrying and using a firearm while performing armed security guard duties. Based on the results of the standard setting study, a 16pf cut score (pass/fail point) was identified to score Applicants' 16pf responses.

IMPORTANT INFORMATION ABOUT ASSESSMENT SUBVERSION

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including the BSIS firearms assessment. Pursuant to the provisions of this Act, such acts include but are not limited to:

- Conduct which violates the security of the assessment materials;
- Removing from the testing room any assessment materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual assessment;
- Aiding by any means the unauthorized reproduction of any portion of the assessment;
- Paying or using professional or paid test-takers for the purpose of reconstructing any portion of the assessment;
- Obtaining assessment questions or other assessment material, except by specific authorization either before, during, or after an assessment; or
- Communicating with any other assessment taker during the administration of the assessment.
- Copying answers from another assessment taker or permitting one's answers to be copied by assessment taker.

- Having in one's possession during the administration of the assessment administration any materials or data other than the those authorized to be in one's possession during the completion of the assessment.
- Impersonating any individual approved to complete the assessment or having an impersonator complete the assessment on one's behalf.
- Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section, shall be liable for the actual damages sustained by BSIS not to exceed ten thousand dollars (\$10,000) and the costs of litigation.

IMPORTANT INFORMATION ABOUT TAKING THE ASSESSMENT

1. The temperature in the room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the completing the assessment.
2. There are timing mechanisms available at the assessment administration site and on the computer console to help candidates keep track of time during the assessment administration. Watches or other timekeeping devices are not permitted in the testing rooms.
3. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when they leave the room and when they return. If a candidate's restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the Bureau of the occurrence.
4. The following items are not permitted in the testing rooms:
 - All personal electronic devices except those that are a medical necessity.
 - Cellular telephones, personal digital assistants (PDAs), recording devices, cameras, pagers, purses, notebooks, notebook computers, reference or readings material, music players, radios, electronic games, calculators, or briefcases.
 - Personal items including but not limited to watches, backpacks, wallets, pens, pencils, or other writing devices, food, drinks (unless prior approval is obtained by the Bureau).
 - Hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, hooded clothing, heavy jackets or overcoats.
 - During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates shall return these items to their vehicle or other place of safekeeping. Neither PSI, nor the Bureau of Security and Investigative Services, shall be responsible for the items.
 - Any candidate possessing the prohibited items in the testing room shall have his or her assessment results invalidated, and PSI shall notify the Bureau of the occurrence.
5. Copying or communicating assessment content is a violation of PSI security policy and existing law. Either one shall result in the disqualification or invalidation of the candidate's assessment results and may subject the candidate to criminal prosecution.
6. If you are asked by a proctor to step into the lobby during the time you are completing the assessment, the proctor will suspend your assessment and you will not lose any remaining test time.
7. Weapons are not permitted in the assessment administration sites.

ASSESSMENT SITE LOCATIONS

AGOURA HILLS

30851 AGOURA RD SUITE 302
AGOURA HILLS, CA 91301

(818) 851-9266

FROM THE EAST: TAKE US-101 N/VENTURA FWY WEST TO REYES ADOBE RD (EXIT 38). TURN LEFT ONTO REYES ADOBE RD. TURN RIGHT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE RIGHT.

FROM THE WEST: TAKE US-101 S TO LINDERO CYN RD (EXIT 39). TURN RIGHT ONTO LINDERO CANYON RD. TURN LEFT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE LEFT.

ATASCADERO

7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422

(805) 538-5053

FROM US-101 N, TAKE THE CA-41 EXIT (EXIT 219) TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. TURN LEFT ONTO CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT (EXIT 219), TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD

5405 STOCKDALE HIGHWAY
SUITE 103

BAKERSFIELD, CA 93309

(661) 735-5351

FROM INTERSTATE 5-SOUTH, TAKE THE STOCKDALE HIGHWAY EXIT (EXIT 253). TURN RIGHT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

FROM INTERSTATE 5-NORTH TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CALIFORNIA 99 NORTH VIA EXIT 221 TOWARD BAKERSFIELD/FRESNO. TAKE THE CALIFORNIA 58 EAST EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CALIFORNIA STATE UNIVERSITY/STOCKDALE HIGHWAY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE ROAD, TURN SLIGHT LEFT

ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

CARSON

17420 S AVALON BLVD, SUITE 205
CARSON, CA 90746

(310) 400-7393

FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT-HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR

21660 EAST COPLEY DR SUITE 215
DIAMOND BAR, CA 91765

(909) 860-8119

FROM I-10 E, TAKE THE GRAND AVE EXIT (EXIT 38A). TURN

RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR.

TURN LEFT ONTO COPLEY DR.

FROM 60 WEST, TAKE GRAND AVE EXIT (EXIT 24B).

TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS

DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE – SANTA FE SPRINGS

10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670

(562) 325-8113

FROM THE I-5 NORTH TAKE NORWALK BLVD (EXIT 121), TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.



FRESNO

351 E. BARSTOW AVE, SUITE 101
 FRESNO, CA 93710
 (559) 538-3975

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT-HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE. TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

IRVINE

8 CORPORATE PARK, SUITE 200
 IRVINE, CA 92606
 (949) 418-9653

FROM I-405 S – USE THE 2ND LANE FROM RIGHT TO TAKE EXIT 7 FOR JAMBOREE RD, THEN USE THE LEFT 2 LANES TO TURN LEFT ONTO JAMBOREE RD. GO ABOUT 1.5 MILES THEN TURN RIGHT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

FROM I-5 S – TAKE EXIT 100 FOR JAMBOREE RD. USE THE 2ND FROM RIGHT LANE TO TURN RIGHT ONTO JAMBOREE RD. TAKE THE RAMP TO JAMBOREE RD THEN KEEP LEFT AT THE FORK TO CONTINUE ONTO JAMBOREE RD. GO ABOUT 2.2 MILES THEN TURN LEFT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

ONCE PARKED, PROCEED THROUGH THE FRONT ENTRANCE AND TAKE THE ELEVATOR TO THE SECOND FLOOR. THE TEST CENTER IS IN SUITE 200.

LAWNDALE

THE BAYTOWER CORPORATE CENTER
 15901 HAWTHORNE BLVD, SUITE 330

LAWNDALE, CA 90260
 310-504-0004

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

REDDING

2861 CHURN CREEK, UNIT C
 REDDING, CA 96002
 (530) 319-3615

FROM I-5 S, TAKE THE CYPRESS AVENUE EXIT (677). TURN RIGHT ONTO E. CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD. FROM I-5 N TOWARDS SACRAMENTO, TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 E TOWARDS REDDING, START GOING WEST ON CA-299. MERGE ONTO 1-5 S RAMP ON THE LEFT TOWARDS SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 W TOWARDS REDDING. START GOING EAST ON CA-299 TOWARDS WEAVERVILLE/REDDING. FROM 299 EAST TURN RIGHT ONTO CA-273/CA-299 E/MARKET STREET. TURN LEFT ONTO CA-299-E. MERGE ONTO 1-5 S VIA EXIT 2A TOWARDS RED BLUFF/SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

RIVERSIDE

7888 MISSION GROVE PARKWAY S.,
 SUITE 130
 RIVERSIDE, CA 92508
 (951) 565-8037

FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD



(YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY, AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO

*8950 CAL CENTER DR, SUITE 158
BUILDING TWO
SACRAMENTO, CA 95826
(916) 476-5926*

FROM US-50 E: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO

*5440 MOREHOUSE DRIVE, SUITE 3100
SAN DIEGO, CA 92121
(858) 550-5940*

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO

SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (ON TOP OF THE AT&T BUILDING) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO

*150 EXECUTIVE PARK BLVD., STE 2400
SAN FRANCISCO, CA 94134
(415) 494-5773*

I-80 W BECOMES US-101 S. TAKE EXIT 429A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

SANTA CLARA

*2936 SCOTT BLVD
SANTA CLARA, CA 95054
(408) 844-0008*

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

SANTA ROSA

*160 WIKIUP DRIVE, SUITE 105
SANTA ROSA, CA 95403
(707) 791-3113*

FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD



REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

UNION CITY

32960 ALVARADO-NILES RD, SUITE 650
UNION CITY, CA 94587
(510) 400-3343

FROM I-880 N – AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN RIGHT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

FROM I880 S - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN LEFT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

VENTURA

4245 MARKET ST, SUITE 208
VENTURA, CA 93003
(805) 650-5220

FROM US-101N, TAKE THE TELEPHONE ROAD (EXIT 65). TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

VISALIA

3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291
(559) 740-7781

FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK

175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598
(925) 448-2179

FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE.





**BUREAU OF SAFETY AND INVESTIGATIVE SERVICES
FIREARMS ASSESSMENT
ADA REQUEST FORM**

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

Requirements for exam accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

**MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE
REQUESTING EXAMINATION ACCOMMODATIONS**



BUREAU OF SECURITY AND INVESTIGATIVE SERVICES
2420 DEL PASO ROAD, SECOND
FLOOR, SUITE 270
SACRAMENTO, CALIFORNIA 95834
(916) 322-4000
(800) 952-5210
www.bsis.dca.ca.gov



