



**PSI licensure:certification**

3210 E Tropicana  
Las Vegas, NV 89121  
[www.psiexams.com](http://www.psiexams.com)



**STATE OF UTAH**  
**DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING**  
**PLUMBER EXAMINATIONS**  
**CANDIDATE INFORMATION BULLETIN**

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Please refer to our website to check for the most updated information at [www.psiexams.com](http://www.psiexams.com)

## EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination process for Plumber Licensure in the State of Utah.

The Division has contracted with PSI licensure:certification (PSI) to conduct its examination program. PSI provides examinations through a network of computer examination centers in Utah and in many areas throughout the United States. PSI works closely with the State to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

Following are licensing examinations offered by PSI licensure:certification.

- Journeyman Plumber (Theory)
- Residential Journeyman Plumber (Theory)
- Master Plumber (Theory\*)
- Residential Master Plumber (Theory\*\*)
- Plumber Practical
- Residential Plumber Practical

\*Master Plumber candidates do not need to take the Practical exam if they have previously passed it as a Journeyman.

\*\*Residential Master Plumber candidates do not have to take Residential Plumber Practical exam if they have previously passed it as a Residential Journeyman.

## EXAMINATION REGISTRATION AND SCHEDULING PROCEDURES

**Score Expiration:** You must pass all parts of the examination within a 12-month period. If you pass one part of the examination but do not pass the entire examination, your passing score is valid for one year from the date of the part of the examination that you passed. Thereafter, you are required to retake any previously passed part of the examination.

### Passing Scores for Exam:

Practical part: "Pass" grade.  
Written part: At least 70%.

If you fail one or more parts of the examination, you must wait 25 days before retaking the failed part. However, after three failed attempts, you must wait **120 days before every subsequent attempt.**

The following fee table lists the applicable fee for each examination. The fee is for each examination, whether you are taking the examination for the first time or repeating.

### EXAM FEES

THEORY EXAMINATION:	
First time	\$89
Retake	\$75
PRACTICAL EXAMINATION (First time & Retake)	\$103

**NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE. FEES ARE VALID FOR 1 YEAR.**

## INTERNET REGISTRATION

For the fastest and most convenient examination scheduling process, PSI recommends that you register for your examinations using the Internet. You register online by accessing PSI's registration website at [www.psiexams.com](http://www.psiexams.com). Internet registration is available 24 hours a day.

- Log onto PSI's website and create an account. You will be asked to put in your email address and the spelling of your name exactly as it is shown on your identification that will be presented at the examination site.
- You will be asked to select the examination. You will then enter your personal and contact information. You will then be ready to pay and schedule for the examination. Enter your zip code and a list of the examination sites closest to you will appear. Once you select the desired examination site, available dates will appear.

## TELEPHONE REGISTRATION

For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover). PSI registrars are available Monday through Friday between 5:30 am and 8:00 pm, and Saturday-Sunday between 7:00 am and 3:30 pm, Mountain Time.

## EMAIL REGISTRATION

For email registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

- Complete the Examination Registration Form, including your credit card number and expiration date.
- Email the completed form to [examschedule@psionline.com](mailto:examschedule@psionline.com). Email registrations are accepted 24 hours a day.
- Please allow 4 business days to process your registration. After 4 business days, you may call PSI to schedule the examination at (800) 733-9267.

## STANDARD MAIL REGISTRATION

Complete the Examination Registration Form found in this Candidate Information Bulletin. Fees may be paid by credit card (VISA, MasterCard, American Express or Discover), company check or cashier's check. Make check or money order payable to PSI and print your social security number on it to ensure that your fees are properly assigned. **CASH and PERSONAL CHECKS ARE NOT ACCEPTED.**

- Return the completed original form to PSI with the appropriate examination fee.
- Please allow 2 weeks to process your Registration before scheduling your examination.

## CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule a theory examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267. Practical examination



appointments must be cancelled and rescheduled 7 days before the scheduled examination date.

**Note:** A voice mail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.

### MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the schedule examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

### EXAMINATION ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions on the Exam Accommodations Request Form at the end of this Candidate Information Bulletin.

### EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at [www.psiexams.com](http://www.psiexams.com).

### SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination scores to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees of the professions licensed by the state.

## **EXAMINATION SITE LOCATION**

The following test centers are located in Utah and Colorado. Note: The following directions are generated from the most current mapping services available. However, new road construction and highway modifications may result in some discrepancies. If you are not familiar with the specific area of the testing site, please consult a reliable map prior to your test date.

**Hurricane (St. George) (Written Only)**  
473 N. Old Highway 91, Suite 6  
Hurricane, UT 84737

*From I-15N, take the UT-9 exit 16 toward Hurricane/Zion Natl. Park. Merge onto UT-9/W State St toward Hurricane. Turn left onto N 6300 W/UT-212. 473 Old Hwy 91 in Hurricane approximately 1.5 miles past the Wal-Mart Distribution Center (on the right side is Crocker Ventures Park) turn left into parking lot.*

### **North Orem (Provo) (Written Only)**

581 West 1600 North, Suite C  
North Orem, UT 84057

*From US-89, turn right onto W Center St/UT-114. Merge onto I-15 N via the ramp on the left toward Salt Lake. Take the 1600 North exit 273. Turn east onto West 1600 North. Go one mile east.*

### **North Salt Lake City (Written Only)**

25 North 400 West, Suite 7  
North Salt Lake City, UT 84054

*(The city of North Salt Lake, not Salt Lake City proper. The PSI test site is in Davis County just north of the Flying J Refinery.)*

*From Salt Lake City and the South: Merge on to I-15N. Take exit 312 and merge on to US89 North for about 1.8 miles. Turn left onto E Center St and go west for about .6 miles. Turn right on to 400 W.*

*From the North: Merge onto I-15 S Salt Lake. Take the Center St., exit 314. Turn right onto W Center St. Turn right onto 400 W.*

*From I-80 East: Merge to I-215 North. Take the Redwood Rd/UT-68 exit 28 and turn right onto Center Street.*

*PSI is on the Northwest corner of 400West and Center Street.*

### **St. George (Practical Only):**

Dixie Technical College  
610 South Tech Ridge Drive  
Building B, Industrial Trades  
St. George, UT 84770

### **Salt Lake Community College (Practical Only)**

Construction Trades Building  
4600 S Redwood Rd, Room CT 134  
Salt Lake City, UT 84130

*From I-15 take the 4500 South/UT-266, Exit #304. Go west on 4500 S. Turn north on Redwood Road.*

### **Sunset (Ogden) (Written Only)**

2465 N Main Street #11C  
Sunset, UT 84015

*From I-15 S, take the UT-97 exit-338- toward Clinton/Roy/Sunset. Turn right onto W 5600 S/UT-97. Turn left onto S 1900 W/UT-126. Continue to follow UT-126.*

### **Grand Junction (Written Only)**

743 Horizon Court, #203  
Grand Junction, CO 81506

*From I-70 West turn right onto Horizon Drive Exit, #31. Go for 0.3 miles turn right onto Horizon Ct.*

*From I-70 East turn left onto Horizon Drive Exit, #31 and turn right onto Horizon Ct.*

*From US-50 turn right on 32 RD. go for approximately 5 miles. Turn right onto I-70 Business Loop. Continue on I-70 Business Loop until it merges with US I-70. Take US I-70 West towards Greenriver. Take the Horizon Drive Exit #31. Turn right onto Horizon Dr and right onto Horizon Ct. The site is the last Building on your right. The door on the east side of the building is the entrance to use.*



Additionally, PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations. Once you have paid for the examination, enter your zip code and a list of the testing sites closest to you will appear.

Note that the practical examination may be taken only at the SLC Community College or the St. George Practical Test Center.

## REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in, and identification. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

*You must provide 2 forms of identification.* One must be a VALID form of government issued identification (driver's license, state ID, passport, military ID), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name.

If you cannot provide the required identification, you must call (800) 733-9267 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. *Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.*

### SECURITY PROCEDURES

The following security procedures will apply during the examination:

- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings **include, but are not limited to**, the following items:
  - **Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.**
  - **Bulky or loose clothing or coats** that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats are not permitted in the testing room. **In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.**

- **Hats or headgear not worn for religious reasons** or as religious apparel, including hats, baseball caps, or visors.
- **Other personal items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Although secure storage for personal items is provided at the examination site for your convenience, PSI is not responsible for any damage, loss, or theft of any personal belongings or prohibited items brought to, stored at, or left behind at the examination site. PSI assumes no duty of care with respect to such items and makes no representation that the secure storage provided will be effective in protecting such items. If you leave any items at the examination site after your examination and do not claim them within 30 days, they will be disposed of or donated, at PSI's sole discretion.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate's contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

## TAKING THE THEORY EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.





## IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

## TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

## TEST QUESTION SCREEN

The “function bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.



The screenshot shows a web-based test interface. At the top, there is a navigation bar with icons for Mark, Comments, Goto, Help, and End. Below this, a status bar indicates 'Question: 3 of 40', 'Answered: 2', 'Unanswered: 1', 'Marked: 0', 'View: All', and 'Time Left(Min): 359'. The main question area contains the text: '3. What do the stars on the United States of America's flag represent?'. Below the question, it says '(Choose from the following options)'. There are four radio button options: '1. Presidents', '2. Colonies', '3. States', and '4. Wars'. At the bottom of the question area, there are '<< Back' and 'Next >>' buttons.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

## PRETEST ITEMS

In addition to the number of questions per examination, a small number of five to ten “pretest” questions may be administered to candidates during the examination. These questions will not be scored and sufficient time to answer them is included in the examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

## EXAMINATION REVIEW

PSI, in cooperation with the Utah Division of Occupational and Professional Licensing, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by clicking on the Comment button on the function bar of the test question screen.

These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, but all substantive comments are reviewed. Failing candidates will have the option of reviewing their Practical Examination only.

The fee for a **Practical Examination Review** is the same as the fee for the exam (\$100). Requests for a Practical Examination Review must be made within **30 days** of the failed test date. Candidates will meet one on one with an examination rater; they will be given the opportunity to ask questions and review their exam project from the previous exam. Standard examination security practices will be followed. You may not take any notes out of the review session. **To pay and schedule for a Practical Examination Review, please call PSI at 800-733-9267.**

## **SCORE REPORTING**

### THEORY EXAMINATION

In order to pass the examinations, you must receive a score of at least 70%. You will receive your score report immediately following the completion of the examination.

### PRACTICAL EXAMINATION

Your practical examination score report will be mailed within 15 days after the examination date. You will receive either a PASS or FAIL. All score reports are mailed simultaneously. To ensure confidentiality, examination results will not be given over the phone.

## **UT PLUMBER**

### **PRACTICAL EXAM DATES**

Registration Deadline (Friday 4:00 p.m., <i>one week before exam</i> )	<u>2020 EXAM DATES</u> (All Saturdays)
1/26/2020	2/1/2020
3/2/2020	3/7/2020 session will be held at the St George location
3/27/2020	4/4/2020
5/30/2020	6/6/2020
7/4/2020	7/11/2020
8/1/2020	8/8/2020
9/26/2020	10/3/2020
11/28/2020	12/5/2020

**Practical exams dates will be conducted at the Salt Lake City Practical site except one per year (March 7th) will be held at the St George Practical site.**

### DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing [scorereport@psionline.com](mailto:scorereport@psionline.com) or by calling 800-733-9267.



## TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

Many of the reference materials listed are available for purchase at [www.psionlinestore.com](http://www.psionlinestore.com) or by calling the PSI Online Store, toll-free, at (866) 589-3088.

Titles currently in stock are listed on the order form near the end of this candidate information bulletin.

## EXAMINATION REFERENCE MATERIAL AND CONTENT OUTLINES

Individual examination content outlines are available from PSI for each examination. Content outlines indicate the examination time limit, minimum score required to pass, subject area, and the number of items in each area. To obtain a content outline for your specific examination, click on a link below, or copy and paste the link into your browser.

BOTH theory and practical examinations must be passed to become licensed.

### Journeyman Plumber:

[JP Theory Exam - Content Outline](#)

[Practical Exam - Content Outline](#)

### Residential Journeyman Plumber:

[RJP Theory Exam - Content Outline](#)

[Residential Practical Exam - Content Outline](#)

### Master Plumber:

[MP Theory Exam - Content Outline](#)

[Practical Exam - Content Outline](#)

MP candidates must take the JP Practical exam only if they have not passed previously.

### Residential Master Plumber:

[RMP Theory Exam - Content Outline](#)

[Residential Practical Exam - Content Outline](#)

Residential Master Plumber candidates do not need to take the Residential Plumber Practical if they have previously passed it as a Residential Journeyman.

ALL THESE CONTENT OUTLINES CAN ALSO BE FOUND ON PSI'S WEBSITE. Visit [www.psiexams.com](http://www.psiexams.com), and select the following menu items:

- > Government
  - > State Licensing Agencies
    - > Utah
      - > UT Plumbing.

Links to all the content outlines are listed here under Candidate Message on the right side of the page.



## VERIFICATION OF ELIGIBILITY

To be eligible to sit for the plumbing examinations, you verify under penalty of perjury that you satisfy the education and training requirement.

<b>RESIDENTIAL JOURNEYMAN PLUMBER REQUIREMENTS (one of the following):</b>	
<input type="checkbox"/>	3 years of the apprentice education program (1A - 3B); <u>AND</u> 3 years of on-the-job training and instruction (2,000 hours per year, total of 6,000 hours), while licensed as an Apprentice Plumber
OR	
<input type="checkbox"/>	6 years of on-the-job training and instruction (2,000 hours per year, total of 12,000 hours), while licensed as an Apprentice Plumber

<b>JOURNEYMAN PLUMBER REQUIREMENTS (one of the following):</b>	
<input type="checkbox"/>	The FIRST semester of the FOURTH YEAR of the apprentice education program (1A - 4A); <u>AND</u> At least 3 years of on-the-job training and instruction (2,000 hours per year, total of at least 6,000 hours), while licensed as an Apprentice Plumber
OR	
<input type="checkbox"/>	8 years of on-the-job training and instruction (2,000 hours per year, total of 16,000 hours), while licensed as an Apprentice Plumber

<b>RESIDENTIAL MASTER PLUMBER REQUIREMENTS (one of the following):</b>	
<input type="checkbox"/>	2 years as a licensed Residential Journeyman Plumber (4,000 hours) <u>AND</u> 2 years of supervisory experience as a Residential Journeyman Plumber (4,000 hours)
*The above two items may be obtained simultaneously*	
<input type="checkbox"/>	Must be a W2 employee (W2 documentation is required)
OR	
<input type="checkbox"/>	Associate in Applied Science Degree, similar or higher education degree in accounting, apprenticeship, business management, communications, computer systems and computer information systems, construction management, engineering, environmental technology, finance, human resources or marketing. 1 year of supervisory experience as a Residential Journeyman Plumber (2,000 hours)

<b>MASTER PLUMBER REQUIREMENTS (one of the following):</b>	
<input type="checkbox"/>	2 years as a licensed Journeyman Plumber (4,000 hours) <u>AND</u> 2 years of supervisory experience as a Journeyman Plumber (4,000 hours)
*The above two items may be obtained simultaneously*	
<input type="checkbox"/>	Must be a W2 employee (W2 documentation is required)
OR	
<input type="checkbox"/>	Associate in Applied Science Degree, similar or higher education degree in accounting, apprenticeship, business management, communications, computer systems and computer information systems, construction management, engineering, environmental technology, finance, human resources or marketing. 1 year of supervisory experience as a Journeyman Plumber (2,000 hours)

Under Utah Code Annotated 58-55-501(9), it is considered unlawful conduct to willfully or deliberately misrepresent or omit a material fact in connection with an application to obtain or renew a license under this chapter. If a person has violated 58-55-501(9) the applicant, may be promptly issued an Administrative Fine in the amount of \$500.00 for a first offense, in addition to further disciplinary action.





I am submitting the Exam Accommodations Request (at the end of this bulletin) and required documentation.

Yes  No

**Affidavit:** I certify that the information provided on this registration form (and/or telephonically to PSI) is correct. I understand that any falsification of information may result in denial of licensure. I have read and understand the examination information bulletin.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Complete and forward this registration form with the applicable examination fee to:  
**PSI licensure:certification \* ATTN: Examination Registration - UT PL**  
3210 E Tropicana \* Las Vegas \* NV \* 89121  
[examschedule@psionline.com](mailto:examschedule@psionline.com) \* (800) 733-9267 \* TTY (800) 735-2929 \* [www.psiexams.com](http://www.psiexams.com)

**School Codes:**

School Code	School	School Code	School
0045	BRIDGERLAND Tech College	3671	DIXIE STATE COLLEGE
3676	COLLEGE OF EASTERN UTAH	0048	DAVIS Tech College
0061	MOUNTAINLAND Tech College	0065	DIXIE Tech College
0044	OGDEN-WEBER Tech College	5220	SALT LAKE COMMUNITY COLLEGE
3679	SNOW COLLEGE	0064	SALT LAKE/TOOELE Tech College
0062	SOUTHWEST Tech College	0063	SOUTHEAST Tech College
3680	WEBER STATE UNIVERSITY	0047	UINTAH BASIN Tech College
9999	OTHER	4027	UTAH VALLEY STATE COLLEGE
		0066	Utah Career Center



To place an order for one or more of the following items listed, you may:

- Order online at [www.psonlinestore.com](http://www.psonlinestore.com)
- Call the PSI Online store toll-free at (866) 589-3088

Note: prices are available online at [www.psonlinestore.com](http://www.psonlinestore.com)

<input type="checkbox"/>	<b>Contractors Guide to Business, Law, and Project Management - Utah</b>
<input type="checkbox"/>	<b>International Mechanical Code</b>
<input type="checkbox"/>	<b>International Plumbing Code</b>
<input type="checkbox"/>	<b>International Fuel &amp; Gas Code</b>
<input type="checkbox"/>	<b>Mathematics for Plumbers and Pipefitters</b>
<input type="checkbox"/>	<b>29 CFR Part 1926 Selections</b>

*Please note: Inventory and pricing subject to change without notice.*



All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

**Requirements for exam accommodation requests:**

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

**MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE  
REQUESTING EXAMINATION ACCOMMODATIONS**

PSI licensure:certification  
3210 E Tropicana  
Las Vegas, NV 89121