



**PSI licensure:certification**  
3210 E Tropicana  
Las Vegas, NV 89121  
www.psiexams.com

*Before paying for  
your examination registration,  
be sure you understand  
the contents of this bulletin.  
Please retain and use it as a reference  
when contacting PSI.*



# STATE OF UTAH

## DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING ESTHETICS EXAMINATIONS CANDIDATE INFORMATION BULLETIN

Examinations by PSI licensure:certification .....	2	Examination Site Location.....	3
Examination Registration and Scheduling Procedures ....	2	Reporting to the Examination Site .....	3
Online Scheduling .....	2	Required Identification .....	4
Telephone Scheduling .....	2	Security Procedures .....	4
Fax Registration .....	2	Taking the Examination by Computer .....	4
Standard Mail Registration.....	2	Examination Review .....	5
Canceling an Examination .....	2	Score Reports.....	5
Missed Appointment or Late Cancellation.....	2	Tips for Preparing for your License Examination .....	5
Exam Accommodations.....	3	Examination Content Outlines.....	5
Emergency Examination Center Closing .....	3	Examination Registration Form.....	6
Social Security Number Confidentiality .....	3	Exam Accommodations Request Form.....	End of Bulletin

Please refer to our website to check for the most updated information at [www.psiexams.com](http://www.psiexams.com)

## EXAMINATIONS BY PSI

The Division has contracted with PSI licensure:certification (PSI) to conduct its examination program. PSI provides examinations through a network of computer examination centers in Utah and in many areas throughout the United States.

This Candidate Information Bulletin provides you with information about the examination process for Esthetics Licensure in the State of Utah.

**The written and practical examinations both must be passed in order to become licensed.**

The examinations are developed by the National-Interstate Council of State Boards of Cosmetology (NIC) [www.nictesting.org](http://www.nictesting.org).

## EXAMINATION PAYMENT AND SCHEDULING PROCEDURES

The Examination Registration Form is found at the end of this Candidate Information Bulletin. You must pay at the time you register. Be sure the registration form is complete, accurate, signed, and that you include the correct fee. The registration form is valid for 1 examination.

Registrations for theory exams in a foreign language are for theory only. NIC practical exams are only offered and administered in English.

The following fee table lists the applicable fee for each examination, whether you are taking the written examination or practical examination. The fee is for each examination, regardless if you are taking the examination for the first time or repeating

<b>EXAMINATION FEE</b>	<b>\$ 87</b>
<b>NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE.</b>	
<b>THE EXAMINATION FEE IS VALID FOR ONE YEAR.</b>	

### ONLINE (WWW.PSIXAMS.COM)

For the fastest and most convenient examination scheduling process, register for your examinations online by accessing PSI's registration Web site at [www.psiexams.com](http://www.psiexams.com). Internet registration is available 24 hours a day.

Log onto PSI's Web site and create an account. The online form will ask you to enter your email address and to spell your name exactly as it appears on the identification that you will be presenting at the examination site.

The form will ask you to choose the examination you wish to take, to enter personal and contact information, and to pay for and schedule the examination. The form allows you to enter a ZIP code to see a list of examination sites closest to you. Once you select the

desired examination site, you will be able to choose an available date and time for your examination.

### TELEPHONE REGISTRATION

For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

PSI registrars are available at (800) 733-9267, Monday through Friday between 5:30 am and 8:00 pm, and Saturday-Sunday between 7:00 am and 3:30 pm, Mountain Time, to receive the information listed on your Examination Registration Form and to schedule your appointment for the examination.

PSI will make every effort to schedule the examination site and time that is most convenient for you. If space is available in the examination site of your choice, you may schedule an examination 1 day prior to the examination date of your choice, up to 5:00 pm MT. Please be prepared to offer alternate examination appointment choices.

### FAX REGISTRATION

For fax registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

Complete the Examination Registration Form, including your credit card number and expiration date and fax it to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.

Please allow 4 business days to process your registration. After 4 business days, you may call PSI to schedule the examination at (800) 733-9267.

### STANDARD MAIL REGISTRATION

Complete the PSI registration form (found at the end of this booklet), and send the form with the appropriate examination fee to PSI. You may pay fees by credit card (VISA, MasterCard, American Express or Discover), company check, money order or cashier's check, made payable to PSI. Print your name in the memo section of the company check, money order or cashier's check so we can ensure the payment is applied to your registration. CASH and PERSONAL CHECKS ARE NOT ACCEPTED.

Please allow PSI 2 weeks to process a mailed registration. After 2 weeks, you may go online or call PSI to schedule the examination.

### CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267.

**Note: A voice mail or email is not an acceptable form of cancellation. Please use the PSI website or call PSI to speak directly to a Customer Service Representative.**



### MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

### EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions on the Exam Accommodations Request Form at the end of this Candidate Information Bulletin.

### EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at [www.psiexams.com](http://www.psiexams.com).

### SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination scores to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees of the professions licensed by the state. **If you elect not to disclose your social security number to PSI, please enclose a separate letter explaining this with your Examination Registration Form.** However, you must provide it to the state.

## EXAMINATION SITE LOCATION

The following test centers are located in Utah and Colorado.

Note: The following directions are generated from the most current mapping services available. However, new road construction and highway modifications may result in some discrepancies. If you are not familiar with the specific area of the testing site, please consult a reliable map prior to your test date.

#### **Grand Junction (Written Only)**

743 Horizon Court, #203

Grand Junction, CO 81506

*From I-70 West, turn right onto Horizon Drive Exit, 31. Go for 0.3 miles turn right onto Horizon Ct. From I-70 East turn left onto Horizon Drive Exit, 31 and turn right onto Horizon Ct.*

*From US-50, turn right on 32 Rd. Go for approximately 5 miles. Turn right onto I-70 Business Loop. Continue on I-70 Business Loop until it merges with US I-70. Take US I-70 West towards Greenriver. Take the Horizon Drive Exit 31. Turn right onto Horizon Dr and right onto Horizon Ct. The site is the last building on your right.*

#### **Hurricane (St. George) (Written and Practical)**

473 N. Old Highway 91, Suite 6

Hurricane, UT 84737

*From I-15N, take the UT-9 exit 16 toward Hurricane/Zion Natl. Park. Merge onto UT-9/W State St toward Hurricane. Turn left onto N 6300 W/UT-212. 473 Old Hwy 91 in Hurricane approximately 1.5 miles past the Wal-Mart Distribution Center (on the right side is Crocker Ventures Park) turn left into parking lot.*

#### **North Orem (Provo) (Written Only)**

581 West 1600 North, Suite C

North Orem, UT 84057

*From US-89, turn right onto W Center St/UT-114. Merge onto I-15 N via the ramp on the left toward Salt Lake. Take the 1600 North exit 273. Turn east onto West 1600 North. Go one mile east.*

#### **North Salt Lake City (Written and Practical)**

25 North 400 West, Suite 7

North Salt Lake City, UT 84054

*(The city of North Salt Lake not Salt Lake City proper. The PSI test site is in Davis County just north of the Flying J Refinery.)*

*From Salt Lake City and the South, merge on to I-15N. Take exit 312 and merge on to US89 North for about 1.8 miles. Turn left onto E Center St and go west for about .6 miles. Turn right on to 400 W.*

*From the North, merge onto I-15 S Salt Lake. Take the Center St., exit 314. Turn right onto W Center St. Turn right onto 400 W.*

*From I-80 East merge to I-215 North. Take the Redwood Rd/UT-68 exit 28 and turn right onto Center Street.*

*PSI is on the Northwest corner of 400 West and Center Street.*

#### **Sunset (Ogden) (Written and Practical)**

2465 N Main Street #11C

Sunset, UT 84015

*From I-15 S, take the UT-97 exit-338- toward Clinton/Roy/ Sunset. Turn right onto W 5600 S/UT-97. Turn left onto S 1900 W/UT-126. Continue to follow UT-126.*

Additionally, PSI has examination centers in many other regions across the United States. You may take the written examination at any of these locations by following the instructions on the Out-Of-State Request Form at the end of this Candidate Information Bulletin. **Practical examinations must be taken in Utah.**



## REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in, and identification. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

**You must provide 2 forms of identification.** One must be a VALID form of government issued identification (driver's license, state ID, passport, military ID), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. **Identification provided must match the name provided to PSI upon registration.**

If you cannot provide the required identification, you must call (800) 733-9267 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. *Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.*

### SECURITY PROCEDURES

The following security procedures will apply during the examination:

- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, but are not limited to, the following items:
  - **Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.**
  - **Bulky or loose clothing or coats** that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats are not permitted in the testing room. **In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.**
  - **Hats or headgear not worn for religious reasons** or as religious apparel, including hats, baseball caps, or visors.
  - **Other personal items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck item.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies

to guests of any nature, including drivers, children, friends, family, colleagues or instructors.

- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate's contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

## TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

### IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

### TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.



## TEST QUESTION SCREEN

The “function bar” at the top of the test question provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.



The screenshot shows a test interface with a navigation bar at the top containing icons for Mark, Comments, Goto, Help, and End. Below the navigation bar, it displays 'Question: 3 of 40', 'Answered: 2', 'Unanswered: 1', 'Marked: 0', 'View: All', and 'Time Left(Min): 359'. The question is: '3. What do the stars on the United States of America's flag represent?'. Below the question, it says '(Choose from the following options)'. There are four radio button options: '1. Presidents', '2. Colonies', '3. States', and '4. Wars'. At the bottom of the question area, there are '<< Back' and 'Next >>' buttons.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

## EXAMINATION REVIEW

The Utah Division of Occupational and Professional Licensing is utilizing the National Interstate Council of State Boards of Cosmetology (NIC) exams. The NIC conducts ongoing analysis and review of their examinations to ensure the examinations accurately measure minimal competency in the required knowledge area.

## SCORE REPORTS

You will receive the score report immediately following the completion of the examination. Official score results of the practical examination will be released to your state board within 3 business days after the examination. Please note that passing scores are valid for a period of one year toward Utah licensure.

The score on these examinations are reported as a scaled score, which is a score based on the number of questions you answered correctly that has been converted to a standardized number. The part scores cannot be transferred to a percentage, nor added for overall performance. Each individual part is weighted as to the importance of competence and public protection for entry-level candidates. These weightings then contribute to the total number of questions that must be answered correctly.

You may request a duplicate score report after your examination by emailing [scorereport@psionline.com](mailto:scorereport@psionline.com) or by calling 800-733-9267.

**Passing scores will be accepted by Utah Division of Occupational and Professional Licensing for a period of one year after the completion of the examination.**

**Testing scores older than one year will not be accepted and the candidate must retest.**

## **TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION**

The following suggestions will help you prepare for your examination.

### **IMPORTANT: Mannequins are required. Live models are not accepted.**

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

## **NATIONAL COSMETOLOGY EXAMINATION CONTENT OUTLINE AND REFERENCE MATERIAL**

### BARBER AND COSMETOLOGY EXAMINATIONS

The National Cosmetology examination is the national licensure examination for Cosmetology, which is developed and administered by the National-Interstate Council of State Boards of Cosmetology (NIC). For more information on the examination content outlines and references go to [www.nictesting.org](http://www.nictesting.org).

### UTAH CORE ITEMS FOR PRACTICAL ESTHETICS

- Work Area and Client Preparation, and Set Up of Universal Supplies (First Client)
- Cleansing of the Face with Product
- Exfoliating the Face with Product, Using Facial Brush, including towel steaming
- Massaging the Face with Product
- Work Area and New Client Preparation, set up of supplies (Second Client)
- Hair Removal of the eyebrows by Tweezing and Using Simulated Soft Wax
- Facial Mask and Conclusion of Facial Service
- Facial Makeup
- Blood Exposure Procedure





School Code	School	School Licensed for	School Code	School	School Licensed for
0053	ACAYDIA SCHOOL OF AESTHETICS, LLC	Esthetics		NEW HORIZONS BEAUTY COLLEGE	Cosmetology/Barber
0056	AMERICAN BEAUTY ACADEMY	Cosmetology/Barber	0025	OGDEN-WEBER TECHNICAL CENTER - Ogden	Cosmetology/Barber Nail Technology
0029	APPRENTICE PROGRAM		0024	OGDEN-WEBER TECHNICAL CENTER - Roy Campus	Cosmetology/Barber Nail Technology
0081	BEAUTIFUL YOU SCHOOL OF NAIL TECHNOLOGY	Cosmetology/Barber Nail Technology	0061	OTHER / OUT OF STATE	
0082	BEAUX CHEVEUX ACADEMY OF COSMETOLOGY, INC.	Cosmetology/Barber	8888	PAUL MITCHELL, THE SCHOOL - Logan	Cosmetology/Barber Esthetics
0083	BONNIE JOSEPH ACADEMY OF COSMETOLOGY	Cosmetology/Barber Esthetics	0030	PAUL MITCHELL, THE SCHOOL - Provo DBA VON CURTIS, INC.	Barber Cosmetology/Barber
0027	BRIDGERLAND TECHNOLOGY COLLEGE	Cosmetology/Barber Esthetics	0045	PAUL MITCHELL, THE SCHOOL - Salt Lake	Cosmetology/Barber Esthetics
0005	CAMEO COLLEGE OF ESSENTIAL BEAUTY	Cosmetology/Barber Esthetics Electrology	0087	PAUL MITCHELL, THE SCHOOL - St George	Barber Cosmetology/Barber Esthetics Nail Technology
0011	CANYONS TECHNICAL EDUCATION CENTER BARBER SCHOOL	Cosmetology/Barber	0041	PRIME CUT ACADEMY OF HAIR AND NAIL ARTISTRY	Cosmetology/Barber
0104	COLLECTIV HAIRDRESSING ACADEMY	Cosmetology/Barber Esthetics	0065	RENAISSANCE ACADEMIE, LLC	Cosmetology/Barber Esthetics
0038	COLOR MY NAILS SCHOOL OF NAIL TECHNOLOGY	Nail Technology	0001	SALT LAKE COMMUNITY COLLEGE	Cosmetology/Barber Esthetics
0084	COSMETOLOGY CAREER ACADEMY	Cosmetology/Barber	0014	SHERMAN KENDALL ACADEMY OF BEAUTY ARTS & SCIENCES OF SALT LAKE CITY	Cosmetology/Barber Esthetics
0069	DORTON & WILLIAMS LLC DBA THE FORUM ACADEMY	Cosmetology/Barber	0063	SKIN INSTITUTE, THE - ST GEORGE	Esthetics
0048	DAVIS TECHNOLOGY COLLEGE	Cosmetology/Barber Esthetics	0086	SKIN SCIENCE INSTITUTE INC DBA SKIN SCIENCE INSTITUTE OF LASER & ESTHETICS	Esthetics
0023	DELTA TECHNICAL CENTER	Cosmetology/Barber	0040	SKIN SCIENCE INSTITUTE INC DBA SKIN SCIENCE INSTITUTE OF LASER & ESTHETICS - SALT LAKE	Esthetics
0090	EA EDUCATION INC, DBA AVALON SCHOOL OF COSMETOLOGY	Cosmetology/Barber Esthetics	0033	SKIN WORKS SCHOOL OF ADVANCED SKINCARE	Esthetics
0022	EVANS HAIRSTYLING COLLEGE - Cedar City	Cosmetology/Barber	0003	SNOW COLLEGE - Richfield	Cosmetology/Barber
0017	EVANS HAIRSTYLING COLLEGE - Lindon	Cosmetology/Barber	0074	TAYLOR ANDREWS - OREM INC. DBA TAYLOR ANDREWS ACADEMY	Cosmetology/Barber
0026	EVANS HAIRSTYLING COLLEGE - St George	Cosmetology/Barber	0058	TAYLOR ANDREWS ACADEMY - St George	Cosmetology/Barber Esthetics
0103	FABULOUS NAILS - Salt Lake City	Nail Technology	0043	TAYLOR ANDREWS ACADEMY OF HAIR DESIGN - West Jordan	Cosmetology/Barber
0018	FRANCOIS D. COLLEGE OF HAIR, SKIN AND NAILS	Cosmetology/Barber Esthetics	0054	THE BARBER SCHOOL	Barber
0019	GRANITE TECHNICAL INSTITUTE AKA GRANITE SCHOOL DISTRICT	Cosmetology/Barber	0105	THE BEAUTY COLLEGE LLC	Cosmetology/ Nail Technology
0072	HIGHLAND HAIR ACADEMY LLC DBA PAUL MITCHELL THE SCHOOL - ST GEORGE	Cosmetology/Barber	0099	THE FRINGE CUT & ACADEMY LLC	Cosmetology/Barber
0047	IMAGEWORKS ACADEMY OF HAIR DESIGN INC	Cosmetology/Barber	0100	THE HAIRCHAIR ACADEMY LLC	Cosmetology/Barber Nail Technology
0106	JORDAN ACADEMY FOR TECHNOLOGY & CAREERS - SOUTH CAMPUS	Nail Technology	094	TOOELE TECHNOLOGY COLLEGE	Cosmetology/Barber Nail Technology
0102	LILYBELL SCHOOL & SALON	Nail Technology	0055	TOP NAILS AND HAIR BEAUTY SCHOOL LLC	Barber Cosmetology/Barber Esthetics Nail Technology
0034	MANDALYN ACADEMY INC	Cosmetology/Barber Esthetics	0097	TWIN SHEARS ACADEMY	Cosmetology/Barber
0079	MEDSPA ACADEMIES, INC. DBA NATIONAL INSTITUTE OF MEDICAL AESTHETICS	Esthetics	0021	USU EASTERN AKA COLLEGE OF EASTERN UTAH	Barber Cosmetology/Barber
0059	MOUNTAINLAND TECHNOLOGY COLLEGE - American Fork	Cosmetology/Barber	0075	UTAH COLLEGE OF MASSAGE THERAPY, ESTHETICS	Esthetics
0060	MOUNTAINLAND TECHNOLOGY COLLEGE - Spanish Fork	Cosmetology/Barber	0089	UTAH INSTITUTE, LLC DBA AVEDA INSTITUTE OF PROVO	Cosmetology/Barber Esthetics



## EXAM ACCOMMODATIONS OR OUT-OF-STATE TESTING REQUEST INSTRUCTIONS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

### Requirements for exam accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

**MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE  
REQUESTING EXAMINATION ACCOMMODATIONS**



PSI licensure:certification  
3210 E Tropicana  
Las Vegas, NV 89121