# ELECTRICAL CERTIFICATION CANDIDATE INFORMATION BULLETIN

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Examinations by PSI Services LLC</td>
<td>1</td>
</tr>
<tr>
<td>Guidelines for Certification</td>
<td>1</td>
</tr>
<tr>
<td>Examination Scheduling Procedures</td>
<td>1</td>
</tr>
<tr>
<td>Internet Scheduling</td>
<td>1</td>
</tr>
<tr>
<td>Telephone Scheduling</td>
<td>1</td>
</tr>
<tr>
<td>Canceling an Examination</td>
<td>1</td>
</tr>
<tr>
<td>Missed Appointment or Late Cancellation</td>
<td>1</td>
</tr>
<tr>
<td>Exam Accommodations</td>
<td>2</td>
</tr>
<tr>
<td>Emergency Examination Center Closing</td>
<td>2</td>
</tr>
<tr>
<td>Examination Site Locations</td>
<td>2</td>
</tr>
<tr>
<td>Reporting to the Examination Site</td>
<td>5</td>
</tr>
<tr>
<td>Required Identification</td>
<td>5</td>
</tr>
<tr>
<td>Security Procedures</td>
<td>5</td>
</tr>
<tr>
<td>Taking the Examination by Computer</td>
<td>6</td>
</tr>
<tr>
<td>Examination Review</td>
<td>6</td>
</tr>
<tr>
<td>Score Reporting</td>
<td>6</td>
</tr>
<tr>
<td>Tips for Preparing for your Examination</td>
<td>7</td>
</tr>
<tr>
<td>Experimental Items</td>
<td>7</td>
</tr>
<tr>
<td>Examination Content Outlines and References</td>
<td>7</td>
</tr>
<tr>
<td>Exam Accommodations Request Form</td>
<td>7</td>
</tr>
<tr>
<td>Please refer to our website to check for the most updated information in this bulletin Go to <a href="http://www.psiexams.com">www.psiexams.com</a></td>
<td></td>
</tr>
</tbody>
</table>
EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination and application process for certification in California as a General Electrician, Residential Electrician, Fire/Life Safety Technician, Non-Residential Lighting Technician, and Voice Data Video Technician.

Eligibility for examination is determined by the State of California - Department of Industrial Relations (DLSE).

The State has contracted with PSI Services LLC (PSI) to conduct its examination program. PSI works closely with the State to be certain that the examination meets local as well as national requirements in basic principles and examination development standards.

GUIDELINES FOR CERTIFICATION

HOW TO OBTAIN A CERTIFICATION

1. Before you can take the examination, you must apply and be approved by DLSE. Applications may be obtained from DLSE or online at www.dir.ca.gov/dlse/ecu/ElectricalTrade.html.

   The completed application, any other required supporting documentation and the application fee should be sent to DLSE at the address below.

   Division of Labor Standards Enforcement
   Attn: Electrician Certification Unit
   P.O. Box 42063
   San Francisco, CA 94142-0603
   Phone: (510) 286-3900
   www.dir.ca.gov/dlse/ecu/ElectricalTrade.html

2. Once DLSE has approved you for testing, you will receive an eligibility notice.
3. Denied candidates are notified by DLSE of the elements they need to complete in order to be approved.

All questions and requests for information about examinations should be directed to PSI.

   PSI Services LLC
   3210 E Tropicana
   Las Vegas, NV 89121
   (800) 733-9267 ● Fax (702) 932-2666
   www.psiexams.com

EXAMINATION SCHEDULING PROCEDURES

Once you have been approved by DLSE, you are responsible for contacting PSI to schedule an appointment to take the examination. You may either schedule via the Internet at www.psiexams.com, or schedule over the telephone at (800) 733-9267.

- Your examination(s) must be taken within one year from the date of your eligibility notice. If you do not take your examination(s) during this timeframe, you will need to resubmit a new application and pay the required application and testing fees again.
- If you do not pass the exam, you must wait 60 days from the day you took the exam before sending in your application for re-test. You must also send in another exam fee of $100. A re-test application form is available online at: www.dir.ca.gov/dlse/ecu/ElectricalTrade.html

NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE

TELEPHONE SCHEDULING

To schedule your test, call (800) 733-9267 to speak to a live operator between the hours of 4:30am and 7:00pm, Monday through Friday, or between 6:00am and 2:30 pm, on Saturday and Sunday (Pacific Time).

INTERNET SCHEDULING

You may schedule for your test via the internet, 24 hours a day, at www.psiexams.com. In order to schedule online, you will need your Drivers license number and the exact spelling of your name.

CANCELS OR RESCHEDULE AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days before the scheduled examination date. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267.

Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.

MISSINAPPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination. You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver’s license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DLSE.
EXAM ACCOMMODATIONS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate’s needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax it to PSI (702) 932-2666.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at www.psiexams.com.

EXAMINATION SITE LOCATIONS

The California examinations are administered at the PSI examination centers in California as listed below:

AGOURA HILLS
30851 AGOURA RD, SUITE 302
AGOURA HILLS, CA 91301

ANAHEIM
2301 W. LINCOLN AVE, SUITE 252
ANAHEIM, CA 92801
(714) 254-1453
DIRECTIONS FROM LA: TAKE 5 SOUTH EXIT BROOKHURST AND TURN RIGHT. TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY), AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

(ORANGE COUNTY) DIRECTIONS FROM SAN DIEGO, IRVINE, MISSION VIEJO, ETC.: TAKE 5N EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

IF BROOKHURST EXIT IS CLOSED: TAKE 5 N EXIT EUCLID AND TURN LEFT. TURN RIGHT ON LINCOLN (PASS BROOKHURST AND SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

****KEEP IN MIND THAT THE EUCLID EXIT COMES FIRST AND THEN BROOKHURST.****
OR 91 FREEWAY: TAKE 91 W EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.

ATASCADERO
7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422
(805) 462-8983
FROM US-101 N, TAKE THE CALFIRE RD EXIT. TURN LEFT ONTO EL CAMINO REAL. Turn left onto CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT. EXIT 219, TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD
5405 STOCKDALE HWY, SUITE 206
BAKERSFIELD, CA 93303
661-735-5351
FROM I-5 S, TAKE THE STOCKDALE HWY EXIT (253). TURN LEFT ONTO STOCKDALE HWY.
FROM I-5 N TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CA-99 N VIA EXIT 221. TOWARD BAKERSFIELD/FRESNO. TAKE THE CA-58 E EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CAL STATE UNIV/STOCKDALE HWY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE RD. TURN SLIGHT LEFT ONTO STOCKDALE HWY.

BURBANK
283 S. NAOMI STREET
BURBANK, CA 91504
(818) 566-9882
FROM I-5 SOUTH: TAKE HOLLYWOOD WAY EXIT 149. KEEP LEFT TO TAKE THE RAMP TOWARD WOODBURY UNIVERSITY. TURN LEFT ONTO N. HOLLYWOOD WAY. TURN RIGHT ONTO N. GLENOAKS BLVD. TURN RIGHT ONTO N. NAOMI ST. 2835 N NAOMI ST IS ON THE RIGHT.
FROM I-5 NORTH: TAKE BUENA VISTA STREET EXIT 148. TURN LEFT ONTO N. BUENA VISTA. TURN LEFT ONTO N. GLENOAKS BLVD. TURN LEFT ONTO N. NAOMI ST. 2835 N. NAOMI ST IS ON THE RIGHT.

CARSON
17420 S. AVALON BLVD, SUITE 205
CARSON, CA 90746
(310) 217-1066
FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMPS WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).
FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR
21660 EAST COPLEY DR, SUITE 260
DIAMOND BAR, CA 91765
FROM I-10 E, TAKE THE GRAND AVE EXIT, EXIT 38A. TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.
FROM 60 WEST, TAKE GRAND AVE EXIT, EXIT 24B. TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE - SANTA FE SPRINGS
10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670
(562) 325-8113
FROM THE I-5 NORTH TAKE NORWALK BLVD EXIT #121, TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO
351 E. BARSTOW, SUITE 101
FRESNO, CA 93710
(559) 221-9006
FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT SIDE.
FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVeway BEFORE BARSTOW AVE.

TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

HAYWARD
24301 SOUTHLAND DRIVE, SUITE B-1
HAYWARD, CA 94545
(510) 901-7992
FROM I-880 N TOWARD OAKLAND, TAKE THE WINTON AVENUE EXIT. MERGE ONTO W WINTON AVE TOWARD HEALD COLLEGE. TURN LEFT ONTO SOUTHLAND DR.
FROM I-880 S TOWARD SAN JOSE/SAN MATEO BR, TAKE THE WINTON AVE WEST EXIT TOWARD HEALD COLLEGE. MERGE ONTO W WINTON AVE. TURN LEFT ONTO SOUTHLAND DR.

LAGUNA HILLS
23297 SOUTH POINTE DR
SUITE 140
LAGUNA HILLS, CA 92653
(949) 581-2526
FROM I-5 SOUTH, TAKE THE LAKE FOREST DR/I-15 S EXIT (EXIT 92). KEEP LEFT TO TAKE THE LAKE FOREST DR S RAMP. THEN KEEP RIGHT TO TAKE THE LAKE FOREST DR RAMP. GO STRAIGHT ONTO AVENIDA DE LA CARLOTA. TURN RIGHT ONTO PLAZA POINT DR. TURN RIGHT ONTO S POINTE DR. THE SITE IS ON THE RIGHT.

LANCASTER
4555 WEST AVENUE G (PO BOX 2087)
FOX FIELD
LANCASTER, CA 93539
(661) 948-4048
FROM CA-14 N, TAKE THE AVENUE G EXIT. TURN LEFT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

FROM CA-14 S, TAKE THE AVENUE G EXIT. TURN RIGHT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

LAWNDALE
THE BAYTOWER CORPORATE CENTER SUITE 330
15901 HAWTHORNE BLVD
LAWNDALE, CA 90260
310-793-1200

REDDEING
2861 CHURN CREEK, UNIT C
REDDEING, CA 96002
(530) 221-0945
ON 299 FROM EAST TAKE RAMP ONTO I-5 S. TAKE EXIT #677/REDDEING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.
ON 299 FROM WEST TURN RIGHT ON MARKET ST (CA-273 S). TURN LEFT ON TEHAMA ST (CA-299 E). CONTINUE TO FOLLOW CA-299 E. TAKE EXIT #2A/RED BLUFF/SACRAMENTOonto I-5 S. TAKE EXIT #677/REDDEING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.
ON I-5 FROM NORTH TAKE EXIT #677/ REDDEING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD ON I-5 FROM SOUTH TAKE EXIT #677/ REDDEING/CYPRESS AVE. TURN RIGHT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD ON HWY 44 FROM EAST TAKE RAMP TOWARD VICTOR AVE. TURN LEFT ON VICTOR AVE. TURN RIGHT ON E CYPRESS AVE. TURN LEFT ON CHURN CREEK RD.

FROM ALL DIRECTIONS, FRONT BUILDING IS 2881 CHURN CREEK, DRIVeway INTO COMPLEX IS DIRECTLY ACROSS FROM MAJor MUFFLER ON EAST SIDE OF CHURN CREEK. 2861 IS FIRST BUILDING ON THE LEFT.

RIVERSIDE
7888 MISSION GROVE PARKWAY S., SUITE 130
RIVERSIDE, CA 92508
(951) 789-0348
FROM THE CA-91W TOWARD RIVERSIDE/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO
8950 CAL CENTER DR, SUITE 158
SACRAMENTO, CA 95826
916-476-5926
FROM US-50 E - USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W - USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO
5440 MOREHOUSE DRIVE, SUITE 2300
SAN DIEGO, CA 92121
(858) 550-5940
FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DRIVE.
FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVeway UP THE HILL.

SAN FRANCISCO
150 EXECUTIVE PARK BLVD., STE 2400
SAN FRANCISCO, CA 94134
(415) 330-9700
1-80 W BECOMES US-101 S. TAKE EXIT 429 A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

www.psiexams.com
The following security procedures will apply during the examination:

- If you leave the testing room while the examination is in progress, you must sign out/in on the sign-in sheet and you will lose the examination time. You are not allowed to use any electronic devices or telephones during the examination.
- NO conversing or any other form of communication among candidates is permitted once you enter the examination area.
- Your own reference materials are not allowed in the testing room. You will be asked to store them in the locker. All reference materials are provided by the test administrator.
- Please be advised that hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, pocketed/hooded clothing, heavy jackets or overcoats are not allowed to enter PSI testing centers.
- Please be advised that children, cell phones, pagers, cameras, programmable electronic devices and recording devices of any kind are NOT allowed to enter PSI testing centers. Additionally, NO personal items are to enter.

**REPORTING TO THE EXAMINATION SITE**

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for signing in and familiarizing you with the examination process. If you arrive late, you may not be admitted to the examination site and you will forfeit your examination fee.

**REQUIRED IDENTIFICATION AT EXAMINATION SITE**

You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver’s license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DLSE.

**SECURITY PROCEDURES**

The following security procedures will apply during the examination:


**SANTA ROSA**

160 Wikiup Drive, Suite 105
Santa Rosa, CA 95403
(707) 544-6723

From US-101 N, take the Mark West Springs/River Road exit. Turn right on Mark West Springs. Turn left at Old Redwood Highway. Turn right on Wikiup Drive. First Driveway on right.

**SANTA CLARA**

2936 Scott Blvd
Santa Clara, CA 95054
(408) 844-0008


**VENTURA**

4245 Market St, Suite 208
Ventura, CA 93003
(805) 650-5220

From US-101 N, take the Telephone Road exit 65. Turn left onto Telephone Road. Turn right onto Market Street.

**VISALIA**

3400 W Mineral King Ave, Suite D
Visalia, CA 93291

From CA-99N, merge onto CA-198 E via Exit 96 toward Visalia/Sequoia Nat'l Park. Take the exit toward Demaree Street. Merge onto W Noble Avenue. Turn left onto S County Center Drive. Take the 1st left onto W Mineral King Avenue.

**WALNUT CREEK**

175 Lennon Lane, Suite 203
Walnut Creek, CA 94598
(925) 906-9165

From I-5N, keep left to take I-580W toward Tracy/San Francisco. Merge onto I-680N via Exit 44B toward Sacramento/Walnut Creek/Concord. Take the Ignacio Valley Road exit and turn right. Turn left onto Lennon Lane.

**OUT-OF-STATE EXAMINATION SITES**

The following out-of-state sites will also offer this examination.

**MEDFORD, OR**

1236 A North Riverside Ave
Medford, OR 97501
(541) 245-0350

From I-5 going north, take the Barnett Street off ramp and turn left. Turn right E Jackson St exit going west (left). Turn right on North Riverside Ave, and go approximately 3 miles. The site will be on the right-hand side.

From I-5 going south, take the North exit (130) and turn right and follow signs to “City Center”. Pass McAndrews, and turn left on Manzinita. This dead ends at Riverside. Turn left on Riverside, go one block and site will be on the right hand side.

**LAS VEGAS, NV**

3210 E Tropicana Avenue
Las Vegas, Nevada 89121
(702) 939-6721

From I-15 - Exit east on Tropicana, travel approximately 4 miles, turn left on Mojave, turn right into the parking lot.

From I-95 - Exit west on Tropicana, travel approximately 1 mile, turn right on Mojave, turn right into the parking lot.

From I-215 - Exit at McCarran Airport, go through the airport tunnel. Take the airport bypass towards Swenson St. Turn right on Tropicana, travel east approximately 2 miles, turn left on Mojave, turn right into the parking lot.

**RENO, NV**

Airport Plaza Office Building
1755 E Plumb Lane Ste 108
Reno, Nevada 89502
(775) 329-5345

Take I-80 towards Reno. Take the US-395 exit south towards Carson City, exit #15. Continue on US-395 to Plumb Lane offramp. Turn left on to Plumb Lane. The center will be on the left hand side, on the corner of Terminal and Plumb Lane.
the testing centers, this includes watches wallets, money and keys.

- PSI will not be responsible for any personal items, and suggests that you leave such items in another safe place, of your choosing.
- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- No smoking, eating, or drinking will be allowed at the examination site.
- You may not exit the building during the examination.
- Copying or communicating examination content is a violation of PSI security policy and the State Law. Either one may result in the disqualification of examination results and may lead to legal action.

### TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

#### IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

#### TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

#### TEST QUESTION SCREEN

The “function bar” at the top of the test question screen provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

### IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

#### EXAMINATION REVIEW

PSI, in cooperation with DLSE, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by clicking the Comments link on the function bar of the test question screen.

These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. This is the only review of examination materials available to candidates.

### SCORE REPORTING

In order to pass the examination, you must achieve a minimum score of 70. You will receive your score report immediately following the completion of the examination.

- **On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination;
  - If you pass, you will immediately receive a successful notification.
  - If you do not pass, you will receive a diagnostic report indicating your strengths and weaknesses by examination type with the score report.
- **On paper** - an unofficial score report will be printed at the examination site.

#### DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing scorereport@psionline.com or by calling 800-733-9267.

### CERTIFICATION CARD

If you pass, your score report identifies you as certified until such time as you receive your permanent certification card. Your certification card will be mailed to you within two weeks after you take the exam to the address you have provided to DLSE. Please notify PSI of any address change.

Note: PSI is responsible for mailing out the permanent certification cards. Please do not call DLSE with questions about when you will receive your card.

### CERTIFICATE RENEWAL INFORMATION

You will need to renew your certificate every 3 years. You must complete 32 hours of continuing education prior to the renewal, from an approved educational provider in California. Your personal information, including addresses and phone numbers must be updated with DLSE.
The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

**EXPERIMENTAL ITEMS**

In addition to the number of questions per examination, 5-10 “experimental” questions may be administered to candidates during the examinations. These questions will not be scored; additional time has been added to your exam for these questions. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

**CONTENT OUTLINES AND REFERENCES**

### CALIFORNIA GENERAL ELECTRICIAN

General Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code.

<table>
<thead>
<tr>
<th># of Questions</th>
<th>Time Allowed</th>
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<td>100</td>
<td>4 hours and 30 Minutes</td>
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**CONTENT OUTLINE**

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>% Per Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety</td>
<td>6</td>
</tr>
<tr>
<td>Determination of Electrical System Requirements</td>
<td>22</td>
</tr>
<tr>
<td>Installation</td>
<td>66</td>
</tr>
<tr>
<td>Maintenance and Repair</td>
<td>6</td>
</tr>
</tbody>
</table>

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**REFERENCES**

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- **Ugly’s Electrical References**, George V. Hart, 2014, Jones and Bartlett, (800) 832-0034, [www.uglysbooks.com](http://www.uglysbooks.com)

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### CALIFORNIA RESIDENTIAL ELECTRICIAN

A Residential Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code in single family homes and multi family units, including hotels and motels, where the primary occupancy of the building is considered residential and the maximum voltage received from a utility company is 3 phase, 4 wire, 120/208 or 120/240 volts. A Residential Electrician performs work installing the required panel boards and feeders for commercial tenant space in a multi-family/multi-use occupancies falling under subsection (b)(1) above, where less than 50 percent of the first floor level is used for commercial tenant space, but not performing any tenant improvement for these spaces.

<table>
<thead>
<tr>
<th># of Questions</th>
<th>Time Allowed</th>
</tr>
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<tbody>
<tr>
<td>80</td>
<td>3 hours and 30 Minutes</td>
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</table>
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CALIFORNIA FIRE-LIFE SAFETY TECHNICIAN

A Fire/Life Safety Technician is one who performs work for an electrical contractor involving the installation, construction or maintenance of systems as covered in the National Electrical Code (Article 760) and the National Fire Alarm Code.

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>% Per Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety</td>
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</tr>
<tr>
<td>Determination of Electrical System Requirements</td>
<td>23</td>
</tr>
<tr>
<td>Installation</td>
<td>66</td>
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<tr>
<td>Maintenance and Repair</td>
<td>6</td>
</tr>
</tbody>
</table>

# of Questions | Time Allowed
---|---
50 | 2 hours and 15 minutes

CALIFORNIA VOICE DATA VIDEO TECHNICIAN

A Voice Data Video Technician is one who performs work for an electrical contractor installing, constructing or maintaining any system that falls within the scope of the National Electrical Code, Articles 725, 770, (non-composite cables only), 800 (non-hybrid cables only), 810 and 820.
**CONTENT OUTLINE**

<table>
<thead>
<tr>
<th>Subject Area</th>
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<tbody>
<tr>
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<tr>
<td>Preparation</td>
<td>22</td>
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<tr>
<td>Installation</td>
<td>22</td>
</tr>
<tr>
<td>Termination</td>
<td>14</td>
</tr>
<tr>
<td>Testing and Troubleshooting</td>
<td>12</td>
</tr>
<tr>
<td>Telecommunications</td>
<td>8</td>
</tr>
<tr>
<td>Security and Access Control Systems</td>
<td>4</td>
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<tr>
<td>Sound Systems</td>
<td>4</td>
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<tr>
<td>Audiovisual Systems</td>
<td>6</td>
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</tbody>
</table>

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**CALIFORNIA NON-RESIDENTIAL LIGHTING TECHNICIAN**

A Non-Residential Lighting Technician is one who performs work for an electrical contractor repairing, servicing and maintaining existing non-residential lighting fixtures and installing retrofit upgrade fixtures. Such work does not include the installation of branch circuits or the alteration of existing branch circuits except a technician may reconnect to existing power within 3 feet.

<table>
<thead>
<tr>
<th># of Questions</th>
<th>Time Allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>50</td>
<td>2 hours and 15 minutes</td>
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**CONTENT OUTLINE**

<table>
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<tr>
<th>Subject Area</th>
<th>% Per Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety</td>
<td>16</td>
</tr>
<tr>
<td>Fundamentals</td>
<td>12</td>
</tr>
<tr>
<td>Troubleshooting, Replacement, Retrofit</td>
<td>50</td>
</tr>
<tr>
<td>Lighting Control</td>
<td>22</td>
</tr>
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</table>

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All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request exam accommodations.

Candidates who wish to request exam accommodations because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

Requirements for reason accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Date: ___________________________________________  ID#: ___________________________________________

Legal Name: ____________________________________________________________________________________________

Last Name: __________________________ First Name: __________________________

Address: ____________________________________________________________________________________________

Street: __________________________ City, State, Zip Code: __________________________

Telephone: (_______) _______ - _______________  (_______) _______ - _______________

Home: __________________________ Work: __________________________

Email Address: ______________________________________________________

Check any exam accommodations you require (requests must concur with documentation submitted):

☐ Reader (as accommodation for visual impairment or learning disability)  ☐ Extended time (Additional time requested: ____________)

☐ Large-print written examination

☐ ESL Accommodation (If English is not your primary language, you may qualify for additional time for your test by requesting an ESL authorization from PSI. Please include:
- A personal letter requesting the authorization; and
- A letter from your English instructor or sponsoring company (on company letterhead), certifying that English is not your primary language.

☐ Other: ____________________________________________________________________________________________

☐ Complete and fax this form, along with supporting documentation, to (702) 932-2666 or email it to examaccommodations@psionline.com.

☐ After 4 days, PSI Exam Accommodations will email you confirmation of approval with instructions for the next step.

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