

New York State Department of State Division of Licensing Services Real Estate Appraiser Examinations Candidate Information Bulletin



Conte	ent Outline
Examinations by PSI licensure:certification1	Security Procedures5
Requirements for Real Estate Appraiser Licensure	Important Notice for All Candidates5
Examination Registration and Scheduling1	Taking the Examination by Computer
Examination Fee1	Identification Screen
Internet Registration2	Tutorial6
Telephone Registration2	Examination Question Example
Fax Registration	Score Reporting6
Standard Mail Registration2	Duplicate Failed Score Report7
Canceling an Examination2	Tips for Preparing for your Examination
Missed Appointment or Late Cancellation	Description of Examinations7
Special Examination Arrangements	Examination Summary Table7
Emergency Examination Center Closing	Pretest Items7
Social Security Confidentiality	Content Outlines7
Examination Review	Sample Questions8
Examination Site Locations	Examination Registration FormEnd of Bulletin
Reporting to the Examination Site	-

Required Identification at the Examination Site5 Please refer to our website to check for the most updated information at www.psiexams.com.

Copyright © 2008 by PSI licensure:certification

Revised 07/01/08

EXAMINATIONS BY PSI licensure:certification

This Candidate Information Bulletin provides you with information about the examination process for becoming licensed as a Real Estate Appraiser in the State of New York.

The NYS Department of State, Division of Licensing Services has approved PSI licensure:certification (PSI) to administer the examination program. PSI works closely with the Department to make certain that the administration of these examinations meets the State's as well as nationally established technical and professional standards for examination administration. PSI provides these examinations through a network of computer examination centers in New York.

Following are the National Uniform Licensing and Certification Examinations, developed by the Appraiser Qualifications Board (AQB), as the Licensing Examinations for Appraisers in New York offered by PSI:

- State Licensed Appraiser
- Certified Residential Appraiser
- Certified General Appraiser

REQUIREMENTS FOR REAL ESTATE APPRAISER LICENSURE

NEW APPRAISER APPLICANTS

Original appraiser applications require a \$25.00 examination application fee in addition to the original application fee. Once the original application is approved and the applicant's examination eligibility is determined, they will be mailed an examination admission notice. The admission notice <u>will</u> <u>include</u> all of the necessary information to register and schedule your examination with an approved test provider. At the bottom of the admission notice is an admission card. This card <u>must</u> be presented to the test center personnel in order to be admitted into the examination.

EXISTING APPRAISER APPLICANTS

Applicants who are holding an admission notice for a real estate appraiser examination, issued prior to January 1, 2008, must obtain a new admission notice. In order to do this, they must submit an <u>"Examination Application"</u> (available for downloading at <u>www.dos.state.ny.us/lcns</u>) along with a fee of \$25.00. Once the applicant's examination application is approved and the applicant's examination eligibility is determined, they will be mailed a new admission notice. The new admission notice <u>will include</u> all of the necessary information to register and schedule your examination with an approved test provider. At the bottom of the admission notice is an admission card. This card <u>must</u> be presented to the test center personnel in order to be admitted into the examination.

Upon receipt of their admission notice, applicants should verify that the examination eligibility indicated on it conforms to the level of licensure/certification for which they have applied. (Note: It is the responsibility of the applicant to ensure that the correct examination is taken

at the test center). At that point, applicants can contact PSI to schedule their test.

Upon passing the examination you will continue with the licensing/certification process. Those who fail their examination will be required to obtain a new admission notice by submitting, to the Department, a new examination application and fee before they can re-take an exam.

Applicants should have been provided this form at the examination center. If you did not receive one or need another copy, you may download the form at <u>www.dos.state.ny.us/lcns</u> or contact us in writing or by phone at the location listed below.

Albany: NYS Department of State Division of Licensing Services P.O. Box 22001 Albany, NY 12201-2001 (518) 473-2731 (examination unit)

or visit us at: Alfred E. Smith Office Building One Commerce Plaza, Suite 2003 Albany, NY 12257 www.dos.state.ny.us/lcns

All questions and requests for information about examinations should be directed to PSI.

PSI licensure:certification 3210 E Tropicana Las Vegas, NV 89121 (800) 733-9267 • Fax (702) 932-2666 www.psiexams.com

EXAMINATION REGISTRATION PAYMENT AND SCHEDULING PROCEDURES

Upon approval of licensure eligibility, the Department will mail an admission notice allowing the authorized candidate to register, pay for and schedule the required licensure examination with PSI.

The Examination Registration Form is found at the end of this Candidate Information Bulletin. You must pay for the examination at the time you register. Be sure the registration form is complete, accurate, signed, and that you include the correct fee.

Your examination fee will be forfeited if you do not test within 1 year of the date your examination fee is received by PSI.

	EXAMINATIO	ON FEE	
Examination Fee	\$125		
	STRATION FEES EES EXPIRE AFTER		

INTERNET REGISTRATION AND SCHEDULING

For the fastest and most convenient test scheduling process, PSI recommends that candidates register for their exams using the Internet. In order to register over the Internet, candidates will need to have a valid MasterCard or VISA. Candidates register online by accessing PSI's registration website at <u>www.psiexams.com</u>. Internet registration is available 24 hours a day. In order to register by Internet, complete the steps below:

- 1. Log onto PSI's website, select the link associated with the New York examinations. Complete the associated registration form online and submit your information to PSI via the Internet.
- 2. Upon completion of the online registration form, you will be given the available exam dates and locations for scheduling your examination. Select your desired testing date and location.

TELEPHONE REGISTRATION AND SCHEDULING

The second fastest method of scheduling is via the telephone with PSI's Interactive Voice Response system (IVR) during nonbusiness hours, or through live registrars during business hours. For telephone registration, you will need a valid VISA or MasterCard.

1. Complete the Examination Registration Form, including your credit card number and expiration date, so that you will be prepared with all of the information needed to register by telephone.

Call (800) 733-9267, 24 hours a day and register using the Automated Registration System. Otherwise, PSI registrars are available Monday through Friday, between 7:30 am and 8:00 pm and Saturday, between 11:00 am and 5:00 pm, Eastern Time, to receive the information listed on your Examination Registration Form and schedule your appointment for the examination.

FAX REGISTRATION AND SCHEDULING

For Fax registration, you will need a valid VISA or MasterCard.

Complete the Examination Registration Form, including your credit card number and expiration date.

- 1. Fax the completed form to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.
- 2. If your information is incomplete or incorrect, it will be returned for correction.

Please allow 4 business days to process your Registration. After 4 business days, you may schedule your examination using a touch-tone phone, by calling PSI 24 hours a day at (800) 733-9267. To schedule with a PSI registrar, call Monday through Friday, between 7:30 am and 8:00 pm and Saturday, between 11:00 am and 5:00 pm, Eastern Time. You may also schedule online by accessing PSI's registration website at www.psiexams.com.

STANDARD MAIL REGISTRATION AND SCHEDULING

For those desiring to make payment for their examination using **cashier's checks** or **money orders**, or for those that simply do not wish to provide credit card information over the phone or Internet, you must use the Standard Mail Registration. In order to register, please follow the steps below.

 Complete the PSI registration Form (found at the end of the bulletin), and submit the form and appropriate examination fee to PSI. Payment of fees can be made by money order or cashier's check. Money orders or cashier's checks should be made payable to PSI. Print your social security number on your cashier's check or money order to ensure that your fees are properly assigned. CASH, COMPANY CHECKS, PERSONAL CHECKS ARE NOT ACCEPTED.

> PSI licensure:certification 3210 E Tropicana Las Vegas, NV 89121 (800) 733-9267 • Fax (702) 932-2666 www.psiexams.com

Please allow 2 weeks to process your Registration. After 2 weeks you may schedule your examination using a touch-tone phone, by calling PSI 24 hours a day at (800) 733-9267. To schedule with a PSI registrar, call Monday through Friday, between 7:30 am and 8:00 pm and Saturday, between 11:00 am and 5:00 pm, Eastern Time. You may also schedule online by accessing PSI's registration website at <u>www.psiexams.com</u>.

SCHEDULING FYI'S

- Only the candidate may schedule an appointment through a CSR, not a friend or relative.
- If space is available in the examination site of your choice, you may schedule an examination 1 day prior to the examination date of your choice, up to 7:00 p.m. ET.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267. Please note that you may also use the automated system, using a touch-tone phone, 24 hours a day in order to cancel and reschedule your appointment.

Note: A voice mail message is not an acceptable form of cancellation. Please use the Internet, automated telephone system (IVR), or call PSI and speak to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:



- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

SPECIAL EXAMINATION ARRANGEMENTS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and every reasonable accommodation will be made in meeting a candidate's needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax to PSI (702) 932-2666. This form also includes out-of-state testing requests.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will be rescheduled at no additional charge.

SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination results to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees of the professions licensed by the state.

EXAMINATION REVIEW

AQB will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by AQB examination development staff. AQB does not respond to individuals regarding these comments. All substantive comments are reviewed. This is the only review of examination materials available to candidates.

EXAMINATION SITE LOCATIONS

The following test centers are located in New York.

Note: The following directions are generated from the most current mapping services available. However, new road construction and highway modifications may result in some discrepancies. If you are not familiar with the specific area of the testing site, please consult a reliable map prior to your test



date.

ALBANY

1 COLUMBIA CIRCLE, SUITE 205

ALBANY, NY 12203

FROM THE N: TAKE RT 87 SOUTH, EXIT 90 E, IMMEDIATE RIGHT AT EXIT 2 WASHINGTON AVE, TURN RIGHT, FOLLOW TILL YOU SEE THE ITALIAN COMMUNITY CENTER ON RIGHT (SEE BELOW).

FROM S: RT 87 NORTH, EXIT 24 FOLLOW RT 90 TO EXIT 2 WASHINGTON AVE, TURN RIGHT, LOOK FOR ITALIAN COMMUNITY CENTER ON RIGHT (SEE BELOW).

FROM EAST: RT 90 W, EXIT AT FULLER RD, TURN LEFT, TURN RIGHT AT WASHINGTON AVE EXTENSION, LOOK FOR ITALIAN COMMUNITY CENTER ON RIGHT (SEE BELOW).

FROM WEST: RT 90 ÉAST, EXIT 24, STRAIGHT TO EXIT 2 WASHINGTON AVENUE, TURN RIGHT, LOOK FOR ITALIAN COMMUNITY CENTER ON RIGHT (SEE BELOW).

YOU WILL TURN LEFT AT COLUMBIA CIRCLE WEST DR, OVER ACCESS ROAD, THEN TAKE RIGHT AT EXCELSIOR COLLEGE WHICH IS COLUMBIA CIRCLE, GO TO STOP SIGN. BUILDING 1 IS ON THE LEFT.

BINGHAMTON

520 COLUMBIA DR., SUITE 104 JOHNSON CITY, NY 13790

FROM 678N, TAKE THE NEW ENGLAND/GEO WASHINGTON BR/TRIBORO BR/CROSS BRONX EXP/BRUCKNER EXP EXIT ONTO I-95 S TOWARD GEO WASHINGTON BR/TRIBORO BR/CROSS BRONX EXP/BRUCKNER EXP. TAKE EXIT #69/GARDEN STATE PARKWAY/HACKENSACK/PATERSON ONTO I-80W. TAKE THE I-80 WEST EXPRESS LEFT EXIT ONTO I-80 EXPRESS LN W. CONTINUE ON I-80 W (PORTIONS TOLL). TAKE EXIT #293/SCRANTON ONTO I-380N. TAKE THE BINGHAMTON EXIT ONTO I-81N, BEAR LEFT ON RT-17W. TAKE EXIT #70 ON/SHOPPING MALL ONTO RT-201N. CONTINUE ON REYNOLDS RD, TURN RIGHT ON FAIRVIEW ST. TURN LEFT ON COLUMBIA DR.

BUFFALO

AIRPORT COMMERCE PARK 305 CAYUGA ROAD, SUITE 210 CHEEKTOWAGA, NY 14225

FR US-219 N, TAKE RAMP LEFT ONTO I-90E TOWARD THRUWAY/BUFFALO. TAKE EXIT #51E/AIRPORT ONTO RT-33E. TURN LEFT ON UNION RD (RT-277). TURN RIGHT ON MARYVALE DR. TURN LEFT ON CAYUGA RD (CR-245).

FROM WEST

TURN LEFT ON WASHINGTON ST (RT-96) AND CONTINUE TO FOLLOW RT-96. TAKE RAMP ONTO STATE ROUTE 14 (RT-14) TOWARD RT-14N (PORTIONS TOLL). TURN LEFT TO TAKE RAMP ONTO I-90W TOWARD I-90/BUFFALO (TOLL APPLIES). TAKE EXIT #49/DEPEW/LOCKPORT (PORTION TOLL). TURN RIGHT ON TRANSIT RD (RT-78). TURN RIGHT ON GENESEE ST (RT-33). TURN RIGHT ON CAYUGA RD (CR-245).

FISHKILL

ALL SPORT OFFICE BUILDING 21 OLD MAIN ST., SUITE 205 FISHKILL, NY 12524 FROM NORTHWEST TURN RIGHT ON BOSTON STATE 6

TURN RIGHT ON BOSTON STATE RD (RT-391). TURN RIGHT TO TAKE RAMP ONTO US-219N. TAKE LEFT RAMP ONTO I-90E TOWARD THRUWAY/BUFFALO (PORTIONS TOLL). BEAR RIGHT ON I-87 S (TOLL APPLIES). TAKE EXIT #17/NEWBURGH (I-84)/STEWART AIRPORT ONTO UNION AVE (RT-300) TOWARD I-84 (PORTIONS TOLL). TAKE RAMP ONTO I-84E TOWARD BEACON (PORTIONS TOLL). TAKE EXIT #12/FISHKILL. TURN LEFT ON RT-52 AND BEAR RIGHT ON MAIN ST.

GLENDALE (QUEENS)

THE SHOPS AT ATLAS PARK 71-19 80TH ST, SUITE 8307 GLENDALE, NY 11385 FROM I-678 S, TAKE THE J ROBINSON PKWY EXIT- EXIT 7. TAKE THE FOREST PARK DR EXIT- EXIT 4- TOWARD MYRTLE AVE / WOODHAVEN BLVD. TAKE THE RAMP TOWARD MYRTLE AVE / WOODHAVEN BLVD. TURN SLIGHT RIGHT ONTO FOREST PARK DR. TURN RIGHT ONTO MYRTLE AVE. TURN LEFT ONTO 80TH ST. GO TO 2ND LIGHT PAST MYRTLE AVE OVER SMALL OVERPASS MAKE A RIGHT INTO ATLAS PARK. MAKE A RIGHT AT STOP SIGN TO GET INTO PARKING LOT. ONCE PARKED, GO TO TOP FLOOR OF PARKING LOT, TURN RIGHT AND WALK UNTIL YOU SEE "MARKET PLAZA". TAKE ELEVATOR TO THE 3RD FLOOR. OFFICES ARE LOCATED IN THE RED BRICK BUILDING.

HAUPPAUGE/LONG ISLAND

140 ADAMS AVE., SUITE B-13 HAUPPAUGE, NY 11788 FROM WEST

TAKE RAMP LEFT ONTO I-495E TOWARD L I EXPWY/EASTERN L I. TAKE EXIT #53/SAGTIKOS STATE PKY/BAY SHORE/SUNKEN MEADOW PK ONTO EXPRESS DR S. TAKE RAMP TOWARD WICKS RD. TURN LEFT ON WICKS RD (CR-7). TURN RIGHT ON MOTOR PKY (CR-67E). TURN LEFT ON ADAMS AVE.

FROM NORTH

TURN LEFT ON GENESEE ST (RT-63). CONTINUE ON MT MORRIS RD (US-20A) AND BEAR LEFT ON RT-63. CONTINUE ON MT MORRIS GENESEO RD (RT-408). TURN LEFT TO TAKE RAMP ONTO I-390 S. CONTINUE ON I-86E. CONTINUE ON RT-17 E. CONTINUE ON I-81 S. TAKE EXIT #187/CARBONDALE (US-6E) MT POCONO (I-3805) ONTO I-380S TOWARD I-380 S/I-84 E/US-6E. TAKE LEFT EXIT #1B/STROUDSBURG ONTO I-80E AND BEAR RIGHT ON I-295 S (PORTIONS TOLL). TAKE THE EASTERN L I/CROSS IS PKWY EXIT ONTO CROSS ISLAND PKY S. TAKE EXIT #53/SAGTIKOS STATE PKY/BAY SHORE/SUNKEN MEADOW PK ONTO EXPRESS DR S. TAKE RAMP TOWARD WICKS RD. TURN LEFT ON WICKS RD (CR-7). TURN RIGHT ON MOTOR PKY (CR-67E). TURN LEFT ON ADAMS AVE.

JAMESTOWN

19 EAST THIRD STREET, FIRST FLOOR JAMESTOWN, NY 14701

FROM EAST

TURN RIGHT ON STATE HIGHWAY 8 (RT-8), CONTINUE TO FOLLOW RT-8, TAKE RAMP ONTO I-88W TOWARD BINGHAMTON, CONTINUE ON I-81S, TAKE THE OWEGO/ELMIRA EXIT ONTO RT-17W, CONTINUE ON I-86W, TAKE EXIT #12/JAMESTOWN, TURN LEFT ON RT-60, CONTINUE ON N MAIN ST, TURN LEFT ON RT-60, CONTINUE ON N MAIN ST, TURN LEFT ON E 3RD ST, ARRIVE ON THE LEFT.

MANHATTAN

192 LEXINGTON, STE 1204 MANHATTAN, NY 10016 TAKE #6 TRAIN TO 33RD STREET STATION. GET OFF AND WALK ONE BLOCK EAST TO LEXINGTON AVE, THEN OVER TO 32 & 31ST STREET.

NEW ROCHELLE

145 HUGUENOT ST, STE MZ1-A NEW ROCHELLE, NY 10801 FROM I-95 N / NEW ENGLAND TRWY, TAKE EXIT 16 TOWARD CEDAR ST. TURN LEFT ONTO GARDEN ST. TURN RIGHT ONTO CROSS WESTCHESTER AVE. CROSS WESTCHESTER AVE BECOMES CEDAR ST. TURN SLIGHT RIGHT ONTO HUGUENOT ST

PLATTSBURGH

14 HEALEY AVE, STE G PLATTSBURGH, NY 12901

FROM WEST

TURN RIGHT ON W MAIN ST (RT-22B). CONTINUE TO FOLLOW RT-22B. CONTINUE ON RT-3. TURN RIGHT ON HEALEY AVE. FROM SOUTH

TURN LEFT ON MAPLE ST (US-9). CONTINUE TO FOLLOW US-9 AND TURN RIGHT ON STOWERSVILLE RD (CR-12). TURN LEFT TO TAKE RAMP ONTO I-87N, TAKE EXIT #37/PLATTSBURGH/SARANAC AKE. TURN RIGHT ON BLAKE RD (RT-3). CONTINUE TO FOLLOW RT-3. TURN RIGHT ON



HEALEY AVE.

ROCHESTER-WEBSTER 60 BARRETT DRIVE SUITE I WEBSTER, NY 14580

FROM RT-590 N MERGE ONTO RT-104 E VIA EXIT 10B TOWARD WEBSTER. TAKE THE EXIT TOWARD HOLT RD. STAY STRAIGHT TO GO ONTO RT-104. TURN RIGHT ONTO BARRETT DR.

ROME

301 N. WASHINGTON ST., SUITE 3000 ROME, NY 13440 FROM NY STATE THRUWAY, TAKE EXIT 32. RIGHT TURN ON 233 N. TAKE ROUTE 233 TO 26 NORTH. TAKE 26 NORTH TO ROUTE 46 NORTH.

SYRACUSE

FIRST REPUBLIC OFFICE PARK 445 ELECTRONICS PARKWAY BLDG. 2, STE 208 LIVERPOOL, NY 13088 *FROM SOUTH*

TURN LEFT ON STATE HIGHWAY 320 (RT-320). TURN RIGHT ON RT-12. TURN LEFT ON CR-44. TURN RIGHT ON RT-23 AND BEAR RIGHT ON CR-16. TURN RIGHT ON RT-26. TURN LEFT ON RT-80. TURN RIGHT ON RIPPLETON RD (RT-13). TURN LEFT ON US-20 AND BEAR RIGHT ON RT-92. CONTINUE ON E GENESEE ST (RT-5) AND TAKE RAMP ONTO I-481N. TAKE EXIT #6/THRUWAY ONTO I-90W TOWARD BUFFALO (TOLL APPLIES). TAKE EXIT #37/ELECTRONICS PKY (CR-148 S).

ONCE YOU GET OFF I-90, YOU WILL SEE A HOLIDAY INN ACROSS THE STREET. THE HOLIDAY INN ADDRESS IS 441. GO INTO THE HOLIDAY INN PARKING LOT HEAD TOWARDS THE RIGHT SIDE OF THE BUILDING. THERE WILL BE TWO OTHER OFFICE BUILDINGS TO YOUR RIGHT. THE BUILDING THAT SAYS ADP ON THE FRONT IS 445, BUILDING #2 AND PSI IS LOCATED ON THE 2ND FLOOR, SUITE 208.

FROM I-81 NORTH, TAKE EXIT #25/ 7TH NORTH ST. VEER RIGHT ONTO 7TH NORTH ST. CONTINUE STRAIGHT UNTIL YOU RUN INTO ELECTRONICS PKWY. THERE WILL BE A HOLIDAY INN DIRECTLY IN FRONT OF YOU. THE HOLIDAY INN ADDRESS IS 441. GO INTO THE HOLIDAY INN PARKING LOT HEAD TOWARDS THE RIGHT SIDE OF THE BUILDING. THERE WILL BE TWO OTHER OFFICE BUILDINGS TO YOUR RIGHT. THE BUILDING THAT SAYS ADP ON THE FRONT IS 445, BUILDING #2 AND PSI IS LOCATED ON THE 2ND FLOOR, SUITE 208.

WATERTOWN

120 WASHINGTON ST., STE 301 WATERTOWN, NY 13601

FROM SOUTH TAKE RT-139W AND CONTINUE ON US-1-9S. TAKE THE JERSEY CITY (I-280) KEARNY EXIT ONTO US-1 & 9-TRUCK (US-1-9-TRUCK). CONTINUE ON RT-7W. CONTINUE ON RT-7 AND BEAR LEFT ON NEWARK-JERSEY CITY TPKE (CR-508W). TAKE RAMP ONTO I-280W. TAKE THE DOVER/DEL WATER GAP LEFT ONTO I-80 EXPRESS LN W AND CONTINUE ON I-80W (PORTIONS TOLL). TAKE EXIT @293/SCRANTON ONTO I-380N. TAKE THE BEINGHAMTON EXIT ONTO I-81N. TAKE EXIT #45/ARSENAL ST/SACKETS HARBOR/DOWNTOWN AND TURN RIGHT ON STATE ROUTE 3 (RT-3). CONTINUE TO FOLLOW RT-3. CONTINUE ON ARSENAL ST (RT-12) AND BEAR RIGHT ON WASHINGTON ST.

The PSI test center is located on the third floor of the HSBC building, 120 Washington St. For those testing on weekends, please turn onto Stone St. and park in the HSBC parking lot directly off of Stone St. Enter thru the back entrance, which is located in the parking area. Please take the service elevator to the 3rd floor. After getting off the elevator, turn right and turn right again and walk past the set of 3 elevators. Continue walking until you can't walk any further. Turn left and the PSI office is rm #301, which is also on your left. For those testing during the week, you cannot park in the HSBC parking lot. When you find another place to park you can go in thru the bank doors on Washington St. or the door inside the parking area. If you go in thru the bank, take any of the 3 elevators that are located past the lobby on your right. Go to the 3rd floor and turn left. The PSI test center is rm #301 on your left. Otherwise, follow the above-mentioned directions.

WHITE PLAINS

297 KNOLLWOOD RD, SUITE 333 WHITE PLAINS, NY 10607

FROM NORTH

TAKE THE WHITE PLAINS LEFT EXIT ONTO I-287E. TAKE EXIT #4/HARTSDALE AND TURN RIGHT ON KNOLLWOOD RD (RT-100A). FROM EAST

TURN RIGHT ON CR-135. TURN LEFT TO TAKE RAMP ONTO I-684S AND TAKE THE WHITE PLAINS EXIT ONTO I-287W TOWARD WHITE PLAINS. TAKE EXIT #4/HARTSDALE AND TURN LEFT ON KNOLLWOOD RD (RT-100A).

Additionally, PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations by calling (800) 733-9267. You will need to speak with a Customer Service Rep to schedule outside of New York.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes prior to your scheduled appointment time. This allows time for sign-in and identification verification. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 2 forms of identification. One must be a VALID form of government issued identification (driver's license, state ID, passport, military ID), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. All identification provided must match the name on the Examination Registration Form.

If you cannot provide the required identification, you must call (800) 733-9267 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.

SECURITY PROCEDURES

The following security procedures apply during examinations:

- No children, notes, books, briefcases, backpacks, hats, cellular telephones, or pagers are allowed in the examination area. (Note: There is no space to store these materials at the examination center.) Small purses (size of a wallet) will be permitted. Larger purses cannot be taken to the candidate's seat.
- No smoking, eating, or drinking is allowed in the examination center.
- Once you have been seated and the examination begins, you may leave the examination center <u>only</u> to use the restroom, and only after obtaining permission from the

proctor. You will not receive extra time to complete the examination.

- Any candidate seen giving or receiving assistance, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the Department and you may be denied licensure.
- Copying or communicating examination content is a violation of security regulations and may result in the cancellation of your examination results or legal action taken under copyright laws.
- Candidates will not be permitted to use any calculator that is alpha programmable. In addition, as stipulated by the AQB, each candidate is required to bring the written instructional manual that was provided with the programmable calculator when purchased by the candidate or instructions downloaded from the manufacturer's website so that the test center proctor can ensure that all numeric programs previously stored in the calculator are cleared before the candidate is permitted to use the calculator during the examination. If you do NOT bring these instructions, you will not be permitted to use the calculator. Moreover, all programmable calculators must be cleared upon conclusion of the examination by the test center proctor to prohibit potential security breaches. Note: Candidates need to bring their own financial calculator. One is not available at the test center. Candidates may not share a calculator during the exam.

IMPORTANT NOTICE FOR ALL CANDIDATES

Due to many complaints from the buildings' tenants, PSI (and the properties which house the PSI test centers) cannot accommodate any individuals other than the person who is being tested.

PSI understands that test candidates are often comforted by having guests accompany them to their exams. It may also be necessary for a guest to drive the candidate to the test center. However, incidents from previous guests have prompted warnings from Property Management. For this reason, PSI has adopted the following policy concerning guests.

"Person(s) accompanying a test candidate may not wait in the test center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors."

There are facilities nearby such as shopping malls, stores or restaurants where guests may go while the candidate takes a test. Please take the time to visit those locations instead of waiting in or around the building.

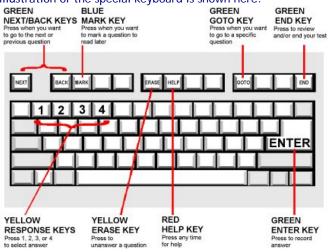
Also of note, many candidates have been arriving hours before their scheduled exam time. This is not necessary. Please plan to arrive no earlier than 30 minutes before the start-time of your exam. This will provide plenty of time for check-in.

Thank you for your understanding and for your cooperation.



TAKING THE EXAMINATION BY COMPUTER

Taking the PSI examination by computer is simple. You do not need any computer experience or typing skills. You will use fewer keys than you use on a touch-tone telephone. All response keys are colored and have prominent characters. An illustration of the special keyboard is shown here.



IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial to the computer and keyboard is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included as part of the tutorial so that you may practice using the keys, answering questions, and reviewing your answers.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

EXAMINATION QUESTION EXAMPLE

During the examination, you should press 1, 2, 3, or 4 to select your answer or press "MARK" to mark it for later review. You should then press "ENTER" to record your answer and move on to the next question. A sample question display follows:

			m Mark	Comments	附 Goto	? Help	X	En
Question: 3 of 40	Answered: 2	Unanswered: 1	Marked: O	View: All	Time Left(M	in): 359		
What do the star	s on the United S	States of America's	s flag represent?					
(Choose from the	following options)							
🗌 1. President	5							
🗌 2. Colonies								
🗌 3. States								
4. Wars								

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

<< Back Next >>

SCORE REPORTING

In order to pass the examination, you must achieve a minimum scaled score of 75. You will receive your score report immediately following the completion of the examination.

Candidates passing the examination will receive ONLY a score indication of PASS. Passing numeric scores are not available. Candidates who do not pass will receive an individual score for each of the major sections in the examination outline. Candidates should use this information to assist them in studying for the re-examination.

The Appraiser Qualifications Board will update the National Uniform Licensing and Certification Examinations effective July 1, 2008 and with the changes in the examinations, revise the scaled passing score to 75 from 100. The change in the scaled passing score was implemented to increase understanding of the meaning of the scaled scores. Scores around 75 have been historically accepted as representing passing. On the previous version of the examinations, if candidates received a score greater than 75, but less than 100, they would have failed. On the updated examinations any scaled score of 75 or greater is passing. It is important to understand that this change does not mean the passing scores are being lowered. A scaled score of 75 on the updated examinations is equivalent to a scaled score of 100 on the previous examinations. Scaled scores can range from 0 to 150, with 75 representing passing.

Scores are reported to candidates as scaled scores. The scaled scores are computed from raw scores. Raw scores, or percentage scores, are the actual number of questions answered correctly. Raw scores are mathematically converted to scaled scores to maintain a consistency in the meaning of scores, regardless of when the examination was taken or the difficulty of the examination.

Examinations change over time. Each examination may vary in difficulty with one examination easier or more difficult than other examinations. However, when converting raw scores to scaled scores, it should not make a difference whether candidates take an easier or more difficult examination. With the mathematical adjustment, the scaled score accounts for differences by adjusting the scores up or down depending on the difficulty of examinations. When these adjustments are made, the effect is to produce an unbiased and constant



passing standard that does not change from one examination to another. A scaled score is not a percentage score, but simply a transformation of a raw score to report comparable results when examinations vary in difficulty.

DUPLICATE SCORE REPORT

You can write to PSI to request a duplicate of your failed score report.

TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

DESCRIPTION OF EXAMINATIONS

NATIONAL UNIFORM LICENSING AND CERTIFICATION EXAMINATIONS, DEVELOPED BY THE APPRAISER QUALIFICATIONS BOARD (AQB)

New York utilizes the National Uniform Licensing and Certification Examinations that are developed by the Appraiser Qualifications Board (AQB).

For further information or to express concerns about the examination content, please contact: The Appraiser Qualifications Board C/O The Appraisal Foundation 1155 15th Street, NW, Suite 1111 Washington, DC 20005 www.appraisalfoundation.org Main Number: 202.347.7722 Fax: 202-347-7727

EXAMINATION SUMMARY TABLE

Examination	# of	Passing Scaled	Time
	Questions	Score	Allowed
State Licensed Appraiser	150	75	6 hours

Certified Residential Appraiser	150	75	6 hours
Certified General Appraiser	150	75	8 hours

PRETEST ITEMS

In addition to the number of examination items specified, fifteen "pretest" questions will be administered to candidates during the examinations. These questions will not be scored. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

CONTENT OUTLINES

The examination content outlines have been prepared by the AQB.

Use the outline as a guide for pre-examination review course material. The outlines list the domains that are on the examination and the percentage of questions for each domain. Do not schedule your examination until you are familiar with the domains in the outline.

NATIONAL UNIFORM AND CERTIFICATION EXAMINATION CONTENT OUTLINES

DOMAIN & SUBTOPICS	State Licensed Appraiser	Certified Residential Appraiser	Certified General Appraiser
I. Influences on RE Value	5%	5%	5%
Governmental Economic Social Environmental, geographic	c and physical		
II. Legal Considerations	5%	5%	4%
Forms of ownership Public and private controls Real estate contracts Leases	S		
III. Types of Value	5%	5%	6%
Market value Other value types			
IV. Economic Principles	5%	5%	6%
Classical economic princip Application/illustrations o		inciples	
V. Real Estate Markets & Analysis	4%	4%	5%
Market fundamentals, cha Supply analysis Demand analysis Use of market analysis	racteristics, d	efinitions	
VI. Property Description	11%	11%	10%
Geographic characteristics Geologic characteristics of Location and neighborhood Land/site considerations f Improvements-architectur	f the land/site d characterist or highest and	e ics I best use	on



VII. Highest and Best Use Analysis	9%	9%	9%
Test constraints: legal,	physical,	financially fe	easible and
maximally productive			
Application of highest and	best use		
Market analysis		I	
VIII. Appraisal Math and	3%	3%	4%
Statistics			
Statistics		(apl)	
Valuation models (AVMs ar Real estate finance	id mass appra	lisal)	
	1 5 0/	150/	1.00/
IX. Sales Comp Approach Valuation principles	15%	15%	10%
Procedures: Identification adjustments Partial interests Reconciliation	n, derivatio	n and meas	urement of
X. Site Value	5%	5%	4%
XI. Cost Approach	9%	9%	6%
Concepts and definitions Replacement/reproduction Methods of estimating acc		ition	
XII. Income Approach	7%	7%	15%
Valuation principles Valuation procedures: Dire	ect capitalizat	ion	
XIII. Valuation of Partial Interest	1%	1%	1%
XIV. Appraisal Standards and Ethics	16%	16%	15%
Preamble and rules			
Standards 1-6			
Statements and advisory o	pinions		

SAMPLE QUESTIONS

The following questions are offered as examples of the types of questions you will be asked during the course of the. The examples do not represent the full range of content or difficulty levels found in the actual examinations. They are intended to familiarize you with the types of questions you can expect to find in the examinations. (The answer key is found after each sample question.)

SAMPLE EXAMINATION QUESTIONS

1. The subject property is a 10,000 s.f. office building encumbered by a full-service lease with a contract base rent of \$1.25 per s.f. monthly. Stabilized vacancy/credit loss allowance for similar properties within the market area is 7% of PGI. The operating expense ratio for similar properties is 30% of EGI, plus reserves for replacement of \$0.15 per s.f. Based on these facts, what is the projected net operating income?

A. \$97,650 B. \$93,000

C. \$96,150

D. \$94,500

Answer = C

2. The assignment is a warehouse located in an industrial park. The client requires the cost approach be completed. There are no vacant land comparables in the market area. There are 3 sales of commercial buildings in the industrial park with similar lots that the appraiser has researched extensively. The appraiser found the following information:

Sale 1 sold for \$1,750,000. The buyer allocated 20% of the value to the site and 80% to the value of the structure.

Sale 2 sold for \$1,000,000. The buyer was not available for verification, but the seller was available. The seller had just built the structure after holding the lot for 10 years as an investment property. He paid \$100,000 for the lot and had earned 25% straight line annual return on his investment over the cost of the structure and its entrepreneurial profit.

Sale 3 sold for \$3,500,000. The buyer estimated that 90% of what he paid was for the structure.

What is the indicated value of the lot using the allocation approach?

A. \$350,000 B. \$500,000 C. \$135,000

D. \$125,000

Answer = A

- 3. During the research of a subject property an appraiser learns the occupants (parents) have been granted a life estate by their children. What interest do the children hold in the property?
 - A. Remainderman
 - B. Life tenant
 - C. Trustee
 - D. Trustor

Answer = A

4. A homeowner purchased two adjacent lots in a tract subdivision 20 years ago and built a single-unit residence entirely on one lot, utilizing the second lot as a side yard. The homeowner has decided to build a smaller home on the



vacant side lot and retain the existing home as a rental. What term applies to the second yard?

- A. Surplus land
- B. Vacant site
- C. Excess land
- D. Underutilized site

Answer = C

5. The subject assignment is to appraise an 1880's vintage house using the cost approach. The house has metal stamped ceilings, lath and plaster walls, which are items not easily available in today's construction. The estimated replacement cost using modern materials is \$120 per s.f. Contractors charge \$15 more per s.f. to work on older houses. The estimated reproduction cost is \$185 per s.f. What is the estimated loss in utility?

A. \$65 per s.f.

- B. \$33 per s.f.
- C. \$80 per s.f.
- D. \$15 per s.f.

Answer = A

- 6. While working on an appraisal of a residential property in a new home subdivision, the appraiser finds that the builders have a total of 100 home sites currently offered for sale. In measuring market demand the appraiser notes that all of the builders are currently averaging two new sales contracts per month (combined), and are expecting to sell 24 homes within the next year. What conclusion could be drawn with regard to the 100 available home sites and a market period of the next 12 months?
 - A. The market is in a condition of supply and demand.
 - B. The market is in a condition of balance.
 - C. The market is in a condition of oversupply.
 - D. The market is in a condition of undersupply.

Answer = C





NEW YORK STATE REAL ESTATE APPRAISER **REGISTRATION FORM** FOR THE NATIONAL UNIFORM LICENSING AND CERTIFICATION EXAMINATION

Before you begin. . . Read the Candidate Information Bulletin before filling out this registration form. You must provide all information requested and submit the appropriate fee. PLEASE TYPE OR PRINT LEGIBLY. Registration forms that are incomplete, illegible, or not accompanied by the proper fee will be returned unprocessed. Registration fees are not refundable.

1.	Legal Name:																																	
	•	Last	Nar	ne															•				•			•		(J	r/III)				
		Firs	t Na	me	•													Mi	iddle	e Na	me									•				
2.	Social Security:				- [-						(FOR	IDE	VTI	FIC	4 <i>TI</i>	ON	PUR	POS	SES	ON	LY)										
3.	Mailing Address:]]		
		Nun	nber	r, St	tree	et																							Ар	t/S	te			
]									-]		
		City	1																Sta	ite		Zip	Co	de										
4.	Telephone: Home								-							Off	ice] -]			
5.	Email:								@_																									
6.	Examination: (Check one (Check one		[[Ce		ied	Gei				iser orais		25 \$125				1	certi		Re	side	enti	al A	.ppr	aise	er\$	125						
7.	Total Fee \$ (Credit card (MasterCard		-																						ept	ted.)	МС			, [/ISA	N	
Са	ard No:															_		E	xp.	Dat	e:													
	Card Verification No: Cardholder Name (Print							уо со	our Insi:	crea sts a	dit o of t	card. he la	ast	PSI req The ca three	rd ic digi	dent its c	fific on th	atio he s	on nu	imbo ture	er is str	ip.	ateo	d on	the	bac	k of	f the	e car	d ai	nd			
8	. I am faxing the Specia □ YES □ NO	nl Arı	rang	gem	nent	t Re	que	est	(at	th	e e	nd a	of	this L	bull	etiı	1) a	nd	req	uir	ed o	doc	ume	enta	atic	on.								
9.	Affidavit: I certify that th of information may result Signature:	in de	nial	of I	licen	sure	e. 1	hav	e re	ead	and	d und	ler	stand	the	can	dida	ate	info	rma	tion	bul	letii	n.							ı fal	sific	cati	on
	When you have finish	ed th		51 lio	cen	sure	e:ce 32	erti [:] 210	fica E	atic Tro	on ' pic * (* AT ana (800	TN *) 7	the fo I: Ex Las V 733-9 exam	ami 'ega 267	nat s, I / * -	ion VV	n Re * 8	egist 912	trat 1	ion	ŃY	AP		es,	to t	he	add	ress	; be	low			





All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request special examination arrangements.

Candidates who wish to request special arrangements because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

Requirements for special arrangement requests

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationary of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Last Name	First Name
dress:	
Street	Citv.State. Zip Code
elephone : ()	()
Home	Work
nail Address:	
nail Address: neck any special arrangements you require (requests must o	
neck any special arrangements you require (requests must on the composition of the composition for visual impairment the composition for visual im	concur with documentation submitted):
 Reader (as accommodation for visual impairment or learning disability) 	concur with documentation submitted): Extended Time (Additional time requested:

- Somplete and fax this form, along with supporting documentation, to (702) 932-2666.
- After 4 business days, please call 800-733-9267 x6750 and leave a voice message.
- **Y** PSI Special Accommodations will call you back to schedule the examination within 48 hours.

DO NOT SCHEDULE YOUR EXAMINATION UNTIL THIS DOCUMENTATION HAS BEEN RECEIVED AND PROCESSED BY PSI SPECIAL ACCOMMODATIONS.

WWW.PSIEXAMS.COM

PSI licensure:certification 3210 E Tropicana Las Vegas, NV 89121

