Missouri Division of Professional Registration  
Office of Statewide Electrical Contractors

CANDIDATE INFORMATION BULLETIN

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Please refer to our website to check for the most updated information at www.psiexams.com

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EXAMINATIONS BY PSI SERVICES LLC

This Candidate Information Bulletin provides you with information about the examination process for obtaining a license from the Bureau of Construction Codes.

The Missouri Division of Professional Registration, Office of Statewide Electrical Contractors (OSEC) has contracted with PSI Services LLC (PSI) to conduct the NASCLA examination program. PSI provides this examination through a network of computer examination centers in Missouri and Kansas.

The NASCLA Accredited Examination Program was designed to assist contractors and tradesmen who wish to be licensed in multiple jurisdictions by offering a streamlined test taking option for the trade portion of the examination. Candidates who take and pass the NASCLA Accredited Examination can access NASCLA’s National Examination Database (NED) located on https://ned.nascla.org to electronically send their transcripts to jurisdictions that accept the examination in lieu of their state specific trade portion, thereby reducing redundant licensing requirements. If you are unsure if this examination will meet your specific license requirements in a participating state agency, please contact the state agency directly to confirm. A complete list of a participating state agency, please contact the state agency directly to confirm. A complete list of a participating state agency, please contact the state agency directly to confirm. A complete list of participating state agencies can be found on NASCLA’s website by visiting: https://www.nascla.org/page/ParticipatingAgencies_Electric.

GUIDELINES FOR EXAMINATION QUALIFICATION

1. Request an application and instructions from:

   Office of Statewide Electrical Contractors
   3605 Missouri Boulevard
   P.O. Box 1335
   Jefferson City, MO 65102-1335
   573.522.3280 Telephone
   573.751.6301 Fax
   800.735.2966 TTY
   OSEC@pr.mo.gov
   http://pr.mo.gov/electricalcontractors.asp

2. Complete the application and return it to the OSEC. Only the State of Missouri may determine your eligibility for a license.

3. Once the OSEC has approved you for the examination, you will receive a notification with instructions on how to pay and schedule for the examination. This notification will also be submitted to PSI.

4. The eligibility is good for 2 years. If you fail you may test unlimited during the 2 year period.

5. Candidates that have an incomplete application are notified by the OSEC of the elements they need to complete in order to be approved for licensure.

All questions and requests for information about examinations should be directed to PSI.

   PSI Services LLC
   3210 E Tropicana
   Las Vegas, NV 89121
   (800) 733-9267 • Fax (702) 932-2666 • TTY (800) 735-2929

EXAMINATION PAYMENT AND SCHEDULING PROCEDURES

Once approved by the OSEC, it is your responsibility to contact PSI to pay and schedule for the examination.

Examination Fee $125

NOTE: EXAMINATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE. THE EXAMINATION FEE IS VALID FOR ONE YEAR FROM THE DATE OF PAYMENT.

ON-LINE (WWW.PSIEXAMS.COM)

For the fastest and most convenient examination scheduling process, PSI recommends that you register for your examinations using the Internet. You register online by accessing PSI’s registration website at www.psiexams.com. Internet registration is available 24 hours a day.

1. Log onto PSI’s website and create an account. Please enter your email address and first and last name. This information must match exactly with the information BCC has on file. Be sure to check the box next to “Check here to attempt to locate existing records for you in the system.”

2. You will be asked to select the examination and enter the ID# that BCC provided to you. Your record will be found and you will now be ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear. If you have problems, contact PSI at (800) 733-9267 for help.

TELEPHONE

PSI registrars are available to receive payment and to schedule your appointment for the examination. Please call (800) 733-9267, Monday through Friday between 7:30 am and 10:00 pm, and Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time.

To register by phone, you need a valid credit card (VISA, MasterCard, American Express or Discover.)

RESCHEDULING/CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days before the scheduled examination date. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may reschedule online at www.psiexams.com or call PSI at (800) 733-9267.

Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI and speak directly to a Customer Service Representative.
MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled, further you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions on the Exam Accommodations Request Form at the end of this Candidate Information Bulletin.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation via telephone and email. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

EXAMINATION SITE LOCATIONS

The licensing examinations are administered at the following PSI examination centers.

**Cape Girardeau, MO**
Cape Girardeau Career and Technology Center
1080 S. Silver Springs Rd
Cape Girardeau, MO 63703

*From the North*: I-55 - Exit 95 onto Hwy 74. Follow Hwy 74 and veer right onto Mount Auburn Rd at the first set of stop lights. Follow Mount Auburn Rd to the 4 way stop and veer right onto South Silver Springs Rd. This will take you to the front door of the Career and Technology Center (on your left - flagpole in front with school marquee). Park in the front parking lot. From S on I-55 - take exit 93 onto Hwy 61. Follow Hwy 61 to the first set of stop lights at South Silver Springs Rd. Turn Left onto South Silver Springs Rd. This will take you to the front of the Career and Technology Center (On your right - flagpole in front with the school’s marquee). Park in the front parking lot.

**Jefferson City, MO**
2410 Hyde Park Rd
Jefferson City, MO 65109

Exit Highway 50 West at the Dix Road exit. Go South through two traffic lights. Go West on Missouri Blvd. At the first traffic light, turn South onto Stadium. Go 3/10 of a mile south of Missouri Blvd. on Stadium Blvd. to Hyde Park Road. Turn left into office complex. In business park just south of the Target Shopping Center.

**Kirkville, MO**
Kirksville Area Technical Center
1103 S Cottage Grove
Kirksville, MO 63501

From US-63/N Missouri St go toward E Union St. Turn right onto E Randolph St., continuing to S Cottage Grove Ave.

**Olathe, KS**
18000 West 105th St
Olathe, KS 66061

From East - Take I-435 W to K-10/Lawrence exit 1B. From K-10, exit at Ridgeview Rd and turn left. Take first left into office park. The PSI office is on left.
From North - Take I-35 S to I-435 W exit 222B, then take K-10/Lawrence exit 1B. From K-10, exit at Ridgeview Rd and turn left. Take first left into office park. The PSI office is on left.
From West of I-35, take I-435 S, then take K-10/Lawrence exit 1B. From K-10, exit at Ridgeview Rd and turn left. Take first left into office park. The PSI office is on left.
From South - Take I-35 N to I-435 W exit 222B, then take K-10/Lawrence exit 1B. From K-10, exit at Ridgeview Rd and turn left. Take first left into office park. The PSI office is on left.
From West - Take K-10/Lawrence exit 1B. From K-10, exit at Ridgeview Rd and turn right. Take first left into office park. The PSI office is on left. Please park in the spots designated for visitors/testers at the front of the building.

**Springfield, MO**
3003 East Chestnut Expressway
Springfield, MO 65802

From I-44, take US-65 South to Chestnut Expressway. Turn right at the bottom of the exit ramp. Go to the 1st stoplight at Belcrest Ave. and turn right.

**St. Louis, MO**
11100 Mueller Road
Suite 7 & 8
St. Louis, MO 63123

If coming from St. Ann, go I-270 South and exit onto MO-21 (Tesson Ferry Rd) and go east for about one and a half miles. From Tesson Ferry Rd turn right onto US-50 (Lindbergh Blvd) for approximately a quarter mile. From Lindbergh Blvd turn left onto Mueller Rd. The building is located behind McDonalds and a Mobile gas station.

**Webb City, MO**
Webb City - Alpha Air Center
5509 N Dennis Weaver Dr.
Webb City, MO 64870

Go North on Dennis Weaver Drive off of Highway 171 and follow the road around to the brick building that says General Aviation Terminal.

**West Plains, MO**
West Plains - Missouri State University
304 W Trish Knight St. - Garnett Library
West Plains, MO 65775

The MSU-WP Testing Center is located at 304 W. Trish Knight St. in Garnett Library. When you get into West Plains, head for West Broadway. Turn south onto Garfield Ave. and take the second left (east) onto Trish Knight. The library is on the south side of the street with a big grizzly bear in front. There is plenty of parking on the street.
Additionally, PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations. Once you have paid for the examination, enter your zip code and a list of the testing sites closest to you will appear.

**REPORTING TO THE EXAMINATION SITE**

On the day of the examination, you should arrive 30 minutes before your appointment. This extra time is for sign-in, identification, and familiarizing you with the examination process. If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.

**REQUIRED IDENTIFICATION**

Candidates need to provide one (1) form of identification.

Candidates must register for the exam with their LEGAL first and last name as it appears on their government issued identification. The required identification below must match the first and last name under which the candidate is registered. Candidates are required to bring one (1) form of a valid (non-expired) identification bearing signature and photo to the test site.

**REQUIRED IDENTIFICATION (with photo) - Choose One**

- State issued driver’s license
- State issued identification card
- US Government Issued Passport
- US Government Issued Military Identification Card
- US Government Issued Alien Registration Card
- Canadian Government Issued ID

If the candidate fails to bring proper identification or the candidate names do not match, the candidates will not be allowed to test and their examination fee will not be refunded.

**SECURITY PROCEDURES**

The following security procedures apply during examinations:

- You will have access to an online calculator. You are not allowed to bring your own calculator.
- You will be given a piece of scratch paper and a pencil. These will be returned to the proctor at the end of your examination.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, but are not limited to, the following items:
  - Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
  - Bulky or loose clothing or coats that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats are not permitted in the testing room. In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.
  - Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.
  - Other personal items, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Although secure storage for personal items is provided at the examination site for your convenience, PSI is not responsible for any damage, loss, or theft of any personal belongings or prohibited items brought to, stored at, or left behind at the examination site. PSI assumes no duty of care with respect to such items and makes no representation that the secure storage provided will be effective in protecting such items. If you leave any items at the examination site after your examination and do not claim them within 30 days, they will be disposed of or donated, at PSI’s sole discretion.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building’s property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, ties, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates’ pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate’s contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

WWW.PSIEXAMS.COM
TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions and reviewing your answers.

TEST QUESTION SCREEN

The “function bar” at the top of the test question screen provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

EXAMINATION REVIEW

While taking the examination, examinees will have the opportunity to provide comments on any questions, by clicking the Comments link on the test question screen. These comments will be analyzed by PSI examination development staff. Although PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. This is the only review of examination materials available to candidates.

SCORE REPORTING

Your score will be given to you immediately following completion of the examination. The following summary describes the score reporting process:

- If you pass, you will receive a successful score email.
- If you do not pass, you will receive a diagnostic report indicating your strengths and weaknesses by examination type.

DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing scorereport@psionline.com or by calling 800-733-9267.

EXAMINATION REFERENCE MATERIAL AND CONTENT OUTLINES

PRETEST ITEMS

In addition to the number of examination items specified, 10 non-scored “pretest” questions will be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them has been added to the time allowed. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

NASCLA-ACCREDITED TRADE EXAMINATION FOR ELECTRICAL CONTRACTOR

There are 100 questions in this examination. You will need to answer 75 questions correctly in order to pass. You are allowed 270 minutes to complete this examination.

The NASCA Accredited Examination Program was designed to assist contractors and tradesmen who wish to be licensed in multiple jurisdictions by offering a streamlined test taking option for the trade portion of the examination. Candidates who take and pass the NASCLA Accredited Examination can access NASCLA’s National Examination Database (NED) located on https://ned.nascla.org to electronically send their transcripts to jurisdictions that accept the examination in lieu of their state specific trade portion, thereby reducing redundant licensing requirements. If you are unsure if this examination will meet your specific license requirements in a participating state agency, please contact the state agency directly to confirm. A complete list of participating state agencies can be found on NASCLA’s website by visiting: www.nascla.org.

Content Outline

1. Project Design & Management (8 Items)
2. Safety (9 Items)
3. Electrical Theory and Principles (11 Items)
4. General Code Requirements (17 Items)
5. Wiring and Protection (17 Items)
6. Wiring Methods & Materials (16 Items)
7. General Equipment Use (13 Items)
8. Special Occupancies, Special Equipment, and Special Conditions (8 Items)
9. Communication Systems (1 Item)

Reference List

The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge or general industry practices. Except for Code books, you can base your answers on later editions of references as they become available. For Code questions, the examinations will be based only on the edition of the Code book that is listed.

The following reference material is allowed in the examination center:


NASCLA-ACCREDITED TRADE EXAMINATION FOR JOURNEYMAN ELECTRICIANS

There are 100 questions in this examination. You will need to answer 75 questions correctly in order to pass. You are allowed 270 minutes to complete this examination.

The NASCLA Accredited Examination Program was designed to assist contractors and tradesmen who wish to be licensed in multiple jurisdictions by offering a streamlined test taking option for the trade portion of the examination. Candidates who take and pass the NASCLA Accredited Examination can access NASCLA’s National Examination Database (NED) located on https://ned.nascla.org to electronically send their transcripts to jurisdictions that accept the examination in lieu of their state specific trade portion, thereby reducing redundant licensing requirements. Candidates are expected to follow individual state agency applications to become licensed. If you are unsure if this examination will meet your specific license requirements in a participating state agency, please contact the state agency directly to confirm. A complete list of participating state agencies can be found on NASCLA’s website by visiting: www.nascla.org.

Content Outline

1. Interpreting Plans and Specifications (6 Items)
2. Basic Electrical Safety (8 Items)
3. Electrical Theory and Principles (10 Items)
4. Testing and Troubleshooting (7 Items)
5. General Code Requirements (15 Items)
6. Wiring and Protection (18 Items)
7. Wiring Methods and Materials (16 Items)
8. Equipment for General Use (10 Items)
9. Special Occupancies and Equipment (8 Item)
10. Special Conditions and Communication Systems (2 Item)

Reference List

The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge or general industry practices. Except for Code books, you can base your answers on later editions of references as they become available. For Code questions, the examinations will be based only on the edition of the Code book that is listed.
The following reference material is allowed in the examination center:


All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by Clicking Here.

Requirements for exam accommodation requests:
You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE REQUESTING EXAMINATION ACCOMMODATIONS