



PSI licensure:certification

3210 E Tropicana
Las Vegas, NV 89121
www.psiexams.com

*Before paying for
your examination registration,
be sure you understand
the contents of this bulletin.
Please retain and use it as a reference
when contacting PSI.*

CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

OCCUPATIONAL LICENSING HOME INSPECTION TRADE CANDIDATE INFORMATION BULLETIN

RICHARD M. HURLBURT, DIRECTOR
OCCUPATIONAL & PROFESSIONAL LICENSING DIVISION

Please refer to our website to check for the most updated information at www.psiexams.com

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CONNECTICUT EXAMINATION PROCEDURE CHECKLIST

Before registering for an examination, make sure that you have reviewed the following checklist.

Become eligible to take the examination(s):

- Mail the original application, application fee, and any required documents to PSI licensure: certification (PSI). Once you have met the requirements, you will be issued an Examination Eligibility postcard with instructions for paying and scheduling for the examination(s). Note: This application can be found on the following page(s).

Prepare for your examination(s):

- Use the examination content outlines provided in this bulletin as the basis of your study.

Schedule your examination(s):

- Once you are eligible, it is your responsibility to contact PSI to pay and schedule. You may go online at www.psiexams.com or call (800) 733-9267.

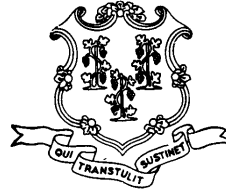
Take your examination(s):

- Must bring two forms of identification, which bear your signature. One of these must also have your photograph.
 - ↳ Your name as shown on the application form must exactly match the name on the photo I.D. used when checking in at the examination site.
- Arrive 30 minutes prior to appointment.

After your examination(s):

- Submit the licensing fee indicated on the passing score report for your trade examination with all passing score reports to the Connecticut Department of Consumer Protection.

STATE OF CONNECTICUT
DEPARTMENT OF CONSUMER PROTECTION
OCCUPATIONAL & PROFESSIONAL LICENSING DIVISION
 Telephone: (860) 713-6145
 Email: occprotrades@ct.gov
 Web site: www.ct.gov/dcp



Application for a Home Inspector License or a Home Inspector Intern Permit

This form must be completed by the individual applying for licensure. This application **must be accompanied by a check or money order** for the appropriate fee made payable to "Treasurer, State of Connecticut." Home Inspector licenses and Intern permits are valid for two (2) years. See chart on back on this application for fees. Application fees are non-refundable. Return your completed application and appropriate fee to:

→ Department of Consumer Protection, License Services Division
450 Columbus Boulevard, Hartford, CT 06103

Please check (✓) the category you are applying for:

Home Inspector License Home Inspector Intern Permit

If applying for a license, check (✓) application method: Completion of Intern Program Reciprocity

Applicant Information: (Please type or print clearly).

Applicant's Name (First Name, Middle Initial, Last Name)			
Street Address		City or Town	State Zip Code
Telephone Number	E-mail Address	Social Security Number	Date of Birth
Has the applicant ever been convicted of a felony crime? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please attach a statement including the date(s) of the conviction(s), the courts where the case(s) were decided and a description of the circumstances involved.			
Do you currently hold a license for this occupation in another state? <input type="checkbox"/> Yes <input type="checkbox"/> No		If yes, what State?	
License Number	Date of Issue	Date of Expiration	
If Intern Permit; Name of Licensed Supervisor			Supervisor License Number

Company Information:

Company Name		Telephone Number	
Street Address	City or Town	State	Zip Code

I attest under the penalties of the Connecticut General Statutes, Sections 53a-157b that the information provided in this application is the truth to the best of my knowledge.

 Signature of Applicant

 Date



Fees:

	Application Fee	Initial Fee	Your total fee due is:
Home Inspector License	\$40.00	\$250.00	\$290.00
Home Inspector Intern Permit	\$20.00	\$200.00	\$220.00

Eligibility for a Home Inspector License:

- 1) Have successfully completed high school or its equivalent;
- 2) Have:
 - Earned a Home Inspector Intern Permit and performed not less than one hundred home inspections under the supervision of a licensed Home Inspector. Such supervision shall be direct supervision for a minimum of the first ten inspections, and then may be indirect for the remaining training period;
 - Taken and successfully completed a board-approved training program that meets the requirements of regulations adopted by the commissioner pursuant to Section 20-491 - Regulations; of the General Statutes;
- 3) Have passed written examination administered by the Department; and
- 4) **Each application for a home inspector license shall be accompanied by an application fee of forty dollars (\$40.00) and a license fee of two hundred and fifty dollars (\$250.00).**

Reciprocity for a Home Inspector License:

Upon payment to the Department of a **fee in the amount of one hundred dollars (\$100.00)** and the submission of this written application, the department shall issue a home inspector license to any person who holds a valid license issued by another state with standards substantially equivalent to or exceeding the standards of this State, as determined by the Department.

Eligibility for a Home Inspector Intern Permit

- 1) Have successfully completed high school or its equivalent;
- 2) Have enrolled in and completed a board-approved training program that meets the requirements of regulations adopted by the commissioner pursuant to Section 20-491 - Regulations; of the General Statutes;
- 3) Have an identified supervisor who (A) is licensed as a home inspector in Connecticut, (B) is in good standing with the state as a home inspector, and (C) has agreed to perform supervisory functions as described in General Statutes and Regulations.
- 4) **Each application for a home inspector permit shall be accompanied by an application fee of twenty dollars (\$20.00) and a permit fee of two hundred dollars (\$200.00) and a copy of the Applicant's Certificate of Completion from a Board Approved Training Program in Home Inspection.**

NOTE: Refer to the Department of Consumer Protections's web site at www.ct.gov/dcp for a list of Approved Pre-licensing Schools and Courses and other related information.

National Home Inspector Examination

Examination results from, or an optional examination may be selected by the applicant (candidate) for licensure Home Inspector. In lieu of the State specific customized Home Inspector Exam for Connecticut, candidates may select the National Home Inspector Examination (NHIE), developed by the Examination Board of Professional Home Inspectors. Passing either exam shall be sufficient to continue the licensing process. If you have passed the National Home Inspector Examination, please include the passing score report with your application.



EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination and application process for Occupational Licensure in the State of Connecticut.

Connecticut State law requires Occupational Licensure to be licensed and regulated by the Connecticut Department of Consumer Protection. Eligibility for examination is determined by the State.

The State has contracted with PSI licensure:certification (PSI) to conduct its examination program. PSI provides examinations through a network of computer examination centers in Connecticut. PSI works closely with the State to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

GUIDELINES FOR LICENSE APPLICATION/QUALIFICATION

HOW TO OBTAIN A LICENSE

1. Request a trade license application form from:

**Connecticut Department of Consumer Protection
Occupational and Professional Licensing Division
450 Columbus Boulevard
Hartford, CT 06103
Phone: 860-713-6135**

E-Mail: DCP.OccupationalProfessional@ct.gov
Agency Web site: www.ct.gov/dcp

For inquiries regarding your initial licensing application including payment of fees, contact: license.services@ct.gov

For specific information regarding the approval of your license application and specific questions regarding the examination process that are not resolved by PSI, contact: occpotrades@ct.gov

2. Complete the application and return it to the State along with the payment of fees.
3. If the State approves your application, PSI will mail you a confirmation notice containing the examinations that you are eligible for, and instructions for selecting an examination date.
4. Denied candidates are notified by the State of the elements they need to complete in order to be approved for licensure.

MILITARY TRAINING EVALUATION

If you have been or are a "service member". Which means a member of the armed forces or the National Guard or a veteran, please contact the Connecticut Department of Labor, Office of Apprenticeship Training and request a military training evaluation, for on the job training and school related instruction credit towards the type of license you are applying for, prior to sending in an application for licensure. Phone: (860) 263-6128 or Email: paul.femia@ct.gov. Web site: www.ctapprenticeship.com.

All questions and requests for information about examinations should be directed to PSI.

**PSI licensure:certification
3210 E Tropicana
Las Vegas, NV 89121
(800) 733-9267 • Fax (702) 932-2666
www.psiexams.com**

EXAMINATION SCHEDULING PROCEDURES

ELIGIBILITY AND FEES

- Journeyperson/Technician/Drillers are required to pass only a trade portion for licensure License:
 - You may take examinations on an unlimited basis for up to one year from the date of eligibility.
- Contractor/Dealer-Techs are required to pass both a trade portion and business portion for licensure. Home Inspectors are required to pass only the trade portion.
 - You may take examinations on an unlimited basis.
 - Any portion score is valid for a period of 2 years from the date it was passed. For example, a contractor that passes the business examination portion has 2 years to pass the trade examination portion, before being required to retake that business portion again.
 - Any existing Contractor/Home Inspector/Dealer-Tech seeking an additional license, and has NOT passed their business examination portion in the past 2 years, is required to RETAKE the business examination portion (plus the new trade examination portion) in order to get the new license.
 - Any existing Contractor/Home Inspector/Dealer-Tech seeking an additional license, and has passed the business examination portion within the past 2 years, is required to take only the trade examination portion.

All eligibilities are valid for a period of 1 year from the date that the State approves your application. The bulletin advises that you don't wait until the end of your eligibility period to register.

The following fee table lists the applicable fee for each portion. The fee is for each portion, whether you are taking the examination for the first time or repeating.

Each Examination Portion	\$65
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NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE

INTERNET REGISTRATION

For the fastest and most convenient test scheduling process, PSI recommends that candidates register for their exams using the Internet. Candidates register online by accessing PSI's registration website at www.psiexams.com. Internet registration is available 24 hours a day.

- Log onto PSI's website and create an account. Please enter your email address and first and last name. This information must match exactly with the information PSI has on file. Be sure to **check the box next to "Check**



here to attempt to locate existing records for you in the system”

- You will be asked to select the examination and enter your SS#. Your record will be found and you will now be ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear. If you have problems contact PSI at (800) 733-9267 for help.

TELEPHONE REGISTRATION

You may call PSI Customer Service Representatives at (800) 733-9267, Monday-Friday between 7:30 am and 10:00 pm, or Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time. For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express, or Discover).

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267 or use the PSI website.

Note: A voice mail message is NOT an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.

SCHEDULING A RE-EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Wednesday can call the next day, Thursday, and retest as soon as Friday, depending upon space availability. You may access a registration form at www.psiexams.com. You may also call PSI at (800) 733-9267.

MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the schedule examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

EXAM ACCOMMODATIONS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax it to PSI (702) 932-2666. This form also includes out-of-state testing requests.

You may also email this form to:

examaccommodations@psionline.com

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at www.psiexams.com.

SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination scores to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees of the professions licensed by the state.

EXAMINATION SITE LOCATIONS

The PSI Occupational Licensing examinations are administered at the examination centers listed below:

West Hartford

1245 Farmington Ave, Suite 203
West Hartford, CT 06107

From I-84 West, take exit 40 toward CT-71/New Britain Ave/Corbins Corner. Turn right onto Ridgewood Rd. Turn left onto Wood Pont Rd. Turn left onto Tunxis Rd. Turn right onto Brookmoor Rd. Turn right onto Buena Vista Rd. Turn left onto Everett Ave. Turn right onto Farmington Ave. Destination is on the right.

Milford

500 BIC Drive
Suite 101

Milford, CT 06461

From Highway I-95 exit 35. Go toward BIC Drive. Go .5 miles to 500 BIC Drive which is at Gate 1 of the former BIC complex. Go to the rear of the lot and park. Walk down the hill in front of the building and enter the front door. Signs will direct you to Suite 101 (PSI).

Auburn

48 Sword St, Unit 204
Auburn, MA 01501

From Southbridge St/MA-12, turn left onto Sword St.

Boston

56 Roland St., Suite 305
Washington Crossing
Charlestown, MA 02129

*From the South: Take I-93 North. Exit 28 - Rt 99/Sullivan Sq./Somerville. Make left on to Cambridge St. At first traffic light, make left on to Carter Street. Turn right on to Roland Street. End at 56 Roland Street (Building on left, Parking lot on right). Enter through North lobby. **DO NOT PARK IN THE BUILDING'S PARKING LOT.***

Fall River

218 South Main St, Suite 105
Fall River, MA 02721

From the North take Rte. 245 to 79S. Take Route 138S Exit. Bear right off exit. Go left at first traffic light. Take left at the second traffic light (top of hill) onto So Main St. 218 is 2 blocks down on the right. Parking: Go past 218 SO Main to 2nd light. Take right. Take



another right at next traffic light. Third St parking Garage is on your right.

Springfield

1111 Elm Street, Suite 32A
West Springfield, MA 01089

Going East on Mass Pike (Rt. 90). Take Exit 4 - West Springfield/Holyoke. Turn right on West Springfield/Rt. 5 South. Continue on Rt. 5 approximately two miles. Turn right on Elm St. - immediately after Showcase Cinemas. Office is approximately 1/4 mile on the right.

Going West on Mass Pike (Rt. 90). Take Exit 4 - West Springfield/Holyoke. Follow as above.

Cranston

Garden City Center
100 Midway Road, Suite 13
Cranston, RI 02920

From MA, I-195 W becomes I-95 S. Merge onto RI-37 W toward Cranston. Take the Pontiac Ave exit and turn right. Turn left onto Sockanosset Cross Road, then turn right onto Midway Road. The building is on the left side, and has a Liberty Mutual sign and a big green awning. At the building, go all the way down the hall and turn left to PSI Suite 13 on the right.

Additionally, PSI has examination centers in many other regions across the United States. You may take the written examination at any of these locations by filling out and faxing the Out-of-State testing request form found at the end of this bulletin. You may also email this form to: examaccommodations@psionline.com

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in, identification, and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 2 forms of identification. One must be a VALID form of government issued identification (driver's license, state ID, passport, military ID), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. All identification provided must match the name on the Examination Registration Form and your Registration Confirmation Notice.

If you cannot provide the required identification, you must call (800) 733-9267 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. *Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.*

SECURITY PROCEDURES

The following security procedures will apply during the examination:

- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates, with the exception of close-fitting jackets or sweatshirts, should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings **include, but are not limited to**, the following items:
 - **Electronic devices of any type**, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
 - **Bulky or loose clothing or coats** that could be used to conceal recording devices or notes, including coats, shawls, hooded clothing, heavy jackets, or overcoats.
 - **Hats or headgear not worn for religious reasons** or as religious apparel, including hats, baseball caps, or visors.
 - **Other personal items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate's contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use



the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers. The “Function Bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.



The screenshot shows a web-based examination interface. At the top, there is a navigation bar with icons for Mark, Comments, Goto, Help, and End. Below this, a status bar displays: Question: 3 of 40, Answered: 2, Unanswered: 1, Marked: 0, View: All, Time Left(Min): 359. The main content area shows question 3: "What do the stars on the United States of America's flag represent?". Below the question, it says "(Choose from the following options)" and lists four options: 1. Presidents, 2. Colonies, 3. States, and 4. Wars. At the bottom of the question area, there are buttons for "<< Back" and "Next >>".

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

EXPERIMENTAL QUESTIONS

In addition to the number of questions per examination, a small number of one to five “experimental” questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

CANDIDATE COMMENTS

During the test development process, PSI makes every effort to create accurate and fair test questions. However, on occasion a candidate may feel that a particular test question is misleading or is missing information that is needed in order to provide a correct answer. If during the test you believe that a test question needs clarification, we highly recommend that you submit your comments and concerns to PSI while at the test center. Comments may be entered by clicking on the Comments link on the function bar of the test window screen. When submitting comments, please provide as much detail as possible describing what you feel is problematic about the test question.

PSI regularly collects all comments from its test centers and reviews every comment within 20 business days from the date the comment was submitted. If your comments result in the editing or removal of one of your test questions, PSI will re-score your test results to determine if your grade status has changed from fail to pass. If your test result changes from fail to pass, you will be notified of the change. Otherwise, if you do not hear from PSI within 20 business days following your test, please understand that your comments have been reviewed but that they have not impacted your overall passing status. If you feel that you wish to further challenge the test content, we recommend that you register for an examination review.

EXAMINATION REVIEW

Failing candidates will have the option of reviewing their examination in a secure environment and challenging any questions or answers that they feel should be eliminated, changed, or given credit.

In order to schedule a review, you must register using the same process used to register for your test.

During the review candidates will be presented with the questions the candidate incorrectly answered during the examination on a desktop computer. Additionally, the candidate will be given the correct answer to the question. The purpose of the review is to allow the candidate to self-research the question to determine why the answer they selected was incorrect. If the candidate feels that there is an error in the question, the candidate may comment about the question during the review by clicking the Comments link on the function bar of the test question screen. The candidate can then enter any relevant information about the test question.

All comments, together with a copy of the challenged test questions, will be submitted directly to PSI’s test development staff for review. Within 20 business days, PSI will mail you a response as to whether or not any of your challenges were determined to be valid, and a new score report if your status changed from fail to pass. However, most test questions are determined to be correct as presented on the exam, so we recommend you NOT wait for a response before preparing for and scheduling to retake the exam.

You may not be permitted to take any notes out of the review sessions. Please call (800) 733-9267 with any questions. The examination review fee is \$40. You will have one hour for the entire review.



SCORE REPORTING

In order to receive a passing score on each examination, you must correctly answer 70% of the questions available. In order to help you understand how this cut-score relates to your examination, we have listed the total number of questions found on each exam, and have listed the number of questions that equates to the 70% passing score. For example, on an 80 question test, candidates are required to get 70% of the questions correct which translates into 56 questions for that test.

Your score will be given to you immediately following completion of the examination. The following summary describes the score reporting process:

- **On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination; if you are using review features, you will be able to obtain your score immediately when you indicate that you have finished and would like to see your results.
 - If you **pass**, you will immediately receive a successful notification.
 - If you **do not pass**, you will immediately receive an unsuccessful notification on the screen along with a diagnostic report indicating your strengths and weaknesses by examination type. Registration forms for submittal to PSI to retake the examination will be available at the examination site.
- **On paper** - an official score report will be printed at the examination site.

DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by writing to PSI, by emailing scorereport@psionline.com or by calling 800-733-9267.

TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

EXAMINATION REFERENCE MATERIAL AND CONTENT OUTLINES

If a test question answer could differ because of conflicting information in test reference sources, a legal requirement such as a code, law or regulation overrides any other reference. If two legal requirements appear to conflict, the state-specific code, law or regulation overrides the national one. Information from sources on the test reference list override information from other sources or persons.

TRADE AND JOURNEYMAN EXAMINATIONS

The reference materials listed in the content outlines may be found at one of the following locations:

Builders Book Depot
www.buildersbookdepot.com
800-284-3434

Construction Training Bookstore
203-753-7910 or 800-342-6315

Contractors Library
www.contractorslibrary.com
877-542-3673

H-1 HOME INSPECTOR

Examination results from, or an optional examination may be selected by the applicant (candidate) for licensure Home Inspector. In lieu of the State specific customized Home Inspector Exam for Connecticut, candidates may select the National Home Inspector Examination (NHIE), developed by the Examination Board of Professional Home Inspectors. Passing either exam shall be sufficient to continue the licensing process. If you have passed the National Home Inspector Examination, please include the passing score report with your application. If in lieu of taking the State specific customized Home Inspector Exam for Connecticut, go to www.psiexams.com and select Government/State Licensing Agencies/A National Home Inspector (EBPHI).

SCOPE OF WORK

“Home Inspector” means a person licensed to conduct an examination and written evaluation of two or more specific components of a residential building, as set forth in Section 20-490, Connecticut General Statutes.

# of Questions	Minimum Passing Score	Time Allowed
100	70%	3 Hours



CONTENT OUTLINE

Subject Area	# of Items
Laws and Regulations	10
Foundations, Drainage, Basements and Structural System	10
Interior Walls, Doors, Stairways, Ceilings, Fixtures and Floors	3
Exterior Walls, Doors, Windows, and Door Glazing	6
Fireplace and Chimney	4
Roof, Roof Structure, Gutters and Attic	10
Porches, Balconies, Exterior Stairways and Decks	2
Vapor Barriers and Insulation	2
Appliances, including Water Heaters	8
Cooling Systems	5
Heating systems	6
Ducts, Vents (including Dryer Vents), and Flues	4
Plumbing Systems	10
Service Entrance and Panels	5
Branch Circuits, Connected Devices, and Fixtures	15

- *Regulations of Connecticut State Agencies, Title 20 - Professional & Occupational Licensing, Certification, Department of Consumer Protection, Home Inspectors, Chapters 20-491-1 thru 20-491-28*
<https://eregulations.ct.gov/eRegsPortal>

REFERENCE LIST

The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge or general industry practices. **Except for Code books**, you can base your answers on later editions of references as they become available. For Code questions, the examinations will be based **only** on the edition of the Code book that is listed.

Candidates may use a silent, nonprinting, non-programmable calculator in the examination center.

The examination is *CLOSED* book

The following reference material is recommended for study, but is not allowed in the examination center:

- *International Residential Code for One- and Two-Family Dwellings*, 2012 or 2015, International Code Council, 5203 Leesburg Pike, Suite 600, Falls Church, VA 22041, (703) 931-4533, www.iccsafe.org/
- *Contractors Guide to Business, Law and Project Management, Connecticut*, 5th Edition, National Association of State Contractors Licensing Agencies (NASCLA), 23309 N. 17th Drive, Phoenix, Arizona, 85027, Telephone: (623) 587-9519, Fax: (623) 587-9625, www.nascla.org. The manual contains several of the CT Regulations for Home Inspectors which are used for the exam. In lieu of the Contractor's Guide, these Regulations can be found using the link below: https://www.cga.ct.gov/current/pub/Chap_400f.htm
- *Principles of Home Inspection: Systems and Standards*, Third Edition, 2018, Carson and Dunlop, Dearborn Real Estate Education Company, 30 S. Wacker Drive, Chicago, IL 60606-7481, (800) 824-8742, www.dearbornRE.com.
- *Carpentry and Building Construction*, 2016 edition, John L. Feirer and Mark D. Feirer, Publisher: McGraw-Hill, www.contractorsseminars.com, 828-277-3999.



LICENSE APPLICATION INSTRUCTIONS

Submit the licensing fee indicated on the passing score report for your trade examination with all passing score reports to the Connecticut Department of Consumer Protection.

**Connecticut Department of Consumer Protection
Occupational and Professional Licensing Division
450 Columbus Boulevard, Suite 801
Hartford, CT 06103
Phone: 860-713-6135
E-Mail: DCP.OccupationalProfessional@ct.gov
Agency Web site: www.ct.gov/dcp**

CERTIFICATE OF ACHIEVEMENT

Once you have passed the examination(s), you may order a personalized Certificate of Achievement. Please fill out the order form on the following page, and mail this, along with the appropriate fee to PSI.

**PSI licensure:certification
3210 E Tropicana
Las Vegas, NV 89121
(800) 733-9267 • Fax (702) 932-2666
www.psiexams.com**


Once PSI has received your request, the certificate will be mailed out within 2 weeks. Note: the name on the certificate will exactly match the name used on the registration for the examination. Each certificate will be for one examination only. If you pass more than one examination, you will need to order a separate certification for each. Note: this is not your license.



To place an order for one or more of the following items listed, you may:

- Order online at www.pSIONlinestore.com
- Call the PSI Online store toll-free at (866) 589-3088

Note: prices are available online at www.pSIONlinestore.com

<input type="checkbox"/>	CERTIFICATE OF ACHIEVEMENT (You must have passed the exam before ordering the certificate) Certificate of Achievement suitable for framing.	
<input type="checkbox"/>	<u>Principles of Home Inspection: Systems and Standards</u>	
<input type="checkbox"/>	<u>Contractors Guide to Business, Law and Project Management - Connecticut Edition</u>	

Please note: Inventory and pricing subject to change without notice.



CONNECTICUT OCCUPATIONAL LICENSING EXAM ACCOMMODATIONS OR OUT-OF-STATE TESTING REQUEST

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request exam accommodations.

Candidates who wish to request exam accommodations because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

Requirements for exam accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Date: _____

Social Security or ID#: _____

Legal Name: _____
Last Name First Name

Address: _____
Street Citv. State. Zip Code

Telephone: (_____) _____ - _____ (_____) _____ - _____
Home Work

Email Address: _____

Check any exam accommodations you require (requests must concur with documentation submitted):

- Reader (as accommodation for visual impairment or learning disability)
- Extended time (Additional time requested: _____)
- Large-print written examination
- Other _____
- *Out-of-State Testing Request (this request does not require additional documentation) _____

Site requested: _____

*You may email your out-of-state request to OutofStateRequest@psionline.com

- Complete and fax this form, along with supporting documentation, to (702) 932-2666 or email it to examaccommodations@psionline.com.
- After 4 days, PSI Exam Accommodations will email you confirmation of approval with instructions for the next step.

DO NOT SCHEDULE YOUR EXAMINATION UNTIL THIS DOCUMENTATION HAS BEEN RECEIVED AND PROCESSED BY PSI EXAM ACCOMMODATIONS.

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3210 E Tropicana
Las Vegas, NV 89121