California Veteran Medical Board
California Registered Veterinary Technician Examination

CANDIDATE INFORMATION BULLETIN

The Sacramento Test Center will move to 8950 Cal Center Dr, Suite 158, Sacramento, CA 95826. Please check the PSI website in January 2018 for details.

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Please refer to our website to check for the most updated information at www.psiexams.com.
PURPOSE

This Candidate Information Bulletin is designed to provide you with general information about the California Registered Veterinary Technician (CRVT) written examination process, as well as an overview of the content areas in which you will be examined.

EXAMINATION DEVELOPMENT

The California Registered Veterinary Technician Examination is developed by the Veterinary Medical Board (VMB) with the guidance and technical assistance of the Office of Professional Examination Services (OPES), California Department of Consumer Affairs.

ESTABLISHING THE PASSING STANDARDS

A licensing examination determines whether an examinee is competent to practice, not whether the examinee performs better or worse than others who take the test.

In accordance with Business and Professions Code Section 101.6, the purpose of Boards, Bureaus, and Commissions is to “…establish minimum qualifications and levels of competency and license persons desiring to engage in the occupations they regulate upon determining that such persons possess the requisite skills and qualifications necessary to provide safe and effective services to the public, or register or otherwise certify persons in order to identify practitioners and ensure performance according to set and accepted professional standards.”

ESTABLISHING THE PASSING SCORE

The passing score for each CRVT examination is established by a panel of practicing veterinarians and Registered Veterinary Technicians (RVTs), acting as subject matter experts, who are trained by an OPES test development and validation specialist in the use of a criterion-referenced standardizing setting procedure. These subject matter experts (SMEs) judge each exam item and assign a rating based on the probability that an entry-level RVT would answer the item correctly. These ratings are then averaged across SMEs and items, and the resulting mean is the passing score for the examination. The passing score thus reflects a fixed criterion for admission to practice; namely, minimally acceptable competence to practice safely as an RVT. Since the exam content changes, the passing score itself is not fixed from one administration to the next. The passing score will fluctuate moderately based on the difficulty of each item within the current form of the examination.

EXAMINATION ADMINISTRATION BY PSI

The State has contracted with PSI licensure:certification (PSI) to conduct its examination program. PSI provides examinations through a network of computer examination centers in California.

All questions and requests for information about examinations should be directed to PSI.

PSI licensure:certification
3210 E Tropicana
Las Vegas, NV 89121
(877) 392-6422 • Fax (702) 932-2666 • TTY (800) 735-2929
www.psiexams.com

Eligibility for the examination is determined by the VMB.
Veterinary Medical Board
1747 N. Market Blvd., Suite 230
Sacramento, CA 95834
916.515.5220
www.vmb.ca.gov

EXAMINATION SCHEDULING PROCEDURES

Once you have been approved by the VMB, you are responsible for contacting PSI to schedule an appointment to take the examination. You may do so via the Internet at www.psiexams.com, or schedule over the telephone at (877) 392-6422.

Your examination eligibility expires if you fail to sit for the examination within six months of being notified of eligibility or if an applicant fails the examination.

In most California testing centers, testing does not take place on the following major holidays:

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Date</th>
</tr>
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<tbody>
<tr>
<td>Christmas</td>
<td>Closed December 24-25, 2017</td>
</tr>
<tr>
<td>New Years Day</td>
<td>Closed January 1, 2018</td>
</tr>
<tr>
<td>Martin Luther King Jr.</td>
<td>Closed January 15, 2018</td>
</tr>
<tr>
<td>Independence Day</td>
<td>Closed July 4, 2018</td>
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<tr>
<td>Memorial Day</td>
<td>Closed May 28, 2018</td>
</tr>
<tr>
<td>Labor Day</td>
<td>Closed September 3, 2018</td>
</tr>
<tr>
<td>Thanksgiving</td>
<td>Closed November 22-23, 2018</td>
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INTERNET SCHEDULING

You may schedule for your test by completing the online Test Registration Form. The Test Registration Form is available at PSI’s website, www.psiexams.com. You may schedule for a test via the Internet 24 hours a day.

1. Complete the registration form online and submit your information to PSI via the Internet.
2. Upon completion of the online registration form, you will be given the available dates for scheduling your test.
3. You will need to choose a date to complete your registration.

4. Upon successful registration, you will receive a traceable confirmation number.

**TELEPHONE SCHEDULING**

Call PSI at (877) 392-6422, Monday through Friday between 4:30 am and 7:00 pm, and Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time, to schedule your appointment for the test. For TTY, call (800) 735-2929. TDD service is available at (800) 735-2929.

**CANCELING AN EXAMINATION APPOINTMENT**

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received two (2) days prior to the scheduled examination date. For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received before 9:00 a.m. on the previous Saturday. You may call PSI at (877) 392-6422.

**Note:** A voicemail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI and speak directly to a Customer Service Representative.

**MISSED APPOINTMENT OR LATE CANCELLATION**

If you miss your appointment, you will not be able to take the examination as scheduled. You will forfeit your examination fee, if:

- You do not cancel your appointment 2 days before the scheduled examination date;
- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification when you arrive for the examination.

**RE-EXAMINATION**

Examinees who fail are eligible to re-take this examination once every six months but not before a new form of the examination is available. This test form changes on January 1st and July 1st. A Re-examination application is available at PSI examination sites or you may obtain one by writing to the VMB. Candidates must complete the application and submit it to the VMB with the required examination fee. A new Candidate Information Bulletin and a notice of eligibility will be sent when these criteria for re-examination have been met. Upon receiving the new bulletin and notice of eligibility, you may schedule with PSI, for your re-examination.

**EXAMINATION ELIGIBILITY EXPIRATION**

EXAMINEES: Examination eligibility expires if the applicant fails to sit for the CRVT examination within six months after being notified of eligibility or if an applicant fails the examination.

**EXAMINATION SITE CLOSING FOR AN EMERGENCY**

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

**SOCIAL SECURITY NUMBER CONFIDENTIALITY**

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination results to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees/registrants of the professions licensed/registered by the state.

**SPECIAL ACCOMMODATIONS AVAILABLE**

**AMERICANS WITH DISABILITIES ACT (ADA)**

Examinees with a physical or mental impairment that limits a major life activity may be eligible for accommodation in the testing process that will provide the examinee with an equal opportunity to demonstrate possession of the knowledge required for the job. “Major life activities” include walking, seeing, hearing, speaking, breathing, learning, working, caring for one’s self and performing manual tasks. PSI is fully compliant with ADA guidelines and will provide reasonable accommodations. Scheduling services are also available via the Telecommunications Device for the Deaf (TDD) by calling 800.735.2929.

**ACCOMMODATION PROCEDURE**

Examinees requiring special testing arrangements due to a physical or mental impairment must submit a request to the VMB for such arrangements. This request must be on a special form provided by the VMB and include supporting documentation from a physician or other qualified professional as specified on the VMB request form. PSI will provide auxiliary aids and services as approved by the VMB except where it may fundamentally alter the examination or results.
On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee. Even though candidates will be thumb printed, you are still required to comply with any identification requirements established by the appropriate regulatory entity.

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide one of the following valid forms of government-issued PHOTO identification before you can test:

- Non-expired government issued driver’s license
- Non-expired government-issued identification card (state, military)
- Non-expired passport
- Non-expired passport card
- Current student identification card

The name on the identification must be the same as the name used to register for the examination (including designations such as “Jr.” or “III”, etc.).

Failure to provide appropriate identification at the time of the examination is considered a missed appointment, and you will not be able to take the examination.

If you cannot provide the identification listed above, you must contact the VMB before scheduling your appointment with the testing vendor.

### VMB SECURITY REQUIREMENTS

The VMB and the OPES are committed to maintaining the security and the confidentiality of all examination materials during every phase of development, implementation, and storage. If an examinee is found in violation of any security procedure, the following actions may be taken: the examinee’s results may be delayed; the examinee’s examination materials may be voided; and/or the examinee’s application for future examinations may be denied. The VMB strictly enforces examination security and will prosecute any individual who has been determined to be in violation of statutes pertaining to security.

Examinees are neither permitted to discuss the content of the examination nor remove examination materials from the testing sites at any time. All examination materials are confidential.

An examinee taking the CRVT examination is required to follow the provisions of Business and Professions Code Sections 123, 496, and 584 and is NOT allowed to do any of the following:

- Have an impersonator take the examination on one’s behalf;
- Impersonate another to take the examination on that person’s behalf;
- Communicate examination content with another examinee or with any person other than the examination staff;
- Reproduce or make notes of examination materials and/or content and reveal them to others who are preparing to take the CRVT examination, or to those who are preparing other examinees to take such an examination; and
- Obstruct the administration of the examination in any way.

Use any reference materials. Candidates found with reference/study materials or other aids will not be allowed to continue the exam and their answers will not be scored.

Telephones cannot be accessed during optional breaks.

### IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

1. All candidates will have their thumbprint taken during examination check-in and re-entry into the testing room after an approved absence. If a candidate passes the examination, the thumbprint record will be destroyed. If a candidate abandons his or her application for licensure, as determined by the appropriate regulatory authority, the thumbprint will also be destroyed. If a candidate is unsuccessful, the thumbprint record will be retained by PSI to ensure proper identification on any subsequent examination attempts. If the thumbprint doesn’t match upon exit and re-entry, the candidate shall be disqualified from the examination, his or her test results invalidated, and the appropriate regulatory entity will be notified of the occurrence. The taking of the thumbprint is an additional measure to enhance examination security. The Department’s Office of Professional Examination Services shall ensure that the appropriate safeguards for the storage and destruction of the thumbprint records are in place.

2. The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination.

3. There are timing mechanisms available at the test site and on the computer console to help candidates keep track of time during the test administration. Watches or other timekeeping devices are not permitted in the examination rooms.

4. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when you leave the room and when you return. If a candidate’s restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence, which will take appropriate action.

5. The following items are not permitted in the examination rooms:
Cellular telephones, personal digital assistants (PDAs), recording devices, cameras, pagers, purses, notebooks, notebook computers, reference or readings material, music players, radios, electronic games, calculators, or briefcases.

Personal items including watches, backpacks, wallets, pens, pencils, or other writing devices, food, drinks (unless prior approval is obtained by your regulatory entity) and good-luck items.

Hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, hooded clothing, heavy jackets or overcoats.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates shall return these items to their vehicle or other place of safekeeping. Neither PSI, nor the Department of Consumer Affairs, shall be responsible for the items. Any candidate possessing the prohibited items in the examination room shall have his or her test results invalidated, and PSI shall notify the appropriate regulatory entity of the occurrence.

Copying or communicating examination content is a violation of PSI security policy and existing law. Either one shall result in the disqualification or invalidation of examination results, the denial of your license, and may subject the candidate to criminal prosecution.

**TAKING THE EXAMINATION BY COMPUTER**

The examination will be administered via computer. You will be using a mouse and computer keyboard.

**IDENTIFICATION SCREEN**

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

**TUTORIAL**

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

**TEST QUESTION SCREEN**

The “function bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

**CANDIDATE EXPERIENCE FEEDBACK**

The VMB welcomes constructive feedback from examinees regarding their examination experience. Feedback and complaints must be submitted in writing within 30 days after the examination to: Veterinary Medical Board, 1747 N. Market Blvd., Suite 230, Sacramento, CA, 95825. All correspondence should include the examinee’s name, address, daytime telephone number, name of examination and date taken, examination site, and Veterinary Medical Board ID number.

If you experience any disruption or problem during your examination, it is your responsibility to notify a proctor immediately so that the situation may be resolved, if possible. If a disruption or problem occurred which you believe impacted the outcome of your examination, you must document your concerns on the exit survey at the end of your examination and submit your concerns in writing to the VMB. Include your name, Social Security number, VMB ID number, and date and location of examination. Describe your concerns and the relevant facts.

The VMB will respond to written concerns within 30 days of receiving them. During these 30 days, your concern will be thoroughly investigated.

**EXAMINATION REVIEW**

The VMB/DCA will be continually evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. The VMB welcomes your comments and feedback, particularly in reference to test items. If you wish to comment on a specific test question during the examination, click on the “Comments” button on the function bar and type in your comments. While PSI does not respond to individuals regarding these comments, all substantive comments are reviewed by the VMB.
POST EXAM SURVEY

The post exam survey contains questions regarding the service received when scheduling your exam and your testing experience. The VMB reviews all survey responses and any additional comments that are indicated on this survey.

EXAMINATION QUESTIONS

The CRVT examination contains no fewer than 50 scored multiple-choice items.

Candidates will have one hour to complete the examination.

EXAMINATION RESULTS

At the end of your examination, you will receive a printed score report. Scores are provided whether you pass or fail. Your test results are confidential and are released only to you and your state licensing agency. To protect your privacy and to maintain the confidentiality of examination results, score information is not given over the telephone.

A score report indicates the examinee’s overall raw score, and the number of correct answers necessary to pass the examination.

AFTER PASSING THE EXAMINATION

Licensing Information

If you pass the VMB examination, you will receive a Request for Initial Registration Form with your passing score report.

Please note that your certificate for registration CANNOT be processed until your file contains the required fingerprint clearances from the Department of Justice and the Federal Bureau of Investigation. Your file must also contain a copy of your diploma or official transcript showing degree conferred (unless you applied under the Alternate Route). Your application and fee for registration can be rejected and returned if the file is incomplete.

A candidate who succeeds on the examination and meets all other requirements should submit the initial fee with the application for registration to the VMB:

Veterinary Medical Board
1747 N. Market Blvd., Suite 230
Sacramento, CA 95834

The normal processing time for initial registration is 10 to 14 business days. Once payment is received, certificates are mailed within 2-4 weeks.

Change of Address or Name

As a registrant (or applicant or candidate), you must notify the VMB in writing of any address change. Be sure you include your name, old and new addresses, date of birth, and application identification or license number.

Similarly, if you change your name, you must notify the VMB in writing. The former name and new name should be accompanied by your registration number (or application identification number) and a copy of the legal document initiating change. Once you are registered, it is your responsibility to maintain a current address with the VMB. Address changes must be reported in writing within 30 days, or there is a $15 penalty.
THE EXAMINATION PLAN

<table>
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<tr>
<th>Content area</th>
<th>% on Exam</th>
<th># items on Exam</th>
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<tr>
<td>1. Authorized Medical Practices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1A. Routine</td>
<td>46%</td>
<td>23</td>
</tr>
<tr>
<td>1B. Emergency</td>
<td>24%</td>
<td>12</td>
</tr>
<tr>
<td>2. Radiation Safety</td>
<td>20%</td>
<td>10</td>
</tr>
<tr>
<td>3. Reporting</td>
<td>6%</td>
<td>3</td>
</tr>
<tr>
<td>4. Rabies</td>
<td>4%</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>50</td>
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**Authorized Medical Practices**

1A. Routine 46% -- This content area assesses the candidates' knowledge of the laws pertaining to general procedures performed in practice. (23 items)

**BUSINESS AND PROFESSIONS CODE**

1. BPC 4825.1 Definitions of terms
2. BPC 4826 Practice of veterinary medicine, surgery, or dentistry
3. BPC 4826.2 Care and Treatment of Restricted Animals
4. BPC 4827 Excepted Practices
5. BPC 4836.1 Administration of drugs by RVTs
6. BPC 4840 Authorized services by technicians
7. BPC 4840.2 Unauthorized practices

**CALIFORNIA CODE OF REGULATIONS**

8. CCR 2034 Animal Health Care Tasks Definitions
9. CCR 2035 Duties of Supervising Veterinarian - Section (c) only
10. CCR 2036 Animal Health Care Tasks for RVTs

**Authorized Medical Practices**

1B. Emergency 24% -- This content area assesses the candidates' knowledge of the laws pertaining to the treatment of life-threatening conditions. (12 items)

**BUSINESS AND PROFESSIONS CODE**

11. BPC 4840.5 Emergency Aid
12. BPC 4840.6 Liability for emergency care

**CALIFORNIA CODE OF REGULATIONS**

13. CCR 2069 Emergency Animal Care

2. Radiation Safety 20% -- This content area assesses the candidates' knowledge of the laws pertaining to safe radiographic practices. (10 items)

**BUSINESS AND PROFESSIONS CODE**

14. BPC 4840.7 Operations of radiographic equipment; Training records

**RADIATION SAFETY GUIDE**

15. Appendix C RSG Section 2 Competency and Training of Veterinary Radiographers
16. Appendix C RSG Section 3 Personnel Monitoring
17. Appendix C RSG Section 4 Occupational Dose Equivalent Limits
18. Appendix C RSG Section 6 Veterinary Radiographer Protective Apparel
19. Appendix C RSG Section 7 Veterinary Radiographer Responsibilities

3. Reporting 6% -- This content area assesses the candidates' knowledge of the laws pertaining to reporting illegal activities. (3 items)

**BUSINESS AND PROFESSIONS CODE**

20. BPC 4830.5 Report of animal abuse or cruelty
21. BPC 4830.7 Duty to report animal abuse or cruelty; Immunity from civil liability

4. Rabies 4% -- This content area assesses the candidates' knowledge of the laws and regulations regarding rabies vaccinations. (2 items)

**HEALTH AND SAFETY CODE**

22. HSC 121575-121710 Rabies Control and Vaccinations
23. Title 17, CCR 2651 Approved Canine Rabies Vaccine
24. Title 17, CCR 2606 - 2606.8 Preventative medical service, Reportable diseases and condition, specific diseases and conditions
SAMPLE EXAMINATION QUESTIONS

Each multiple-choice question requires the examinee to select the correct answer from among the four options provided.

1. According to California Radiation Safety Regulations, what is the minimum required distance that a radiation machine operator is required to stand away from the primary beam and animal during exposure?

A. 3 feet  
B. 6 feet  
C. 8 feet  
D. 10 feet

2. According to the California Law, which emergency treatment should a Registered Veterinary Technician give only after direct oral or written communication with his/her employing Veterinarian?

A. Administration of parenteral fluids  
B. External Cardiac resuscitation  
C. Application of splints  
D. Patient intubation

Answers: (1-b, 2-a)

SUGGESTED REFERENCE TEXTS FOR STUDY


3. Health and Safety Code Section 121690 relating to rabies vaccination intervals

EXAMINATION SITE LOCATIONS

The California examinations are administered at the PSI examination centers in California as listed below:

ANAHEIM
2301 W. LINCOLN AVE, SUITE 252
ANAHEIM, CA 92801
(714) 254-1453
DIRECTIONS FROM LA: TAKE 5 SOUTH EXIT BROOKHurst AND TURN RIGHT.  TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY), AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

DIRECTIONS FROM SAN DIEGO, IRVINE, MISSION VIEJO, ETC: TAKE 5N EXIT BROOKHurst AND TURN LEFT.  TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

IF BROOKHurst EXIT IS CLOSED: TAKE 5N EXIT EUCLID AND TURN LEFT. TURN RIGHT ON LINCOLN (PASS BROOKHurst AND SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

****KEEP IN MIND THAT THE EUCLID EXIT COMES FIRST AND THEN BROOKHurst.****

OR 91 FREEWAY: TAKE 91 W EXIT BROOKHurst AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

ATASCADERO
7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422
(805) 462-8983
FROM US-101 N, TAKE THE CA-41 EXIT- EXIT 219-TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. Turn Left onto CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT- EXIT 219, TURN RIGHT ONTO CA-41/MORRO RD.

BURBANK
2835 N. NAOMI STREET, SUITE 110
BURBANK CA 91504
(818) 566-9882
FROM I-5 SOUTH: TAKE HOLLYWOOD WAY EXIT 149. KEEP LEFT TO TAKE THE RAMP TOWARD WOODBURY UNIVERSITY. TURN LEFT ONTO N. HOLLYWOOD WAY. TURN RIGHT ONTO N. GLEN Oaks BLVD. TURN RIGHT ONTO N. NAOMI ST. 2835 N NAOMI ST IS ON THE RIGHT.

FROM I-5 NORTH: TAKE BUENA VISTA STREET EXIT 148. TURN LEFT ONTO N. BUENA VISTA. TURN LEFT ONTO N. GLEN Oaks BLVD. TURN LEFT ONTO N. NAOMI ST. 2835 N. NAOMI ST IS ON THE RIGHT.

CARSON
17420 AVALON BLVD, SUITE 205
CARSON, CA 90746
(310) 217-1066
FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL’S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT HANDSIDE. (SAME PARKING LOT AS CARL’S JR).

EL MONTE - SANTA FE SPRINGS
10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670
(562) 325-8113
FROM THE I-5 NORTH TAKE NORWALK BLVD EXIT #121, TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO
351 E. BARSTOW, SUITE 101
FRESNO, CA 93710
(559) 221-9006
FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE.

TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

WWW.PSIEXAMS.COM
The following out-of-state sites will also offer this examination.

**ALBUQUERQUE**  
2301 YALE BLVD, SE  
BUILDING C, SUITE 4  
ALBUQUERQUE, NM 87106  
FROM INTERSTATE 25, TAKE THE GIBSON BLVD EXIT AND TRAVEL EAST ON GIBSON BLVD UNTIL YOU REACH YALE BLVD SOUTHEAST. TURN RIGHT ON YALE BLVD S.E. (HEADING SOUTH), JUST PAST RENARD PLACE AND THEN TURN RIGHT INTO THE COMMERCE CENTER. THE SITE IS ACROSS THE STREET FROM THE WAFFLE HOUSE AND COMFORT INN.

**ATLANTA (MARIETTA)**  
2100 ROSWELL ROAD NE, SUITE 2128  
MARIETTA, CA 30062  
FROM I-75 NORTHBOUND, TAKE EXIT #263 - THE 120 LOOP, EAST TOWARD ROSWELL. DRIVE APPROXIMATELY 1.5 MILES (PAST POWERS FERRY AND LOWER ROSWELL ROADS) AND EXIT RIGHT TOWARD ROSWELL. MAKE A RIGHT AT THE LIGHT OFF THE EXIT AND ONTO ROSWELL ROAD. PAVILIONS AT EAST LAKE SHOPPING CENTER IS 1/2 MILE ON RIGHT. THE SITE IS LOCATED IN SUITE 2128 IN THE SAME SHOPPING CENTER AS KROGERS.

FROM I-75 SOUTHBOUND, TAKE EXIT #265 - GA 120 LOOP/EAST. TURN LEFT ONTO NORTH MARIETTA PKWY. AFTER 1.4 MILES, TAKE THE RIGHT-SIDE OFF RAM TO GA-120/Rosswell/Marietta. TURN LEFT ONTO GA-120 EAST/ROSWELL RD. GO .3MILE TO PAVILIONS AT EAST LAKE SHOPPING CENTER. TURN RIGHT INTO SHOPPING CENTER. THE SITE IS LOCATED IN SUITE 2128 IN THE SAME SHOPPING CENTER AS KROGERS.

**BOSTON (CHARLESTOWN)**  
WASHINGTON CROSSING  
56 ROLAND ST, SUITE 305  
CHARLESTOWN, MA 02129  
FROM THE NORTH: TAKE I-93 SOUTH. EXIT 28 -BOSTON/SULLIVAN SQ./CHARLESTOWN. MERGE INTO MYSTIC AVE. TAKE I-93S RAMP TO BOSTON/SULLIVAN SQ./CHARLESTOWN (TAKE RAMP DO NOT GET ON HIGHWAY). MAKE SLIGHT LEFT TURN ON TO MAFFA WAY. MAKE SLIGHT RIGHT TURN ON TO CAMBRIDGE STREET. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO RANDAL STREET. END AT 56 ROLAND. ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

FROM THE SOUTH: TAKE I-93 NORTH. EXIT 28 - RT 99/SULLIVAN SQ./SOMERVILLE. MAKE LEFT ON TO CAMBRIDGE ST. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO RANDAL STREET. END AT 56 ROLAND STREET (BUILDING ON LEFT). PARKING LOT ON RIGHT. ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

**CHICAGO**  
332 S. MICHIGAN AVENUE  
SUITE 410  
CHICAGO, IL 60604  

**CRANBERRY TOWNSHIP**  
CRANBERRY CORPORATE BUSINESS CENTER  
213 EXECUTIVE DR., SUITE 150  
CRANBERRY TOWNSHIP, PA 16066  
FROM I-79 EXIT CRANBERRY-MARS ROUTE 228, GO WEST. CROSS OVER ROUTE 19 ONTO FREEDOM ROAD. GO THREE TRAFFIC LIGHTS THEN TURN RIGHT ONTO EXECUTIVE DRIVE. BUILDING IS DIRECTLY ACROSS FROM HAMPTON INN.

**DALLAS**  
300 N COIT, SUITE 172  
RICHARDSON, TX 75080  
FROM 75 SOUTH, TAKE THE BELT LINE ROAD EXIT AND TURN RIGHT ON BELT LINE ROAD. STAY ON BELT LINE ROAD UNTIL YOU REACH COIT. TURN RIGHT ON TO N COIT. THE BUILDING IS ON THE RIGHT HAND SIDE. IF YOU ARE COMING IN FROM LBJ (I635) AND GOING NORTH ON 75, YOU WILL TURN LEFT ONTO BELT LINE AND TURN RIGHT ONTO COIT.

**HOUSTON (NORTHWEST)**  
9800 NORTHWEST FREEWAY  
SUITE 200  
HOUSTON, TX 77092  
FROM HWY 290 DRIVING SOUTHEAST, MERGE ONTO LOOP 610 NORTH. EXIT AT T.C.JESTER AND THEN U-TURN UNDER LOOP 610. STAY ON THE FEEDER ROAD, SHERATON HOTEL IS ON THE RIGHT AS THE ROAD CURVES RIGHT. TURN INTO THE PARKING LOT IMMEDIATELY AFTER THE SHERATON HOTEL AND BEFORE THE OFFICE BUILDING. CENTER IS ON THE 2ND FLOOR.

**LAS VEGAS**  
3210 E TROPICANA AVENUE  
LAS VEGAS, NEVADA 89121  
FROM I-15 - EXIT EAST ON TROPICANA, TRAVEL APPROXIMATELY 4 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT. FROM I-95 - EXIT WEST ON TROPICANA, TRAVEL APPROXIMATELY 1 MILE, TURN RIGHT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

**MILFORD**  
500 BIC DRIVE  
SUITE 101  
MILFORD, CT 06461  
FROM HIGHWAY I-95 EXIT 35. GO TOWARD BIC DRIVE. GO 5 MILES TO 500 BIC DRIVE WHICH IS AT GATE 1 OF THE FORMER BIC COMPLEX. GO TO THE REAR OF THE LOT AND PARK. WALK DOWN THE HILL IN FRONT OF THE BUILDING AND ENTER THE FRONT DOOR. SIGNS WILL DIRECT YOU TO SUITE 101 (PSI).

**NASHVILLE**  
THE OAKS  
1100 KERMIT DRIVE, SUITE 103  
NASHVILLE, TN 37217  
FROM I-40 EAST: TAKE EXIT ONTO I-24 (EXIT 213-A). TAKE MURFREESBORO ROAD AT THE FIRST EXIT (52). STAY IN THE RIGHT LANE ON THE RAMP, AS THE EXIT APPEARS WHILE YOU ARE STILL IN THE CURVE. ON MURFREESBORO, STAY IN THE LEFT LANE. YOU WILL PASS DAYS INN AND SUPER GIANT W GROCERY ON YOUR RIGHT. TURN LEFT ONTO KERMIT DRIVE WHEN THERE IS A MCDONALDS ON YOUR RIGHT. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

FROM I-40 WEST: TAKE EXIT ONTO BRILEY PARKWAY, TURN LEFT ONTO BRILEY PKWY. EXIT ON MURFREESBORO RD. STAY IN THE RIGHT LANE. TURN RIGHT ONTO KERMIT DRIVE. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.
NORTH OREM (PROVO)
581 WEST 1600 NORTH, SUITE C
NORTH OREM, UT 84057

NORTH SALT LAKE CITY
25 NORTH 400 WEST, SUITE 7
NORTH SALT LAKE CITY, UT 84054
(THE CITY OF NORTH SALT LAKE NOT SALT LAKE CITY PROPER. THE PSI TEST SITE IS IN DAVIS COUNTY JUST NORTH OF THE FLYING J REFINERY.)

FROM SALT LAKE CITY AND THE SOUTH. MERGE ON TO I-15N. TAKE EXIT 312 AND MERGE ON TO US89 NORTH FOR ABOUT 1.8 MILES. TURN LEFT ONTO E CENTER ST AND GO WEST FOR ABOUT .6 MILES. TURN RIGHT ON TO 400 W. FROM THE NORTH. MERGE ONTO I-15 S SALT LAKE. TAKE THE CENTER ST., EXIT 314. TURN RIGHT ONTO W CENTER ST. TURN RIGHT ONTO 400 W. FROM I-80 EAST MERGE TO I-215 NORTH. TAKE THE REDWOOD RD/UT-68 EXIT 28 AND TURN RIGHT ONTO CENTER STREET.

PHOENIX
5727 N 7TH ST.
SUITE 301
PHOENIX, AZ 85014
FROM I-17 SOUTH EXIT TO BETHANY HOME ROAD. GO LEFT (EAST) ON BETHANY HOME. TURN RIGHT (SOUTH) ON 7TH STREET. THE PSI SITE IS ON THE EAST SIDE OF THE STREET JUST BEFORE MISSOURI. IT IS A 4 STORY GLASS BUILDING.

QUEENS
THE SHOPS AT ATLAS PARK
71-19 80TH STREET, SUITE 8307
GLENDALE (QUEENS), NY 11385
FROM I-678 S, TAKE THE J ROBINSON PKWY EXIT- EXIT 7. TAKE THE FOREST PARK DR EXIT- EXIT 4- TOWARD MYRTLE AVE / WOODHAVEN BLVD. TAKE THE RAMP TOWARD MYRTLE AVE / WOODHAVEN BLVD. TURN SLIGHT RIGHT ONTO FOREST PARK DR. TURN RIGHT ONTO MYRTLE AVE. TURN LEFT ONTO 80TH ST. GO TO 2ND LIGHT PAST MYRTLE AVE OVER SMALL OVERPASS MAKE A RIGHT INTO ATLAS PARK. MAKE A RIGHT AT STOP SIGN TO GET INTO PARKING LOT. ONCE PARKED, GO TO TOP FLOOR OF PARKING LOT, TURN RIGHT AND WALK UNTIL YOU SEE “MARKET PLAZA”. TAKE ELEVATOR TO THE 3RD FLOOR. OFFICES ARE LOCATED IN THE RED BRICK BUILDING.

RICHMOND
MOOREFIELD VI BUILDING
620 MOOREFIELD PARK DRIVE, SUITE 205
RICHMOND, VA 23236
FROM I-64E, TAKE THE PARHAM RD EXIT AND TURN RIGHT. N PARHAM RD/VA-73 S BECOMES VA-150 S/CHIPKENHAM PKWY. MERGE ONTO VA-76 S/POWHITE PKWY. MERGE ONTO MIDLOTHIAN TURNPIKE WEST. TURN LEFT ON MOOREFIELD PARK DR.

SOUTHEAST (DETROIT AREA)
2640 LAHSER ROAD, SUITE 150
SOUTHEAST, MI 48033
FROM I-96 E MERGE ONTO I-696 E. THEN MERGE ONTO MI-10 S. TAKE THE LAHSER ROAD EXIT. KEEP LEFT AT THE FORK IN THE RAMP. TURN LEFT ONTO NORTHWESTERN HWY. TURN RIGHT ON LAHSER ROAD. YOU MAY ACCESS THE BUILDING FROM THE BACK USING THE NW DOOR.

WEST DES MOINES
1001 OFFICE PARK ROAD, SUITE 315
WEST DES MOINES, IA 50265
FROM I-235, EXIT 8TH ST/73RD ST AND PROCEED SOUTH. TURN RIGHT ON OFFICE PARK ROAD. TURN RIGHT INTO THE DRIVEWAY.

WEST HARTFORD
1245 FARMINGTON AVENUE, SUITE 203
WEST HARTFORD CT.
FROM I-84 WEST, TAKE EXIT 40 TOWARD CT-71/NEW BRITAIN AVE/CORBINS CORNER. TURN RIGHT ONTO RIDGEWOOD RD. TURN LEFT ONTO WOOD PONT RD. TURN LEFT ONTO TUNXSIS RD. TURN RIGHT ONTO BROOKMOOR RD. TURN RIGHT ONTO BUENA VISTA RD. TURN LEFT ONTO EVERETT AVE. TURN RIGHT ONTO FARMINGTON AVE. DESTINATION IS ON THE RIGHT.

WILSONVILLE
25195 SW PARKWAY, SUITE 105
WILSONVILLE, OR 97070
GOING SOUTH: OFF 15, TAKE EXIT 286 (ELLINGENS/BOONES FERRY RD). TURN LEFT AND CROSS BACK OVER THE FREEWAY. TURN LEFT AT 2ND SIGNAL LIGHT (PARKWAY AVE.) TURN INTO PARKWAY PLAZA PARKING LOT (ACROSS THE STREET FROM SHRINER'S). WE ARE LOCATED IN THE MAIN ENTRANCE FIRST DOOR ON THE RIGHT.

WOODBURY
6053 HUDSON RD, SUITE 210
WOODBURY, MN 55125
FROM I-94 GO SOUTH ON CENTURY TO THE FIRST LEFT (WHICH IS THE FRONTAGE ROAD ENTRANCE TO THE COUNTRY INN). ENTER THE OFFICE COMPLEX THROUGH THE SINCLAIR GAS STATION AND ALONG BACK OF THE INN. 6053 IS THE BUILDING DIRECTLY AHEAD. THE ENTRANCE ON THAT (WEST) SIDE IS ACTUALLY ON THE 2ND FLOOR. SUITE 210 IS DOWN THE CORRIDOR TO THE RIGHT. PLEASE USE THE WEST ENTRANCE ON SATURDAYS.
You are eligible to participate in the Registered Veterinary Technician Examination. Your address label below contains important date information. In the upper left corner of the address label (above your name) is the date your application for examination was approved; following that is the date by which you must take your examination. You must take your examination by the date specified on the label, or you will need to reapply (see Examination Eligibility Expiration in this bulletin).

This bulletin is designed to provide you with information about examination procedures and content areas. To schedule your examination, please refer to the instructions in this bulletin.

You are responsible for calling the toll-free number listed under the Scheduling the Examination portion of this bulletin to schedule your examination date, time, and location. Schedule your examination early to get your preferred test center location and date.