



PSI Services LLC

3210 E Tropicana
Las Vegas, NV 89121
Phone: 855-746-8173
Fax: (702) 932-2666

E-mail: examschedule@psionline.com
www.psiexams.com



COMMONWEALTH OF PENNSYLVANIA



**STATE BOARD OF DENTISTRY
EXPANDED FUNCTION DENTAL ASSISTANT
CANDIDATE INFORMATION BULLETIN**

CONTENT OUTLINE

Examinations by PSI.....	2	Identification Screen	5
Guidelines for License Application/Qualification.....	2	Tutorial	5
Examination Scheduling Procedures	2	Test Question Screen	5
Online	2	Examination Review	5
Telephone	2	Score Reporting	5
Fax	2	Official Reporting of Scores	5
Standard Mail	2	Duplicate Score Reports.....	6
Canceling an Examination	3	Non-Scored Items.....	6
Missed Appointment or Late Cancellation	3	Tips for Preparing for your Examination.....	6
Exam Accommodations	3	Description of Examination	6
Emergency Examination Center Closing.....	3	Examination Summary Table	6
Examination Site Locations	3	Content Outlines	6
Reporting to the Examination Site	4	Reference List.....	6
Required Identification at the Examination Site	4	Sample Questions.....	7
Security Procedures	4	Examination Registration Form.....	8
Taking the Examination by Computer	5	Exam Accommodations Request Form	End of Bulletin

Please refer to our website to check for the most updated information at www.psiexams.com

EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination and application process for an Expanded Function Dental Assistant (EFDA) certificate in the Commonwealth of Pennsylvania.

Pennsylvania laws stipulate that a person may not act an Expanded Function Dental Assistant without first obtaining a certificate issued by the Pennsylvania State Board of Dentistry, except for EFDA's who already hold a temporary permit issued by the Board to practice as an expanded function dental assistant. To be certified, you must pass an examination to confirm that you have attained at least a minimum level of knowledge regarding the principles, practices, statutes, and regulations relating to the dental industry.

The Pennsylvania State Board of Dentistry has contracted with PSI Services LLC (PSI) to conduct the examination program. PSI provides examinations through a network of computer examination centers in Pennsylvania. PSI works closely with the Board to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

GUIDELINES FOR CERTIFICATION APPLICATION/QUALIFICATION

The State Board of Dentistry regulates the certification of Expanded Function Dental Assistants in the Commonwealth of Pennsylvania. Upon application, the Board examines for, denies or approves and issues certificates to Expanded Function Dental Assistants. In addition to evaluating the qualifications and fitness of applicants for certification, the Board's functions include establishing standards of professional dentistry practice and conducting hearings upon complaint.

Pennsylvania State Board of Dentistry
P.O. Box 2649
Harrisburg, PA 17105-2649
(717) 783-7162 * Fax (717) 787-7769
st-dentistry@state.pa.us

Upon approval by the Board, you will be sent an Eligibility Postcard from PSI, including instructions for paying and scheduling for the examination.

EXAMINATION SCHEDULING PROCEDURES

All questions and requests for information pertaining to the examination should be directed to PSI.

PSI Services LLC
3210 E Tropicana
Las Vegas, NV 89121
855-746-8173 * Fax (702) 932-2666
www.psiexams.com

IMPORTANT: Temporary permit holder candidates must pass the examination within 90 days from the date that the examination goes live: February 14, 2008. You must pass the examination on the first attempt to maintain your

temporary permit. If you fail the examination, your temporary permit expires by operation of law (See 63 P.S. § 130h(b)) and you must cease practicing as an expanded function dental assistant until you pass the examination and are issued permanent certification by the Board.

Once you have received your Eligibility Postcard from PSI, you are responsible for contacting PSI to pay and schedule to take your examination.

ONLINE (WWW.PSIEXAMS.COM)

For the fastest and most convenient examination scheduling process, register for your examinations online by accessing PSI's registration Web site at www.psiexams.com. Internet registration is available 24 hours a day.

- Log onto PSI's website and create an account. Please enter your email address and first and last name. This information must match exactly with the information submitted on your application. Be sure to **check the box next to "Check here to attempt to locate existing records for you in the system"**
- You will be asked to select the examination and enter your SS#. Your record will be found and you will now be ready to pay for and schedule the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear. If you have problems, contact PSI at 855-746-8173 for help.

TELEPHONE

The second fastest method of registering and scheduling is via the telephone. Call 855-746-8173 to speak with a live Monday through Friday between 7:30 am and 10:00 pm, and Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time.

To register by phone, you need a valid credit card (VISA, MasterCard, American Express or Discover.)

FAX

Complete the PSI registration form (found at the end of this bulletin), including your credit card number and expiration date. Fax the completed form to PSI at (702) 932-2666. Fax registrations are accepted 24 hours a day.

Please allow 4 business days to process your Registration. After 4 business days, you may go online or call PSI to schedule the examination.

STANDARD MAIL

Complete the PSI registration form (found at the end of this bulletin), and send the form with the appropriate examination fee to PSI. You may pay fees by credit card (VISA, MasterCard, American Express or Discover), company check, money order or cashier's check, made payable to PSI. Print your name in the memo section of the company check, money order or cashier's check so we can ensure the payment is applied to your registration. **CASH and PERSONAL CHECKS ARE NOT ACCEPTED.**



Please allow PSI 2 weeks to process a mailed registration. After 2 weeks, you may go online or call PSI to schedule the examination.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at 855-746-8173 or use the PSI website.

Note: A voice mail message is NOT an acceptable form of cancellation. Please use the PSI Website or call PSI and speak directly to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the schedule examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions on the Exam Accommodations Request Form at the end of this Candidate Information Bulletin.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling 855-746-8173. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge. You may also check our website at www.psiexams.com.

EXAMINATION SITE LOCATIONS

The examinations are administered at the examination centers listed below:

Allentown

1620 Pond Road, Suite 30
Allentown, PA 18104

Take Route 22, exit Cedar Crest Blvd North. Turn right on North Cedar Crest Blvd. Turn left onto Winchester, then turn right onto Pond.



Bristol

1200 Veterans Highway, Suite B4
Bristol, PA 19007

On I-95 toward Bristol Township, exit Bristol then turn right at the stoplight. Office is the second building on the left. There are many entrances, but use the entrance under the clock tower.

Cranberry Township

Cranberry Corporate Business Center
213 Executive Dr., Suite 150
Cranberry Township, PA 16066

From I-79 exit Cranberry-Mars Route 228, go West. Cross over Route 19 onto Freedom Road. Go three traffic lights then turn right onto Executive Drive. Building is directly across from Hampton Inn.

Erie

2700 W. 21st Street, Suite 21 & 22
Erie, PA 16506

From Interstate 79 North, take the West 26th St., exit 182, or Rt. 20 West. Just after the 2nd light you'll see Bonnel Auto Sales on your right. Lowell Ave runs along the side of the Bonnel Auto Sales, make a right onto Lowell. Stay on Lowell until it intersects with West 21st St. Make the left onto 21st and our building sits on that corner. The 2700 is written across the front of the building.

From I 79 South coming from Erie proper same directions 26th St., exit 182 or Rt. 20 West right at Bonnel Auto Sales on Lowell. Stay on Lowell until West 21st St intersects. The office at 2700 West 21st St. sits on the left corner across the street from where you are now at the yield sign.

Greensburg

DiCesare Building
116 E. Pittsburgh St., Suite 101
Greensburg, PA 15601

From Route 30 East or West, exit Business 66 North (NB. NOT Turnpike 66.) Go about 1.5 miles into downtown Greensburg. Turn right in the direction of Route 30 East at the lights between First Commonwealth Bank and Citizen's Bank. Building will be about 500 feet on right, past the YMCA but before Co Go's garage.

Harrisburg

2300 Vartan Way, Suite 245
Harrisburg, PA 17110

From 83 North towards Harrisburg, take 581 West. Take I-81 North, exit Progress Avenue (exit 69) and turn left at the exit. Go approximately 1 mile to Vartan Way. Turn right. Make immediate left into parking lot.

From I-81 South, exit Progress Avenue and turn left at the exit. Go approximately 1 mile to Vartan Way. Turn right. Make immediate left into parking lot.

Note: 2300 Vartan Way faces Progress Avenue. PSI is in the building with 4 radio stations, including Hot 92 and Wink 104.

Philadelphia (Bala Cynwyd)

One Bala Avenue, Suite 310
Bala Cynwyd, PA 19004

From I-76 exit City Line Avenue. Follow City Line Avenue South. The building is on Bala and City Line (next to the Bala Cynwyd railroad station). Note: This is NOT Bala Plaza.

Pittsburgh

Towne Center

1789 South Braddock Avenue, Suite 296

Pittsburgh, PA 15218

From I-376 East go through Squirrel Hill tunnels. Exit, #7 toward Swissville. Turn slight left onto Monongahela Avenue. Turn right on South Braddock Avenue (IN THE EDGEWOOD TOWNE CENTER OFFICE BUILDING).

All candidates should report to the PSI office 30 minutes prior to the published session time, and no earlier. If candidates wish to arrive earlier, they must wait in the Security Office's designated areas on the first floor, or outside of the building. The building management does not allow candidates to wait in the hallways, and/or common areas of other floors, including our own floor. Thank you for your cooperation.

Scranton

1125 Lackawanna Trail Rts 6&11

Clarks Summit, PA 18411

From I-81N take Exit 194 (Clarks Summit) and merge onto US6W/US11N. Continue on Routes 6 & 11 for approximately 3 miles until you see the Agway building on the left side of the road. Just before the Agway building, make a U-turn. After making the U turn you will see 2 houses before you see the PSI parking lot. PSI is located in a long brown brick building which is set back from the highway. There is a small red and white sign located at the entrance to the parking lot.

(If approaching from the opposite direction (US6S/US11E) PSI is located on the right, approximately 100 feet after the Agway building).

Examinations are also available to Pennsylvania candidates in other PSI testing centers located across the U.S. Regionally located sites are found in:

- W Hartford, CT
- Milford, CT

Please contact PSI for other sites that may be located near you.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive 30 minutes before your appointment. This extra time is for sign-in, identification, and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 2 forms of identification. One must be a VALID form of government issued identification (driver's license, state ID, passport), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. All identification provided must match the name on the Examination Registration Form.

Failure to provide all of the required identification at the time of the examination is considered a missed appointment, and you will not be able to take the examination.

SECURITY PROCEDURES

The following security procedures will apply during the examination:

- You will be given a piece of scratch paper and a pencil. These will be returned to the proctor at the end of your examination.
- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings **include, but are not limited to**, the following items:
 - **Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.**
 - **Bulky or loose clothing or coats** that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, vests, jackets and coats are not permitted in the testing room. **In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.**
 - **Hats or headgear not worn for religious reasons** or as religious apparel, including hats, baseball caps, or visors.
 - **Other personal items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Although secure storage for personal items is provided at the examination site for your convenience, PSI is not responsible for any damage, loss, or theft of any personal belongings or prohibited items brought to, stored at, or left behind at the examination site. PSI assumes no duty of care with respect to such items and makes no representation that the secure storage provided will be effective in protecting such items. If you leave any items at the examination site after your examination and do not claim them within 30 days, they will be disposed of or donated, at PSI's sole discretion.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.



- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate's contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

TEST QUESTION SCREEN

The "Function Bar" at the top of the test question provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

EXAMINATION REVIEW

PSI, in cooperation with the Pennsylvania State Board of Dentistry, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions. Comments may be entered by clicking the Comments link on the function bar of the test question screen.

Comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. **This is the only review of examination materials available to candidates.**

SCORE REPORTING

In order to pass the examinations, you must achieve a minimum score of 80%.

Your score will be given to you immediately following completion of the examination. The following summary describes the score reporting process:

- **On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination; if you are using review features, you will be able to obtain your score immediately when you indicate that you have finished and would like to see your results.
 - If you **pass**, you will immediately receive a successful notification and performance summary on the screen.
 - If you **do not pass**, you will immediately receive an unsuccessful notification on the screen along with a diagnostic report indicating your strengths and weaknesses by examination portion. Registration forms for submittal to PSI to retake the examination will be available at the examination site.
- **On paper** - an official score report will be printed at the examination site.

OFFICIAL REPORTING OF SCORES

PSI will forward official score reports directly to the Pennsylvania State Board of Dentistry. Upon receipt of your official scores, the Board office will process and issue your official certificate that will authorize you to practice as an expanded function dental assistant in the Commonwealth of Pennsylvania.

- Current EFDA temporary permit holders who successfully complete the examination may continue to practice as an EFDA in the Commonwealth of Pennsylvania.
- Current EFDA temporary permit holders who fail the examination must cease practicing as an expanded function dental assistant until you have successfully completed the examination and permanent certification is issued.
- EFDA's who do not hold a temporary permit may not practice in the Commonwealth of Pennsylvania until the Board has issued permanent certification.

DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing scorereport@psionline.com or by calling 855-746-8173.

NON-SCORED QUESTIONS

Your examination contains non-scored questions. The use of such questions is an essential step in developing accurate future examinations. These questions will NOT be scored and time to answer them has been added to the time allowed.

TIPS FOR PREPARING FOR YOUR CERTIFICATION EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

Reference materials listed may be available for purchase at www.pSIONlinestore.com or by calling the PSI Online Store, toll-free, at (866) 589-3088.

DESCRIPTION OF EXAMINATION

Expanded Function Dental Assistant Examination
100 Scored Items - 142 Minutes - 80% Correct to Pass
5 Non-Scored Items - 8 Minutes

CONTENT OUTLINES

Subject Area	No. of Items
Dental Anatomy	11
Occlusions	7
Rubber Dams	5
Matrices and Wedges	10
Cavity Classifications	5
Bases and Liners	10
Amalgam Restoration	15
Composite Restoration	20
Sealants	5
Coronal Polishing and Fluoride Application	5
Dental Law and Ethics	7

REFERENCE LIST

This examination is CLOSED BOOK.

The following reference materials are not allowed in the examination center:

Delmar's Dental Assisting: A Comprehensive Approach, 2007, 3rd edition, Donna J. Phinney & Judy H. Halstead, Cengage Delmar Publishing, ISBN #1418048739.

Dentistry for the Restorative Expanded Function Dental Assistant, 2006 Dr. Timothy L Hottel, 3750 Hacks Cross Road, #102-139, Memphis, TN 38125.

Pennsylvania Code, Title 49: Professional and Vocational Standards, Chapter 33: State Board of Dentistry.

Commonwealth of Pennsylvania, State Board of Dentistry, Act 216.

SAMPLE QUESTIONS

The following questions are offered as examples of the types of questions you will be asked during the examination. The examples do not represent the full range of content or difficulty levels found in the actual examinations. They are intended to familiarize you with the types of questions you can expect to find in the examinations. (The answer key is found after the sample questions.)

- A. A shallow, linear depression in a tooth is called a
1. groove.
 2. valley.
 3. line angle.
 4. ridge.



B. Occlusions

When restoring posterior teeth, the marks left by the articulating paper should appear

1. as dots.
2. to resemble a donut.
3. to radiate out from the centric marks.
4. denser than the markings on other natural tooth structures.

C. Rubber Dams

What is the first step of removing a dental dam?

1. remove the dental dam clamp
2. remove the dental dam frame or holder
3. free the interseptal dam with scissors
4. use floss to dislodge the dam from between the teeth

D. Matrices and Wedges

Which type of matrix is most commonly used for amalgam restorations?

1. Shell matrix
2. Tofflemire matrix
3. Automatrix
4. Plastic strip matrix

E. Cavity Classification

Which cavity classification includes caries on the interproximal surface of anterior teeth?

1. Class I
2. Class II
3. Class III
4. Class IV

F. Bases and Liners

When placing liners in the cavity preparation it is best to use a small

1. excavator.
2. bangle chisel.
3. straight-shank hoe.
4. ball-ended instrument.

G. Amalgam Restorations

The metal alloy used in amalgam is primarily composed of

1. tin.
2. zinc.
3. silver.
4. copper.

H. Composite Restorations

When performing a composite restoration, the composite is often placed in layers to

1. make it more visible on radiographic film.
2. reduce the effect of polymerization shrinkage.
3. more effectively bond the composite to the dentin and enamel.
4. make it more resistant to fracturing.

I. Sealants

On which type of teeth would the placement of sealants be most beneficial?

1. teeth with shallow open grooves
2. teeth with deep fissures
3. teeth with occlusal restorations
4. teeth with well-coalesced pits and fissures

J. Crown and Bridge Provisional Fabrication

Which type of adhesive would typically be used to temporarily cement crowns and bridges?

1. glass ionomer
2. polycarboxylate
3. zinc phosphate
4. zinc oxide eugenol

K. Dental Laws and Ethics

Which dental function are Expanded Functions Dental Assistants (EFDA) prohibited from performing?

1. applying cavity liners
2. carving amalgam restorations
3. administering local anesthesia
4. applying sealant materials

Answer Key:

A-1, B-1, C-3, D-2, E-3, F-4, G-3, H-2, I-2, J-4, K-3



COMMONWEALTH OF PENNSYLVANIA - STATE BOARD OF DENTISTRY EXAMINATION REGISTRATION FORM

Read the Candidate Information Bulletin before filling out this registration form. You must provide all information requested and submit the appropriate fee. PLEASE TYPE OR PRINT LEGIBLY. Registration forms that are incomplete, illegible, or not accompanied by the proper fee will be returned unprocessed. Registration fees are not refundable or transferable.

1. Legal Name:

_____ Last Name _____ First Name _____ Middle Name

2. Social Security:

- - (FOR IDENTIFICATION PURPOSES ONLY)

3. Date of Birth:

____ - ____ - ____
Month Date Year

4. Mailing Address:

_____ Number, Street (Must be a physical address, PO Boxes are NOT accepted) _____ Apt/Ste

_____ City _____ State _____ Zip Code

5. Telephone:

Cell _____ - _____ Office _____ - _____

6. Email:

_____ @ _____

7. Examination:

Expanded Function Dental Assistant \$99

(Check one) FIRST TIME RETAKE

8. Total Fees Included:

\$_____. Pay by credit card, money order, company check or cashier's check. Make check or money order payable to "PSI Examination Services" and write your social security number on it. Cash and personal checks are not accepted.)

If paying by credit card, check one: VISA MasterCard American Express Discover

Card No: _____ Exp. Date: _____

Card Verification No: _____
The card verification number may be located on the back of the card (the last three digits on the signature strip) or on the front of the card (the four digits to the right and above the card account number).

Billing Street Address: _____ Billing Zip Code: _____

Cardholder Name (Print): _____ Signature: _____

9. Affidavit: I certify that the information provided on this registration form (and/or telephonically to PSI) is correct. I understand that any falsification of information may result in denial of licensure. I have read and understand the examination information bulletin.

Signature: _____ Date: _____

Complete and forward this registration form with the applicable examination fee to:
PSI * ATTN: PA DENT
3210 E Tropicana * Las Vegas, NV * 89121
Fax (702) 932-2666 * 855-746-8173 * TTY (800) 735-2929
www.psiexams.com





All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

Requirements for exam accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

**MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE
REQUESTING EXAMINATION ACCOMMODATIONS**

PSI Services LLC
3210 E Tropicana
Las Vegas, NV 89121

