



**PSI Services LLC**  
 3210 E Tropicana  
 Las Vegas, NV 89121  
[www.psiexams.com](http://www.psiexams.com)



**CALIFORNIA**  
**DEPARTMENT OF INDUSTRIAL RELATIONS**



**ELECTRICAL CERTIFICATION**  
**CANDIDATE INFORMATION BULLETIN**

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Please refer to our website to check for the most updated information in this bulletin  
 Go to [www.psiexams.com](http://www.psiexams.com)

## EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination and application process for certification in California as a General Electrician, Residential Electrician, Fire/Life Safety Technician, Non-Residential Lighting Technician, and Voice Data Video Technician.

Eligibility for examination is determined by the State of California - Department of Industrial Relations (DLSE).

The State has contracted with PSI Services LLC (PSI) to conduct its examination program. PSI works closely with the State to be certain that the examination meets local as well as national requirements in basic principles and examination development standards.

## GUIDELINES FOR CERTIFICATION

### HOW TO OBTAIN A CERTIFICATION

1. Before you can take the examination, you must apply and be approved by DLSE. Applications may be obtained from DLSE or online at [www.dir.ca.gov/dlse/ecu/ElectricalTrade.html](http://www.dir.ca.gov/dlse/ecu/ElectricalTrade.html).

The completed application, any other required supporting documentation and the application fee should be sent to DLSE at the address below.

Division of Labor Standards Enforcement  
Attn: Electrician Certification Unit  
P.O. Box 420603  
San Francisco, CA 94142-0603  
Phone: (510) 286-3900

[www.dir.ca.gov/dlse/ecu/ElectricalTrade.html](http://www.dir.ca.gov/dlse/ecu/ElectricalTrade.html)

2. Once DLSE has approved you for testing, you will receive an eligibility notice.
3. Denied candidates are notified by DLSE of the elements they need to complete in order to be approved.

All questions and requests for information about examinations should be directed to PSI.

PSI Services LLC  
3210 E Tropicana  
Las Vegas, NV 89121  
(800) 733-9267 • Fax (702) 932-2666  
[www.psiexams.com](http://www.psiexams.com)

## EXAMINATION SCHEDULING PROCEDURES

Once you have been approved by DLSE, you are responsible for contacting PSI to schedule an appointment to take the examination. You may either schedule via the Internet at [www.psiexams.com](http://www.psiexams.com), or schedule over the telephone at (800) 733-9267.

➤ Your examination(s) must be taken within one year from the date of your eligibility notice. If you do not take your examination(s) during this timeframe, you will need to resubmit a new application and pay the required application and testing fees again.

➤ If you do not pass the exam, you must wait 60 days from the day you took the exam before sending in your application for re-test. You must also send in another exam fee of \$100. A re-test application form is available online at:

[www.dir.ca.gov/dlse/ecu/ElectricalTrade.html](http://www.dir.ca.gov/dlse/ecu/ElectricalTrade.html)

**NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE**

### TELEPHONE SCHEDULING

To schedule your test, call (800) 733-9267 to speak to a live operator between the hours of 4:30am and 7:00pm, Monday through Friday, or between 6:00am and 2:30 pm, on Saturday and Sunday (Pacific Time).

### INTERNET SCHEDULING

You may schedule for your test via the internet, 24 hours a day, at [www.psiexams.com](http://www.psiexams.com). In order to schedule online, you will need your Drivers license number and the exact spelling of your name.

### CANCEL OR RESCHEDULE AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice* is received 2 days before the scheduled examination date. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267.

**Note: A voice mail message is not an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.**

### MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination. You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver's license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DLSE.



## REASONABLE ACCOMMODATION

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and every reasonable accommodation will be made in meeting a candidate's needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax it to PSI (702) 932-2666.

## EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at [www.psiexams.com](http://www.psiexams.com).

## **EXAMINATION SITE LOCATIONS**

The California examinations are administered at the PSI examination centers in California as listed below:

### **ANAHEIM**

2301 W. LINCOLN AVE, SUITE 252  
ANAHEIM, CA 92801  
(714) 254-1453

*DIRECTIONS FROM LA: TAKE 5 SOUTH EXIT BROOKHURST AND TURN RIGHT. TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY), AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*(ORANGE COUNTY) DIRECTIONS FROM SAN DIEGO, IRVINE, MISSION VIEJO, ETC: TAKE 5N EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*IF BROOKHURST EXIT IS CLOSED: TAKE 5 N EXIT EUCLID AND TURN LEFT. TURN RIGHT ON LINCOLN (PASS BROOKHURST AND SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*\*\*\*\*KEEP IN MIND THAT THE EUCLID EXIT COMES FIRST AND THEN BROOKHURST.\*\*\*\**

*OR 91 FREEWAY: TAKE 91 W EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

### **ATASCADERO**

7305 MORRO RD, SUITE 201A  
ATASCADERO, CA 93422  
(805) 462-8983

*FROM US-101 N, TAKE THE CA-41 EXIT- EXIT 219-TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. Turn LEFT onto CA-41/MORRO RD.*

*FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT- EXIT 219, TURN RIGHT ONTO CA-41/MORRO RD.*

### **BAKERSFIELD**

5405 STOCKDALE HIGHWAY, SUITE 206  
BAKERSFIELD, CA 93309  
(661) 398-9354

*FROM I-5 S, TAKE THE STOCKDALE HWY EXIT (253). TURN LEFT ONTO STOCKDALE HWY.*

*FROM I-5 N TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CA-99 N VIA EXIT (221) TOWARD BAKERSFIELD/FRESNO. TAKE THE CA-58 E EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CAL STATE UNIV/STOCKDALE HWY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE RD. TURN SLIGHT LEFT ONTO STOCKDALE HWY.*

### **BURBANK**

2835 N. NAOMI STREET  
BURBANK CA 91504  
(818) 566-9882

*FROM I-5 SOUTH: TAKE HOLLYWOOD WAY EXIT 149. KEEP LEFT TO TAKE THE RAMP TOWARD WOODBURY UNIVERSITY. TURN LEFT ONTO N. HOLLYWOOD WAY. TURN RIGHT ONTO N. GLENOAKS BLVD. TURN RIGHT ONTO N. NAOMI ST. 2835 N NAOMI ST IS ON THE RIGHT.*

*FROM I-5 NORTH: TAKE BUENA VISTA STREET EXIT 148. TURN LEFT ONTO N. BUENA VISTA. TURN LEFT ONTO N. GLENOAKS BLVD. TURN LEFT ONTO N. NAOMI ST. 2835 N. NAOMI ST IS ON THE RIGHT.*

### **CAMARILLO**

205 DURLEY AVE  
CAMARILLO AIRPORT  
CAMARILLO, CA 93010  
(805) 388-1055

*TAKE HIGHWAY 101 (VENTURA FREEWAY) TO THE LAS POSAS EXIT, IN CAMARILLO. GO SOUTH ON LAS POSAS FOR 1.0 MILES, TO PLEASANT VALLEY ROAD. TURN RIGHT, AND GO WEST ON PLEASANT VALLEY ROAD, FOR 0.4 MILES, TO AIRPORT WAY. TURN RIGHT ON AIRPORT WAY, AND GO NORTH FOR 0.2 MILES, TO DURLEY AVENUE. TURN RIGHT ON DURLEY AVENUE, AND GO 33 FEET, TO HEIDI'S PLACE. 205 DURLEY AVENUE, THE FIRST DRIVEWAY ON THE LEFT. THE TESTING CENTER IS LOCATED IN THE PILOT SHOP AT HEIDI'S PLACE.*

### **CARSON**

17420 S. AVALON BLVD, SUITE 205  
CARSON, CA 90746  
(310) 217-1066

*FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).*

*FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT HAND SIDE. (SAME PARKING LOT AS CARL'S JR).*

### **DIAMOND BAR**

21660 EAST COPLEY DR SUITE 260  
DIAMOND BAR, CA 91765

*FROM I-10 E, TAKE THE GRAND AVE EXIT, EXIT 38A. TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.*

*FROM 60 WEST, TAKE GRAND AVE EXIT, EXIT 24B. TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.*

### **EL MONTE - SANTA FE SPRINGS**

10330 PIONEER BOULEVARD, SUITE 285  
SANTA FE SPRINGS, CA 90670  
(562) 325-8113

*FROM THE I-5 NORTH TAKE NORWALK BLVD EXIT #121, TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.*

### **FRESNO**

351 E. BARSTOW, SUITE 101  
FRESNO, CA 93710



(559) 221-9006

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE.

TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

#### **HAYWARD**

24301 SOUTHLAND DRIVE, SUITE B-1

HAYWARD, CA 94545

(510) 784-1114

FROM I-880 N TOWARD OAKLAND, TAKE THE WINTON AVENUE EXIT. MERGE ONTO W WINTON AVE TOWARD HEALD COLLEGE. TURN LEFT ONTO SOUTHLAND DR.

FROM I-880 S TOWARD SAN JOSE/SAN MATEO BR, TAKE THE WINTON AVE WEST EXIT TOWARD HEALD COLLEGE. MERGE ONTO W WINTON AVE. TURN LEFT ONTO SOUTHLAND DR.

#### **LAGUNA HILLS**

23297 SOUTH POINTE DR

SUITE 140

LAGUNA HILLS, CA 92653

(949) 581-2526

FROM I-5 SOUTH, TAKE THE LAKE FOREST DR/BAKE PKWY EXIT (EXIT 92). KEEP LEFT TO TAKE THE LAKE FOREST DR S RAMP. THEN KEEP RIGHT TO TAKE THE LAKE FOREST DR RAMP. GO STRAIGHT ONTO AVENIDA DE LA CARLOTA. TURN RIGHT ONTO PLAZA POINT DR. TURN RIGHT ONTO S POINTE DR. THE SITE IS ON THE RIGHT.

#### **LANCASTER**

4555 WEST AVENUE G (PO BOX 2087)

FOX FIELD

LANCASTER, CA 93539

(661) 948-4048

FROM CA-14 N, TAKE THE AVENUE G EXIT. TURN LEFT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

FROM CA-14 S, TAKE THE AVENUE G EXIT. TURN RIGHT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

#### **LAWNDALE**

THE BAYTOWER CORPORATE CENTER SUITE 330

15901 HAWTHORNE BLVD

LAWNDALE, CA 90260

310-793-1200

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

#### **REDDING**

2861 CHURN CREEK, UNIT C

REDDING, CA 96002

(530) 221-0945

ON 299 FROM EAST TAKE RAMP ONTO I-5 S. TAKE EXIT #677/REDDINGCYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

ON 299 FROM WEST TURN RIGHT ON MARKET ST (CA-273 S). TURN LEFT ON TEHEMA ST (CA-299 E). CONTINUE TO FOLLOW CA-299 E. TAKE EXIT #2A/RED BLUFF/SACRAMENTO ONTO I-5 S. TAKE EXIT

#677/REDDING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

ON I-5 FROM NORTH TAKE EXIT #677/ REDDING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD ON I-5 FROM SOUTH TAKE EXIT #677/ REDDING/CYPRESS AVE. TURN RIGHT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD

ON HWY 44 FROM EAST TAKE RAMP TOWARD VICTOR AVE. TURN LEFT ON VICTOR AVE. TURN RIGHT ON E CYPRESS AVE. TURN LEFT ON CHURN CREEK RD.

FROM ALL DIRECTIONS, FRONT BUILDING IS 2881 CHURN CREEK, DRIVEWAY INTO COMPLEX IS DIRECTLY ACROSS FROM MAJOR MUFFLER ON EAST SIDE OF CHURN CREEK. 2861 IS FIRST BUILDING ON THE LEFT.

#### **RIVERSIDE**

7888 MISSION GROVE PARKWAY S., SUITE 130

RIVERSIDE, CA 92508

(951) 789-0348

FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

#### **SACRAMENTO**

9719 LINCOLN VILLAGE DR.

BUILDING 100, SUITE 100

SACRAMENTO, CA 95827

(916) 363-6455

FROM SAN FRANCISCO/VALLEJO ON I-80 E, TAKE US-50 E TOWARD SACRAMENTO/SOUTH LAKE TAHOE. TAKE BRADSHAW ROAD, EXIT 13, TURN RIGHT ONTO BRADSHAW ROAD. TURN IMMEDIATE LEFT ONTO LINCOLN VILLAGE DR.

#### **SAN DIEGO**

5440 MOREHOUSE DRIVE, SUITE 2300

SAN DIEGO, CA 92121

(858) 550-5940

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL

#### **SAN FRANCISCO**

150 EXECUTIVE PARK BLVD., STE 2400

SAN FRANCISCO, CA 94134

(415) 330-9700

I-80 W BECOMES US-101 S. TAKE EXIT 429 A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.



## SANTA ROSA

160 WIKIUP DRIVE, SUITE 105  
SANTA ROSA, CA 95403  
(707) 544-6723

FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

## SANTA CLARA

2936 SCOTT BLVD  
SANTA CLARA, CA 95054  
(408) 844-0008

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

## VENTURA

4245 MARKET ST, SUITE 208  
VENTURA, CA 93003  
(805) 650-5220

FROM US-101N, TAKE THE TELEPHONE ROAD EXIT 65. TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

## VISALIA

3400 W MINERAL KING AVE, SUITE D  
VISALIA, CA 93291

FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1<sup>ST</sup> LEFT ONTO W MINERAL KING AVENUE.

## WALNUT CREEK

175 LENNON LANE, SUITE 203  
WALNUT CREEK, CA 94598  
(925) 906-9165

FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE.

## Out-of-state Examination Sites

The following out-of state sites will also offer this examination.

### MEDFORD, OR

1236 A NORTH RIVERSIDE AVE  
MEDFORD, OR 97501  
(541) 245-0350

FROM I-5 GOING NORTH, TAKE THE BARNETT STREET OFF RAMP AND TURN LEFT. TURN RIGHT E JACKSON ST EXIT GOING WEST (LEFT). TURN RIGHT ON NORTH RIVERSIDE AVE, AND GO APPROXIMATELY 3 MILES. THE SITE WILL BE ON THE RIGHT HAND SIDE.

FROM I-5 GOING SOUTH, TAKE THE NORTH EXIT (#30) AND TURN RIGHT AND FOLLOW SIGNS TO "CITY CENTER". PASS MCANDREWS, AND TURN LEFT ON MANZINITA. THIS DEAD ENDS AT RIVERSIDE. TURN LEFT ON RIVERSIDE, GO ONE BLOCK AND SITE WILL BE ON THE RIGHT HAND SIDE.

## LAS VEGAS, NV

3210 E TROPICANA AVENUE  
LAS VEGAS, NEVADA 89121  
(702) 939-6721

FROM I-15 - EXIT EAST ON TROPICANA, TRAVEL APPROXIMATELY 4 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

FROM I-95 - EXIT WEST ON TROPICANA, TRAVEL APPROXIMATELY 1 MILE, TURN RIGHT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

FROM I-215 - EXIT AT MCCARRAN AIRPORT, GO THROUGH THE AIRPORT TUNNEL. TAKE THE AIRPORT BYPASS TOWARDS SWENSON ST. TURN RIGHT ON TROPICANA, TRAVEL EAST APPROXIMATELY 2 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

## RENO, NV

AIRPORT PLAZA OFFICE BUILDING  
1755 E PLUMB LANE STE 108  
RENO, NEVADA 89502  
(775) 329-5345

TAKE I-80 TOWARDS RENO. TAKE THE US-395 EXIT SOUTH TOWARDS CARSON CITY, EXIT #15. CONTINUE ON US-395 TO PLUMB LANE OFFRAMP. TURN LEFT ON TO PLUMB LANE. THE CENTER WILL BE ON THE LEFT HAND SIDE, ON THE CORNER OF TERMINAL AND PLUMB LANE.

## REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for signing in and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination fee.*

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver's license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DLSE.

### SECURITY PROCEDURES

The following security procedures will apply during the examination:

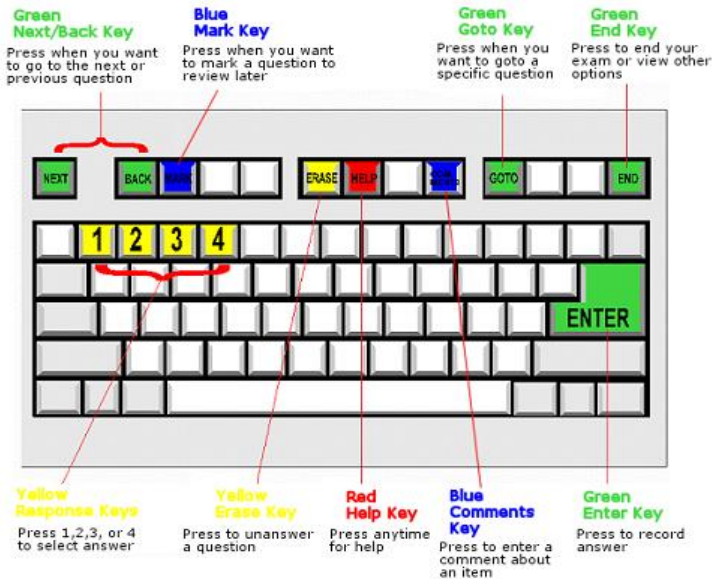
- If you leave the testing room while the examination is in progress, you must sign out/in on the sign-in sheet and you will lose the examination time. You are not allowed to use any electronic devices or telephones during the examination.
- NO conversing or any other form of communication among candidates is permitted once you enter the examination area.
- Please be advised that **hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, pocketed/hooded clothing, heavy jackets or overcoats** are not allowed to enter PSI testing centers.
- Please be advised that children, cell phones, pagers, cameras, programmable electronic devices and recording devices of any kind are NOT allowed to enter PSI testing centers. Additionally, **NO personal items are to enter the testing centers, this includes watches wallets, money and keys.**



- PSI will not be responsible for any personal items, and suggests that you leave such items in another safe place, of your choosing.
- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- No smoking, eating, or drinking will be allowed at the examination site.
- You may not exit the building during the examination.
- Copying or communicating examination content is a violation of PSI security policy and the State Law. Either one may result in the disqualification of examination results and may lead to legal action.

## TAKING THE EXAMINATION BY COMPUTER

Taking the PSI examination by computer is simple. You do not need any computer experience or typing skills. You will use fewer keys than you use on a touch-tone telephone. All response keys are colored and have prominent characters. An illustration of the special keyboard is shown here. You may also use the mouse.



### IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

### TUTORIAL

Before you start your examination, an introductory tutorial to the computer and keyboard is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice using the keys, answering questions, and reviewing your answers.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

### EXAMINATION QUESTION EXAMPLE

During the examination, you should press 1, 2, 3, or 4 to select your answer or press “MARK” to mark it for later review. You should then press “ENTER” to record your answer and move on to the next question. A sample question display follows.



**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

### EXAMINATION REVIEW

PSI, in cooperation with DLSE, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. **This is the only review of examination materials available to candidates.**

## SCORE REPORTING

In order to pass the examination, you must achieve a minimum score of 70. You will receive your score report immediately following the completion of the examination.

- On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination;
  - If you **pass**, you will immediately receive a successful notification.
  - If you **do not pass**, you will receive a diagnostic report indicating your strengths and weaknesses by examination type with the score report.
- On paper** - an unofficial score report will be printed at the examination site.

## DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing [scorereport@psionline.com](mailto:scorereport@psionline.com) or by calling 800-733-9267.

## CERTIFICATION CARD

If you pass, your score report identifies you as certified until such time as you receive your permanent certification card. Your certification card will be mailed to you within two weeks after you take the exam to the address you have provided to DLSE. Please notify PSI of any address change.

Note: PSI is responsible for mailing out the permanent certification cards. Please do not call DLSE with questions about when you will receive your card.

## CERTIFICATE RENEWAL INFORMATION

You will need to renew your certificate every 3 years. You must complete 32 hours of continuing education prior to the renewal, from an approved educational provider in California. Your personal information, including addresses and phone numbers must be updated with DLSE.

## **TIPS FOR PREPARING FOR YOUR CERTIFICATION EXAMINATION**

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

## EXPERIMENTAL ITEMS

In addition to the number of questions per examination, 5-10 “experimental” questions may be administered to candidates during the examinations. These questions will not be scored; **additional time has been added to your exam for these questions.** The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

## **CONTENT OUTLINES AND REFERENCES**

### **CALIFORNIA GENERAL ELECTRICIAN**

General Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code.

# of Questions	Time Allowed
100	4 hours and 30 Minutes

### CONTENT OUTLINE

Subject Area	% Per Area
Safety	6
Determination of Electrical System Requirements	22
Installation	66
Maintenance and Repair	6

### REFERENCES

The following references are provided in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2014 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 70E - Standard for Electrical Safety in the Workplace*, 2015 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *CAL/OSHA - Pocket Guide for the Construction Industry*, updated 2015. State of California Department of Industrial Relations, Cal/OSHA Consultation Service Research and Education. <http://www.dir.ca.gov/dosh/puborder.asp>

The following references have been used to create exam questions but are NOT allowed in the testing center.

- *Delmar's Standard Textbook of Electricity*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Illustrated Guide to the National Electrical Code*, 5<sup>th</sup> Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Printreading Based on the 2014 National Electrical Code (NEC)*, 2011 Edition. American Technical Publishers (ATP), 1155 West 175th Street Homewood, IL, 60430-4600, <http://www.atplearning.com/>
- *Understanding NEC Requirements for Limited Energy and Communications Systems* (Based on the 2014 NEC). Mike Holt Enterprises, Inc., 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748, <http://www.mikeholt.com/>



## CALIFORNIA RESIDENTIAL ELECTRICIAN

A Residential Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code in single family homes and multi family units, including hotels and motels, where the primary occupancy of the building is considered residential and the maximum voltage received from a utility company is 3 phase, 4 wire, 120/208 or 120/240 volts. A Residential Electrician performs work installing the required panel boards and feeders for commercial tenant space in a multi-family/multi-use occupancies falling under subsection (b)(1) above, where less than 50 percent of the first floor level is used for commercial tenant space, but not performing any tenant improvement for these spaces.

# of Questions	Time Allowed
80	3 hours and 30 Minutes

### CONTENT OUTLINE

Subject Area	% Per Area
Safety	5
Determination of Electrical System Requirements	23
Installation	66
Maintenance and Repair	6

### REFERENCES

The following references **are provided** in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2014 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 70E - Standard for Electrical Safety in the Workplace*, 2015 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *CAL/OSHA - Pocket Guide for the Construction Industry*, updated 2015. State of California Department of Industrial Relations, Cal/OSHA Consultation Service Research and Education. <http://www.dir.ca.gov/dosh/puborder.asp>

The following references have been used to create exam questions but are **NOT** allowed in the testing center.

- *Delmar's Standard Textbook of Electricity*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Illustrated Guide to the National Electrical Code*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Printreading Based on the 2011 National Electrical Code (NEC)*, 2014 Edition. American Technical Publishers (ATP), 1155 West 175th Street Homewood, IL, 60430-4600, <http://www.atplearning.com/>

## CALIFORNIA FIRE-LIFE SAFETY TECHNICIAN

A Fire/Life Safety Technician is one who performs work for an electrical contractor involving the installation, construction or maintenance of systems as covered in the National Electrical Code (Article 760) and the National Fire Alarm Code.

# of Questions	Time Allowed
50	2 hours and 15 minutes

### CONTENT OUTLINE

Subject Area	% Per Area
Safety	10
Preparation	24
Installation	12
Termination	8
Testing and Troubleshooting	12
Fire Alarm Systems	34

### REFERENCES

The following references **are provided** in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2014 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 70E - Standard for Electrical Safety in the Workplace*, 2015 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 72 - National Fire Alarm Code*, 2016 Edition, National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269-9101, <http://www.nfpa.org/>
- *CAL/OSHA - Pocket Guide for the Construction Industry*, updated 2015. State of California Department of Industrial Relations, Cal/OSHA Consultation Service Research and Education. <http://www.dir.ca.gov/dosh/puborder.asp>

The following references have been used to create exam questions but are **NOT** allowed in the testing center.

- *Delmar's Standard Textbook of Electricity*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Illustrated Guide to the National Electrical Code*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Understanding NEC Requirements for Limited Energy and Communications Systems* (Based on the 2014 NEC). Mike Holt Enterprises, Inc., 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748, <http://www.mikeholt.com/>



## CALIFORNIA VOICE DATA VIDEO TECHNICIAN

A Voice Data Video Technician is one who performs work for an electrical contractor installing, constructing or maintaining any system that falls within the scope of the National Electrical Code, Articles 725, 770, (non-composite cables only), 800 (non-hybrid cables only), 810 and 820.

# of Questions	Time Allowed
50	2 hours and 15 minutes

### CONTENT OUTLINE

Subject Area	% Per Area
Safety	8
Preparation	22
Installation	22
Termination	14
Testing and Troubleshooting	12
Telecommunications	8
Security and Access Control Systems	4
Sound Systems	4
Audiovisual Systems	6

### REFERENCES

The following references are provided in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2014 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 70E - Standard for Electrical Safety in the Workplace*, 2015 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *CAL/OSHA - Pocket Guide for the Construction Industry*, updated 2015. State of California Department of Industrial Relations, Cal/OSHA Consultation Service Research and Education. <http://www.dir.ca.gov/dosh/puborder.asp>

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- *Delmar's Standard Textbook of Electricity*, 5th Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Illustrated Guide to the National Electrical Code*, 5<sup>th</sup> Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Understanding NEC Requirements for Limited Energy and Communications Systems* (Based on the 2014 NEC). Mike Holt Enterprises, Inc., 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748, <http://www.mikeholt.com/>
- *BICSI's Information Technology Systems Installation Methods Manual*, 6th Edition. BICSI, 8610 Hidden River Parkway, Tampa, FL 33637, 800-242-7405, <https://www.bicsi.org/Default.aspx>

## CALIFORNIA NON-RESIDENTIAL LIGHTING TECHNICIAN

A Non-Residential Lighting Technician is one who performs work for an electrical contractor repairing, servicing and maintaining existing non-residential lighting fixtures and installing retrofit upgrade fixtures. Such work does not include the installation of branch circuits or the alteration of existing branch circuits except a technician may reconnect to existing power within 3 feet.

# of Questions	Time Allowed
50	2 hours and 15 minutes

### CONTENT OUTLINE

Subject Area	% Per Area
Safety	16
Fundamentals	12
Troubleshooting, Replacement, Retrofit	50
Lighting Control	22

### REFERENCES

The following references are provided in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2014 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *NFPA 70E - Standard for Electrical Safety in the Workplace*, 2015 Edition. National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269, <http://www.nfpa.org/>
- *CAL/OSHA - Pocket Guide for the Construction Industry*, updated 2015. State of California Department of Industrial Relations, Cal/OSHA Consultation Service Research and Education. <http://www.dir.ca.gov/dosh/puborder.asp>

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- *Illustrated Guide to the National Electrical Code*, 5<sup>th</sup> Edition. 2011 Delmar Learning, P.O. Box 6904 Florence, KY, 41022, <http://www.cengage.com/us/>
- *Lighten Up!, A Training Textbook for Apprentice Lighting Technicians*, 4<sup>th</sup> Edition. InterNational Association of Lighting Management Companies (NALMCO), 1255 SW Prairie Trail Parkway Ankeny, IA 50023-7068. 515-243-2360, <http://www.nalmco.org/>
- *Illuminations, A Training Textbook for Senior Lighting Technicians*, 4<sup>th</sup> Edition. InterNational Association of Lighting Management Companies (NALMCO), 1255 SW Prairie Trail Parkway Ankeny, IA 50023-7068. 515-243-2360, <http://www.nalmco.org/>





## REASONABLE ACCOMMODATION REQUEST FORM

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request reasonable accommodation.

Candidates who wish to request reasonable accommodation because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

### Requirements for reason accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Date: \_\_\_\_\_ ID#: \_\_\_\_\_

Legal Name: \_\_\_\_\_  
Last Name First Name

Address: \_\_\_\_\_  
Street City, State, Zip Code

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
Home Work

Email Address: \_\_\_\_\_

### Check any reasonable accommodations you require (requests must concur with documentation submitted):

- Reader (as accommodation for visual impairment or learning disability)  Extended time (Additional time requested: \_\_\_\_\_)
- Large-print written examination
- ESL Accommodation (If English is not your primary language, you may qualify for additional time for your test by requesting an ESL authorization from PSI. Please include:
  - A personal letter requesting the authorization; and
  - A letter from your English instructor or sponsoring company (on company letterhead), certifying that English is not your primary language.
- Other \_\_\_\_\_

- Complete and fax this form, along with supporting documentation, to (702) 932-2666.
- After 4 business days, please call 800-367-1565, x6750 and leave a voice message.
- PSI Accommodations will call you back to schedule the examination within 48 hours.

**DO NOT SCHEDULE YOUR EXAMINATION UNTIL THIS DOCUMENTATION HAS BEEN RECEIVED AND PROCESSED BY PSI ACCOMMODATIONS.**



PSI Services LLC  
3210 E Tropicana  
Las Vegas, NV 89121