# TENNESSEE REAL ESTATE COMMISSION

## TENNESSEE REAL ESTATE
### CANDIDATE INFORMATION BULLETIN

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Please refer to our website to check for the most updated information at [www.psiexams.com](http://www.psiexams.com)

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This Candidate Information Bulletin provides you with information about the examination and application process for a real estate license in the State of Tennessee.

Tennessee state laws stipulate that a person may not act as a real estate broker, affiliate broker, timeshare salesperson, or acquisition agent without first obtaining a license issued by the Tennessee Real Estate Commission (TREC). To be licensed, you must pass an examination to confirm that you attained at least a minimum level of knowledge regarding the principles, practices, statutes, and regulations relating to real estate.

TREC contracted with PSI Examination Services (PSI) to conduct the examination program. PSI provides examinations through a network of computer examination centers in Tennessee. PSI works closely with TREC to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

The following are the Tennessee real estate licensing examinations offered by PSI Examination Services:

- Broker
- Affiliate Broker
- Timeshare Salesperson
- Acquisition Agent

**QUALIFYING QUESTIONS**

If you answered yes to question 4, are you at least two years past the end of your

PER RULE 1260-01-.01(4) NO PERSON SHALL BE ELIGIBLE FOR EXAMINATION OR BE CONSIDERED FOR LICENSURE UNLESS TWO (2) YEARS HAVE PASSED FROM THE DATE OF EXPIRATION FOR PROBATION, PAROLE OR CONVICTION, OR FROM THE DATE OF RELEASE FROM INCARCERATION, WHICHERVER IS LATER IN TIME. THIS RESTRICTION SHALL APPLY TO ALL FELONIES, AND MISDEMEANORS WHICH INVOLVE THE THEFT OF MONEY, SERVICES, OR PROPERTY.

- Have you ever held a license for any profession?
- Have you held a Real Estate license in TN?
- Are you at least 18 years of age?
- Have you ever pled guilty, pled nolo contendere, or been convicted of any criminal offense?
- If you answered yes to question 4, are you at least two years past the end of your

Additional requirements imposed by any local, state, or federal occupational licensing body

The documentation described in each case above will be required by TREC at the time a candidate passes the examination and wishes to apply for a license. The information should NOT be sent to PSI, nor should it be brought to the examination center.

**AFFILIATE BROKER CANDIDATES**

Your education provider will provide your eligibility electronically to PSI.

Individuals seeking an affiliate broker license must complete a total of 90 hours of real estate education. Sixty (60) of those hours must cover the topic of real estate principles/fundamentals and must be completed in order to qualify to take the licensing exam with PSI. The remaining 30-hour “Course for New Affiliates” must be completed before a license will be issued. (T.C.A. § 62-13.303(b)(2); Rule 1260-05-.03)

Upon passing ALL portions of the examination, you must apply for your license at https://core.tn.gov within six (6) months of passing the examinations.

**BROKER CANDIDATES**

Broker candidates must submit the completed Broker Examination Application (found in the back of this bulletin) to TREC at the address listed on page 2. Approval is necessary before the broker candidate may make an examination appointment.

To be eligible for the examination, broker candidates must meet one of the following criteria:

- If licensed as an affiliate broker ON OR BEFORE May 12, 1988:
- Engaged as a real estate licensee for at least twenty-four (24) months, or
- Holds a baccalaureate degree with a major in real estate for at least twelve (12) months.
- If licensed as an affiliate broker AFTER May 12, 1988:
  - Held active real estate license for at least thirty-six (36) months, or
  - Holds a baccalaureate degree with a major in real estate, for at least twenty-four (24) months.

In addition to experience, broker candidates must have successfully completed one hundred twenty (120) classroom hours of approved real estate education, thirty (30) hours of which must be an “Office/Broker Management” approved by TREC.

After completing a review of education and experience documentation, TREC will inform candidates of eligibility for examination. The approval process takes approximately four (4) weeks to complete. Candidates may make an examination reservation after they have been approved.

**BROKER POST-LICENSING EDUCATION REQUIREMENT**

Brokers MUST complete an additional one hundred twenty (120) hours of Commission approved education within three (3) years from the date of issuance of an original broker’s license, as a requisite for reissuance of the broker’s license.

Brokers licensed after January 1, 2005 must complete sixteen (16) hours of continuing education requirements each renewal cycle after completing the 120-hour post license requirement (T.C.A. § 62-13-303(h)).

**REAL ESTATE CANDIDATES CURRENTLY LICENSED IN ANOTHER JURISDICTION SEEKING A TENNESSEE RESIDENT LICENSE**

Candidates who are currently licensed in another jurisdiction and who wish to obtain a Tennessee license MUST meet the same educational criteria as residents of Tennessee. Nonresident candidates must be affiliated with a firm that is licensed to operate in Tennessee with a principal broker who is licensed in TN.

All candidates must send the following documentation to TREC before they make an examination reservation:

- Course completion certificates or transcripts documenting required real estate education.
- If you hold or have held a license in another state(s), you must obtain a license certification from each state in which you are or were licensed. This application will not be processed until the certification(s) is received.
- Proof of passing a written examination administered by a national testing company (PSI, ACT, ETS, NAI, Promissor, AMP, all ARELLO certified examinations) if they are requesting a waiver of the general (national, uniform) section of the Tennessee examination. (The examination must be for the same level of licensure for which they are currently applying.)
- Completed Worksheet A.

Broker candidates must submit the following documents, in addition to those listed above:

- Broker Examination Application (found in the back of this bulletin)
- Certificate or evidence of course completion of Office Broker Management Education

Please submit ALL documents to TREC at trec.info@tn.gov.

Upon review of this material, TREC will notify candidates of examination eligibility.

**TIMESHARE & ACQUISITION AGENT CANDIDATES**

Upon passing the examination, candidates should visit www.core.tn.gov to apply for licensure. For more information and a list of required documents visit: http://www.tn.gov/commerce/article/rec-how-to-get-a-license

**FINGERPRINT REQUIREMENT (T.C.A. § 62-13-303(l))**

TREC requires fingerprints for all initial applications. Note: It isn’t a requirement for testing, but it is a requirement for applicants pursuing an initial real estate license.

Fingerprints are NOT required of affiliate brokers who test and upgrade to broker.

For instructions, please visit: http://www.tn.gov/regboards/trec/documents/FingerprintApplicantInstructions_000.pdf

**EXAMINATION PAYMENT AND SCHEDULING PROCEDURES**

Your education provider will provide your eligibility electronically to PSI.

After your school has submitted your file to PSI, please log onto www.psiexams.com or call 1-800-733-9267 to pay and schedule for your examination. Note, if PSI does not have your record, please contact your education provider.

**EXAMINATION FEE**

<table>
<thead>
<tr>
<th>Examination Portion</th>
<th>Fee</th>
</tr>
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<tbody>
<tr>
<td>Examination One Portion</td>
<td>$43</td>
</tr>
<tr>
<td>Examination Both Portions</td>
<td>$43</td>
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</tbody>
</table>

The fee is $43 for 1 or both examination portions. Examination retakes are $43 for 1 or both examination portions.

**NOTE:** REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE. THE EXAM FEE IS VALID FOR 6 MONTHS.
INTERNET REGISTRATION

For the fastest and most convenient test scheduling process, PSI recommends that candidates register for their exams using the Internet. Candidates register online by accessing PSI’s registration website at www.psiexams.com. Internet registration is available 24 hours a day.

- Log onto PSI’s website and create an account. Please enter your email address and first and last name. This information must match exactly with the information PSI has on file. Be sure to check the box next to “Check here to attempt to locate existing records for you in the system.”
- You will be asked to select the examination and enter your SS#. Your record will be found and you will now be ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

FAX REGISTRATION

Complete the PSI registration form (found at the end of this bulletin), including your credit card number and expiration date. Fax the completed form to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.

Please allow 4 business days to process your Registration. After 4 business days, you may go online or call PSI to schedule the examination.

STANDARD MAIL REGISTRATION

Complete the PSI registration form (found at the end of this bulletin), including your credit card number and expiration date. Payment of fees can be made by VISA, MasterCard, company check, money order or cashier’s check, made payable to PSI. Print your name on the check or money order to ensure that your fees are properly assigned. CASH and PERSONAL CHECKS ARE NOT ACCEPTED.

Please allow 2 weeks to process your registration. After 2 weeks, you may go online or call PSI to schedule the examination.

TELEPHONE REGISTRATION

For telephone registration, you will need a valid VISA or MasterCard. Call (800) 733-9267 and speak to a PSI registrar Monday through Friday between 6:30 am and 9:00 pm, or Saturday-Sunday between 8:00 am and 4:30 pm, Central Time.

REREGISTERING FOR AN EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Monday can call the next day, Tuesday, and retest as soon as Friday, depending upon space availability. You may access a registration form at www.psiexams.com. You may also call PSI at (800) 733-9267.

CANCELING AND RESCHEDULING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days before the scheduled examination date. You may call PSI at (800) 733-9267 (a representative is available Monday through Friday between 6:30 am and 9:00 pm, or Saturday-Sunday between 8:00 am and 4:30 pm, Central Time).

Note: A voicemail or email message is NOT an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

EXAMINATION ACCOMMODATIONS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and every reasonable accommodation will be made in meeting a candidate’s needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax to PSI (702) 932-2666.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible.

SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination scores to the state. If you elect not to disclose your social security number to PSI, please enclose a separate letter explaining this with your Examination Registration Form.
EXAMINATION SITE LOCATIONS

The examinations are administered at the examination centers listed below:

**Chattanooga**
6918 Shallowford Rd, Suite 314
Chattanooga, TN 37421
Take I-24 thru Chattanooga. Merge onto I-75 N (toward Knoxville). Take Exit #5 - Shallowford Rd. Turn Left onto Shallowford. The office is on the left.

**Clarksville**
Austin Peay State University
601 College St
Clarksville, TN 37044
I-24 to Exit 4 (US79) (SR13). Turn left onto US 79 (Wilma Rudolph Blvd). Wilma Rudolph Blvd becomes College Street. APSU will be on the right. From College Street (towards the Cumberland River): After the intersection of College St and University Avenue, turn right onto Drane St. (First road after stop light.) Ellington Hall will be on the right. From 2nd Avenue (towards downtown): At the intersection of College Street and 2nd Avenue, turn left. Once on College Street, immediately after the Baptist Student Center, turn left onto Drane St. Ellington Hall will be on the right.

**Dyersburg**
Dyersburg State Community College
1510 Lake Road, Room 126 Student Center
Dyersburg, TN 38024
From Memphis, go north on Highway 51 to Dyersburg (approximately 1-1/2 to 2 hour drive). Stay on Highway 51 Bypass around Dyersburg until you get to the 6th red light, at which point you will be able to see Perkins Restaurant, Burger King, and McDonalds down the street to the left. You will turn right and go approximately two blocks through a residential area until you see Okeena Park. Turn left at the red light onto Parkview Street after you have passed the park. DSCC is on your left. Coming from Parkview Road, take the 1st campus entrance on your left and follow the road. On your right you will pass a two-story building (Eller building), a parking lot and then a one-story building (CAB building). The building next to the CAB building tucked away in the corner is the Student Center. PSI Testing will take place in the Student Center, Room 126. Parking is available in front of the building.

**Jackson**
368 North Parkway, #3
Jackson, TN 38305
From I-40, Exit 80A onto South 45 Bypass. Third Signal light is North Parkway. Go left onto North Parkway and then go right into the first driveway on your right. From the South, take Bypass 45 North to North Parkway and go right onto North Parkway and right into first driveway on the right. North Parkway is also known as Business Route 412. Coming from the east on 412, turn left into last driveway on the left. Coming from the West on North Parkway, turn right into the first driveway on the right, after crossing the 45 Bypass. PSI is directly across the street (North Parkway) from the China Palace Buffet.

**Johnson City**
904 Sunset Drive, Ste 7A
Johnson City, TN 37604
Take I-26 to Exit 19 (Old number 36). Go South on Highway 381 (North State of Franklin Road) approximately 2.2 miles. At the 4th light turn left (this is Sunset Drive), go approximately .7 tenths of a mile. There is a large building on the left hand side of the road. This is 904 Sunset Drive. Suite 7A is in the row of office spaces behind this building.

**Knoxville**
301 South Gallaher View Rd, Suite 114
Knoxville, TN 37919
Traveling I-40/I-75 East Bound, take exit #379 (Bridgewater Rd.) Turn right onto Bridgewater Rd. Turn left onto Kingston Pike. Turn right onto South Gallaher View Rd.
Traveling I-40 W/175 S West Bound, take Gallaher View exit #379. Turn left at lights, go through Kingston Pike, pass Bearden High School, and down slight hill on right. Arrive at Suburban Office Plaza and go to back of building to Suite 114.

**Memphis**
Apple Tree Center
6099 Mt. Moriah Extended, Suite 17
Memphis, TN 38115
Coming North from Mississippi on Interstate Hwy 55, take Interstate Hwy 240 East. Proceed 8.5 miles to Mt. Moriah Rd. Exit. Go South on Mt. Moriah Road 2.2 miles. Apple Tree Center is on the right (just past the intersection with Hickory Hill and Ridgeway roads).
Coming West on Interstate Hwy 40 from Nashville, exit on Interstate Hwy 240 West (the ring road). Proceed approx. 6.5 miles. Pass Poplar Ave. exit and then take Mt. Moriah Road Exit. Turn left (South) on Mt. Moriah and proceed 2.2 miles to Apple Tree Center on the right.
Coming East on Interstate Hwy 40, exit onto Interstate Hwy 240 South. Go approx. 6 miles to the junction with Interstate Hwy 55. Then proceed another 8.5 miles on Interstate Hwy 240 East, passing Airways Blvd., Lamar Ave., Getwell and Perkins Rd exits, before exiting off Mt. Moriah Road.
For all going South on Mt. Moriah Rd., take the second entrance into Apple Tree Center. Turn left between the two buildings on the left. Then, proceed to Suite 17, which is the last suite on the left (in Bldg. 6099).

**Nashville**
The Oaks
1102 Kermit Drive, Suite 101
Nashville, TN 37217
From I-40 East: take exit onto I-24 (Exit 213-A). Take Murfreesboro Road at the first exit (Exit 52). Stay in the right lane on the ramp, as the exit appears while you are still in the curve. On Murfreesboro, stay in the left lane. You will pass Days Inn and Super Gigante grocery on your right. Turn left onto Kermit Drive when there is a McDonalds on your right. PSI is in the second building on your left. Suite 101 is on the northwest side of building 1102.
From I-40 West: take exit onto Briley Parkway, turn left onto Briley. Exit onto Murfreesboro Rd. Stay in the right lane. Turn right onto Kermit Drive. PSI is in the second building on your left. Suite 101 is on the northwest side of building 1102.
Additionally, PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations. Once you have paid for the examination, enter your zip code and a list of the testing sites closest to you will appear.

**REPORTING TO THE EXAMINATION SITE**

On the day of the examination, you should arrive at least 30 minutes prior to your scheduled appointment time. This allows for the sign-in and identification verification procedure as well as providing time to familiarize yourself with the examination process.

**If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.**

**REQUIRED IDENTIFICATION AT EXAMINATION SITE**

You must provide 2 forms of identification. One must be a VALID form of government issued identification (driver’s license, state ID, passport), which bears your signature and has your photograph or a complete physical description. The second ID must have your signature and preprinted legal name. All identification provided must match the name on the Examination Registration Form.

If you cannot provide the required identification, you must call (800) 733-9267 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.

**SECURITY PROCEDURES**

The following security procedures will apply during the examination:

- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- All personal belongings of candidates, with the exception of close-fitting jackets or sweatshirts, should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, but are not limited to, the following items:
  - Electronic devices of any type, including cellular/mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
  - Bulky or loose clothing or coats that could be used to conceal recording devices or notes, including coats, shawls, hooded clothing, heavy jackets, or overcoats.
  - Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.
  - Other personal items, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check-in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates’ pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate’s contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

**TAKING THE EXAMINATION BY COMPUTER**

The examination will be administered via computer. You will be using a mouse and computer keyboard.

**IDENTIFICATION SCREEN**

You will be directed to a semi-/private testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

**TUTORIAL**

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.
The “function bar” at the top of the test question screen provides mouse-click access to the features available while taking the examination. One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out or you have ended your examination.

EXAMINATION REVIEW

PSI, in cooperation with TREC, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by clicking on the comments button. Your comments regarding the questions and the examinations are welcomed. These comments will be analyzed by PSI examination development staff. While PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. If a discrepancy is found during the comment review, PSI and the Commission may re-evaluate candidates’ results and adjust them accordingly. This is the only review of examination materials available to candidates.

SCORE REPORTING

In order to receive a passing score on each examination, you must correctly answer the score listed below.

<table>
<thead>
<tr>
<th>Examination</th>
<th>Portion</th>
<th># of Items</th>
<th>Minimum Passing Score (Percent Correct Required)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affiliate Broker</td>
<td>National</td>
<td>80 (80 points)</td>
<td>56 (70%)</td>
</tr>
<tr>
<td></td>
<td>State</td>
<td>40 (40 points)</td>
<td>28 (70%)</td>
</tr>
<tr>
<td>Broker</td>
<td>National</td>
<td>75 (80 points)</td>
<td>60 (75%)</td>
</tr>
<tr>
<td></td>
<td>State</td>
<td>50 (50 points)</td>
<td>38 (75%)</td>
</tr>
<tr>
<td>Timeshare Salesperson</td>
<td>State</td>
<td>35</td>
<td>25 (70%)</td>
</tr>
<tr>
<td>Acquisition Agent</td>
<td>State</td>
<td>35</td>
<td>25 (70%)</td>
</tr>
</tbody>
</table>

Your score will be given to you immediately following completion of the examination. The following summary describes the score reporting process:

- **On screen** - your results will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination; if you are using review features, you will be able to obtain your score immediately when you indicate that you have finished and would like to see your results.
  - If you **pass**, you will immediately receive a successful notification.
  - If you **do not pass**, you will immediately receive an unsuccessful notification on the screen along with a diagnostic report indicating your strengths and weaknesses by examination type.
- **On paper** - an official score report will be printed at the examination site.

DUPLICATE SCORE REPORT

You may request a duplicate score report after your examination by emailing scorereport@psionline.com or by calling 800-733-9267.

TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination:

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

Please note that practice exams are intended only to help testing candidates become familiar with the general types of questions that will appear on a licensing examination. They ARE NOT a substitute for proper education and study. Furthermore, scoring well on the practice exam does not guarantee a positive outcome on an actual licensing examination.

Note: You may take the practice exams an unlimited number of times. However, you will need to pay each time.
EXAMINATION STUDY MATERIALS

The following is a list of possible study materials for the real estate examinations. The list is given to identify resources and does not constitute an endorsement by PSI or by TREC. Use the latest edition available.

NATIONAL PORTION OF THE EXAMINATION


STATE PORTION OF THE EXAMINATION


TIMESHARE SALESPERSON EXAMINATION

- **Rules of the Tennessee Real Estate Commission**, Section 1260-1
- **Tennessee Human Rights Act**, Section 4-21

DESCRIPTION OF EXAMINATIONS

The affiliate broker and broker examinations are divided into two sections: national and state. Candidates who pass one section but fail the other need retake only the section they failed. The passing score for one section of an examination is valid for two (2) retakes of the failed section or six (6) months, whichever comes first. The timeshare salesperson and acquisition agent exams are one-part.

Affiliate broker and broker examinations candidates who fail the first attempt at the examination may retake it as soon as they want (however you cannot schedule until the day after you took the examination). After the second attempt, an examination candidate must wait thirty (30) days between any subsequent failed exams to retake the examination.

Note: These retake rules do not apply to the timeshare salesperson and acquisition agent exams.

EXAMINATION SUMMARY TABLE

<table>
<thead>
<tr>
<th>Examination</th>
<th>Portion</th>
<th># of Items</th>
<th>Time Allowed</th>
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</thead>
<tbody>
<tr>
<td>Affiliate Broker</td>
<td>National</td>
<td>80 (80 points)</td>
<td>160 minutes</td>
</tr>
<tr>
<td></td>
<td>State</td>
<td>40 (40 points)</td>
<td>80 minutes</td>
</tr>
<tr>
<td>Broker</td>
<td>National</td>
<td>75 (80 points)</td>
<td>150 minutes</td>
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<tr>
<td></td>
<td>State</td>
<td>50 (50 points)</td>
<td>90 minutes</td>
</tr>
<tr>
<td>Time-share Salesperson</td>
<td>State</td>
<td>35</td>
<td>90 minutes</td>
</tr>
<tr>
<td>Acquisition Agent</td>
<td>State</td>
<td>35</td>
<td>90 minutes</td>
</tr>
</tbody>
</table>

Note: National broker exams include questions that are scored up to two points.

EXPERIMENTAL QUESTIONS

A small number of “experimental” questions (i.e., 5 to 10) may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against testing time. The administration of such unscored, experimental questions is an essential step in developing future licensing exams.

CONTENT OUTLINES

The examination content outlines have been prepared and are periodically updated by committees of professionals who are subject matter experts in real estate practice, real estate instruction, and regulatory issues. The examination content outlines these professionals have prepared identify areas of importance to licensees in order for them to perform their duties to the public in a competent and legally responsible manner.

Use the outline as a guide for pre-examination review of course material. The outlines list the topics that are on the examination and the number of questions for each topic. Do not schedule your examination until you are familiar with the topics in the outline.
NATIONAL PORTION CONTENT OUTLINE

(REAL ESTATE PRINCIPLES AND PRACTICES)

I. Property ownership (Affiliate Broker 8%; Broker 10%)
   A. Real versus personal property; conveyances
   B. Land characteristics and legal descriptions
      1. Types of legal descriptions; Metes and bounds, Lot and block, government survey
      2. Measuring structures
      3. Livable, rentable, and usable area
      4. Land Measurement
      5. Mineral, air, and water rights
   C. Encumbrances and effects on property ownership
      1. Liens
      2. Easements and licenses
      3. Encroachments
      4. Other potential encumbrances of title
   D. Types of ownership
      1. Tenants in common
      2. Joint tenancy
      3. Common interest ownership
         Timeshares
      4. Condominiums
      5. Ownership in severalty/sole ownership
         Life Estate ownership
      6. Property ownership held in trust
         (BROKER ONLY)

II. Land use controls and regulations (Affiliate Broker 5%; Broker 5%)
   A. Government rights in land
      1. Property taxes and special assessments
      2. Eminent domain, condemnation, escheat
   B. Government controls
      1. Zoning and master plans
      2. Building codes
      3. Regulation of special land types
         a) Flood zones
         b) Wet lands
      4. Regulation of environmental hazards
         a) Types of hazards
         b) Abatement and mitigation
         c) Restrictions on contaminated property
   C. Private controls
      1. Deed conditions or restrictions
      2. Covenants, conditions, and restrictions (CC&Rs)
      3. Homeowners association regulations

III. Valuation and market analysis (Affiliate Broker 7%; Broker 7%)
   A. Appraisals
      1. Purpose and use of appraisals for valuation
      2. General steps in appraisal process
      3. Situations requiring appraisal by certified appraiser
   B. Estimating Value
      1. Effect of economic principles and property characteristics
      2. Sales or market comparison approach
   C. Competitive/Comparative Market Analysis
      1. Selecting comparables
      2. Adjusting comparables

IV. Financing (Affiliate Broker 10%; Broker 8%)
   A. Basic concepts and terminology
      1. Points
      2. LTV
      3. PMI
      4. Interest
      5. PITI
      6. Financing instruments (mortgage, promissory note, etc.)
   B. Types of loans
      1. Conventional loans
      2. FHA Insured loans
      3. VA guaranteed loans
      4. USDA/rural loan programs
      5. Amortized loans
      6. Adjustable-rate mortgage loans
      7. Bridge loans
      8. Owner financing (installment and land contract/contract for deed)
   C. Financing and lending
      1. Lending process application through closing
      2. Financing and credit laws and rules
         a) Truth in lending
         b) RESPA
         c) Equal Credit Opportunity
         d) CFPB/TRID rules on financing and risky loan features
      3. Underwriting
         a) Debt ratios
         b) Credit scoring
         c) Credit history

V. General principles of agency (Affiliate Broker 13%; Broker 11%)
   A. Agency and non-agency relationships
      1. Types of agents and agencies
      2. Other brokerage relationships (non-agents)
         a) Transactional
         b) Facilitators
   B. Agent’s duties to clients
      1. Fiduciary responsibilities
      2. Traditional agency duties (COALD)
      3. Powers of attorney and other delegation of authority
   C. Creation of agency and non-agency agreements; disclosure of conflict of interest
      1. Agency and agency agreements
         a) Key elements of different types of listing contracts
         b) Key elements of buyer brokerage/tenant representation contracts
      2. Disclosure when acting as principal or other conflict of interest
   D. Responsibilities of agent to customers and third parties, including disclosure, honesty, integrity, accounting for money
   E. Termination of agency
      1. Expiration
2. Completion/performance
3. Termination by force of law
4. Destruction of property/death of principal
5. Mutual agreement

VI. Property disclosures (Affiliate Broker 6%; Broker 7%)
A. Property condition
   1. Property condition that may warrant inspections and surveys
   2. Proposed uses or changes in uses that should trigger inquiry about public or private land use controls
B. Environmental issues requiring disclosure
C. Government disclosure requirements (LEAD)
D. Material facts and defect disclosure

VII. Contracts (Affiliate Broker 17%; Broker 18%)
A. General knowledge of contract law
   1. Requirements for validity
   2. Factors affecting enforceability of contracts
   3. Void, voidable, unenforceable contracts
   4. Rights and obligations of parties to a contract
   5. Executory and executed contracts
   6. Notice, delivery and acceptance of contracts
   7. Breach of contract and remedies for breach
   8. Termination, rescission and cancellation of contracts
   9. Electronic signature and paperless transactions
   10. Bilateral vs. unilateral contracts (option agreements)
B. Contract Clauses, including amendments and addenda
C. Offers/purchase agreements
   1. General requirements
   2. When offer becomes binding
   3. Contingencies
   4. Time is of the essence
D. Counteroffers/multiple offers
   1. Counteroffers
   2. Multiple offers

VIII. Leasing and Property Management (Affiliate Broker 3%; Broker 5%)
A. Basic concepts/duties of property management
B. Lease Agreements
   1. Types of leases, e.g., percentage, gross, net, ground
   2. Key elements and provisions of lease agreements
C. Landlord and tenant rights and obligations
D. Property manager’s fiduciary responsibilities
E. ADA and Fair Housing compliance in property management
F. Setting rents and lease rates (BROKER ONLY)

IX. Transfer of Title (Affiliate Broker 8%; Broker 7%)
A. Title Insurance
   1. What is insured against
   2. Title searches, title abstracts, chain of title
   3. Marketable vs insurable title
   4. Potential title problems and resolution
   5. Cloud on title, suit to quiet title (BROKER ONLY)

B. Deeds
   1. Purpose of deed, when title passes
   2. Types of deeds and when used
   3. Essential elements of deeds
   4. Importance of recording

C. Escrow or closing; tax aspects of transferring title to real property
   1. Responsibilities of escrow agent
   2. Prorated items
   3. Closing statements/TRID disclosures
   4. Estimating closing costs
   5. Property and income taxes

D. Special processes
   1. Foreclosure
   2. Short sale

E. Warranties
   1. Purpose of home or construction warranty programs
   2. Scope of home or construction warranty programs

X. Practice of real estate (Affiliate Broker 13%; Broker 14%)
A. Trust/escrow accounts
   1. Purpose and definition of trust accounts, including monies held in trust accounts
   2. Responsibility for trust monies, including commingling/conversion

B. Federal fair housing laws and the ADA
   1. Protected classes
   2. Prohibited conduct (red-lining, blockbusting, steering)
   3. Americans with Disabilities (ADA)
   4. Exemptions

C. Advertising and technology
   1. Advertising practices
      a) Truth in advertising
      b) Fair housing issues in advertising
   2. Use of technology
      a) Requirements for confidential information
      b) Do-Not-Call List

D. Licensee and responsibilities
   1. Employee
   2. Independent Contractor
   3. Due diligence for real estate transactions
   4. Supervisory responsibilities (BROKER ONLY)
      a) Licensees
      b) Unlicensed personnel

E. Antitrust laws
   1. Antitrust laws and purpose
   2. Antitrust violations in real estate

XI. Real estate calculations (Affiliate Broker 10%; Broker 8%)
A. Basic math concepts
   1. Loan-to-value ratios
   2. Discount points
   3. Equity
4. Down payment/amount to be financed

B. Calculations for transactions
1. Property tax calculations
2. Prorations
3. Commission and commission splits
4. Seller’s proceeds of sale
5. Buyer funds needed at closing
6. Transfer fee/conveyance tax/revenue stamps
7. PITI (Principal, Interest, Taxes and Insurance) payments

C. Calculations for valuation, rate of return (BROKER ONLY)
1. Net operating income
2. Depreciation
3. Capitalization rate
4. Gross Rent and gross income multipliers

### STATE PORTION CONTENT OUTLINE

#### Duties and Powers of Real Estate Commission (Affiliate Broker - 4 Items, Broker - 6 Items)
- a. Purpose of Commission
- b. Persons and Disputes Not Within Commission Jurisdiction
- c. Complaints, Notifications, Hearings
- d. Disciplinary Actions

#### Licensing Requirements (Affiliate Broker - 4 Items, Broker - 5 Items)
- a. Licensing Examinations
- b. Educational Requirements
- c. Other Qualifications
- d. Change of Status, Name or Address
- e. Firm Licenses; License Display
- f. Renewal of License
- g. Errors and Omissions Insurance

#### Advertising and Marketing (Affiliate Broker - 7 Items, Broker - 7 Items)
- a. Requirements for Owner/Agent Advertising
- b. “For Sale” Signs
- c. Brokerage Company and Team Advertising
- d. Internet Advertising
- e. Information Required in Advertised Listings
- f. Gifts and Prizes
- g. Advertising on Social Media

#### Broker/Affiliate Relationships (Affiliate Broker - 5 Items, Broker - 6 Items)
- a. How Compensation May Be Paid
- b. Permitted Affiliations
- c. Broker’s Supervisory Responsibility
- d. Change of Affiliation
- e. Ownership of Affiliates’ Listings

#### Handling of Documents and Record Keeping (Affiliate Broker - 4 Items, Broker - 6 Items)
- a. Responsibility for Keeping Records

#### Handling of Trust/Escrow Funds (Affiliate Broker - 4 Items, Broker - 7 Items)
- a. Permissible Disbursements of Trust/Escrow Funds
- b. General Requirements of Trust/Escrow Accounts
- c. Commingling; Improper Use of Trust/Escrow Funds
- d. Depository and Account Requirements
- e. Interest; Non-liquid Valuables as Earnest Money
- f. Time Requirements for Deposit of Funds

#### Other Improper Activities and Consumer Protection (Affiliate Broker - 3 Items, Broker - 3 Items)
- a. Improper Listing Agreements
- b. Discrimination
- c. Other Misconduct

#### Agency and Disclosure Issues (Affiliate Broker - 6 Items, Broker - 7 Items)
- a. General Agency Duties and Creation of Agency Relationship
- b. Disclosure of Agency Relationships
- c. Disclosure of Material Facts and Misrepresentation
- d. Disclosure of Agent’s Interest
- e. Handling of Offers
- f. Designated Agents
- g. Facilitators
- h. Dual Agency

#### Special Areas of Practice (Affiliate Broker - 3 Items, Broker - 3 Items)
- a. Timeshare
- b. Property Management
- c. Commercial/Industrial Real Estate

### TIME-SHARE SALESPERSON AND ACQUISITION AGENT EXAMINATION

#### STATE CONTENT OUTLINE

**Fundamentals of the Time-Share Business**

1. **Statutory Requirements (20 Items)**
   - A. Definitions
   - B. Time-Share Units
   - C. Public Offering Statement-General Provisions
   - D. Escrow of Deposits
   - E. Mutual Rights of Cancellation
   - F. Misleading Advertisement Unlawful
   - G. Advertising-Specific Prohibitions
   - H. Prize or Gift Promotional Offers
Other Tennessee Time-Share Act Information

II. Powers of the Real Estate Commission (5 Items)
   A. Powers and Duties of the Commission
   B. Errors and Omissions Insurance Coverage

Related Topics

III. License Requirements (5 Items)
   A. Prerequisites for Licensing
   B. Expiration and Renewal of Licenses & Discipline
   C. Licenses

IV. Discrimination & Fair Housing (2 Items)
   A. Complaints & Discriminatory Housing Practices

V. Contracts & Agreements (2 Items)
   A. Definitions & General Information

VI. Truth-in-Lending (1 Item)
   A. Definitions & General Information

SAMPLE QUESTIONS

The following questions are offered as examples of the types of questions you will be asked during the course of the National real estate salesperson and broker examinations. They are intended primarily to familiarize you with the style and format of questions you can expect to find in the examinations. The examples do NOT represent the full range of content or difficulty levels found in the actual examinations.

SAMPLE AFFILIATE BROKER QUESTIONS

A. Which of the following interests in property is held by a person who is granted a lifetime use of a property that will be transferred to a third party upon the death of the lifetime user?
   1. A life estate.
   2. A remainder estate.
   3. An estate for years.
   4. A reversionary estate.

B. Which of the following statements BEST identifies the meaning of the term, “rescission of a contract”?
   1. A ratification of a contract by all parties.
   2. A return of all parties to their condition before the contract was executed.
   3. A transfer or assignment of a particular responsibility from one of the parties to another.
   4. A review of the contract by the legal counsel of either party that may result in a cancellation without penalty or further obligation.

C. Which of the following clauses in a mortgage allows the lender to demand loan repayment if a borrower sells the property?
   1. Defeasance
   2. Prepayment
   3. Acceleration
   4. Alienation

D. How much cash MUST a buyer furnish in addition to a $2,500 deposit if the lending institution grants a 90% loan on an $80,000 property?
   1. $5,500.
   2. $6,975.
   3. $7,450.
   4. None of the above.

E. Which of the following single-family residences would get the MOST accurate appraisal by applying the reproduction cost approach to value?
   1. A rental property.
   2. A vacant property.
   3. A new property.
   4. An historic property.

Answers to Sample Salesperson Questions:
   A: 1; B: 2; C: 4; D: 1; E: 4

SAMPLE BROKER QUESTIONS (SCENARIO-BASED)

Scenario:
You are hosting an open house. Mr. and Mrs. Charles Martin come into the house. You greet them and show them the house. The Martins tell you the house is exactly what they are looking for and they are very interested in purchasing it. You then give them information showing the various types of financing available with down payment options and projected payments.

Mr. Martin tells you they have been working with Mary Hempstead of XX Realty, a competing real estate company. Before leaving, you thank them for coming and give them your business card.

A. The first thing on Monday morning, Mrs. Martin calls and indicates they have tried to reach Mary and cannot. They indicate they have a written buyer’s agent agreement with Mary’s broker. They are afraid someone else is going to buy the house. Which of the following should you do? Select the best answer.
   1. Seek advice from your supervising broker.
   2. Tell them to come to your office.
   3. Ask them to bring the buyer’s agency agreement to you for your interpretation.
   4. Tell them to be patient and continue trying to reach Mary.
   5. Tell them to call Mary’s supervising broker or branch manager.
   6. Tell them you are really sorry, but there is nothing you can do.

B. The Martins come to your office and explain that neither Mary nor her supervising broker are available. They insist you immediately write an offer for the house. How should you proceed? Select the best answer.
   1. Write the offer after entering into a buyer’s broker agreement with them.
2. Write the offer after explaining they may owe Mary’s broker a commission.
3. Write the offer after trying to contact Mary’s broker yourself.
4. Refuse to write an offer and explain that doing so would be unethical.
5. Refuse to write and offer since it would be illegal.
6. Refuse to write the offer and tell the Martins to contact another Salesperson in Mary’s office.

Answers (Points) to Sample Broker Questions:

A. 1 (2 points), 2 (1 point), 3 (0 point), 4 (0 point), 5 (1 point), 6 (0 point);

B. 1 (1 point), 2 (2 points), 3 (1 point), 4 (0 point), 5 (0 point), 6 (0 point);
Following are the sessions scheduled for each site. These sessions are subject to change.

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<tr>
<th>Site</th>
<th>Monday</th>
<th>Tuesday</th>
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</tr>
</tbody>
</table>
Read the Candidate Information Bulletin before filling out this registration form. You must provide all information requested and submit the appropriate fee. PLEASE TYPE OR PRINT LEGIBLY. Registration forms that are incomplete, illegible, or not accompanied by the proper fee will be returned unprocessed. Registration fees are not refundable or transferable.

1. Legal Name: ___________________________________  ___________________________________  ___________________________________
   Last Name   First Name   Middle Name

2. Social Security: _______ - _______ - _______ (FOR IDENTIFICATION PURPOSES ONLY)

3. Date of Birth: _______ - _______ - _______
   Month  Date  Year

4. Mailing Address: ___________________________________  ___________________________________  _______ - _______
   Number, Street  (Must be a physical address, PO Boxes are NOT accepted)  Apt/Ste
   ___________________________________  ___________________________________  _______  _______  _______
   City  State  Zip Code

5. Telephone:  Home _______ _______ _______  Office _______ _______ _______

6. Email: __________________________________@

7. Examination: (Check one)
   ■ Affiliate Broker – National and State $43  ■ Broker – National and State $43
   ■ Affiliate Broker – National Only $43  ■ Broker – National Only $43
   ■ Affiliate Broker – State Only $43  ■ Broker – State Only $43
   ■ Timeshare Salesperson $43  ■ Acquisition Agent $43
   (Check one)  ■ FIRST TIME  ■ RETAKE

8. Total Fees Included: $__________  (Money Order, Cashier’s Check, MasterCard or VISA are accepted. Make checks payable to “PSI Examination Services” and write the applicant’s social security number on the check).  Personal and company checks are not accepted.

Credit card (MasterCard or VISA) payment accepted for phone, internet, or fax registrations only.  (Check One):  ■ MC  ■ VISA

Card No:__________________________________________  Exp. Date:_____________________

Card Verification No:_____________________

For your security, PSI requires you to enter the card identification number located on your credit card.  The card identification number is located on the back of the card and consists of the last three digits on the signature strip.

Cardholder Name (Print):__________________________  Signature:__________________________

9. I am faxing the Exam Accommodation Request (at the end of this bulletin) and required documentation.  ■ Yes  ■ No

10. Affidavit:  I certify that the information provided on this registration form (and/or telephonically to PSI) is correct.  I understand that any falsification of information may result in denial of licensure.  I have read and understand the examination information bulletin.

Signature:__________________________________________  Date:__________________________

If you are registering by mail or fax, sign and date this registration form on the lines provided.
Complete and forward this registration form with the applicable examination fee to:
PSI Examination Services  * ATTN: Examination Registration TN RE  
3210 E Tropicana  * Las Vegas, NV  * 89121
Fax (702) 932-2666  * (800) 733-9267  * TTY (800) 735-2929
www.pslexams.com
Directions: All broker candidates must answer all questions and provide the necessary documentation that may be required. Incomplete applications will be returned without Commission evaluation. Please check the appropriate answer.

1. Have you ever held a license for any profession?  
   □ Yes □ No
   If you hold or have held a license in another state(s), you must obtain a license certification from each state in which you are or were licensed. This application will not be processed until the certification(s) is received.

2. Have you held a Real Estate license in TN?  
   □ Yes □ No

3. Are you at least 18 years of age?  
   □ Yes □ No

4. Have you ever pled guilty, pled nolo contendere, or been convicted of any criminal offense?  
   □ Yes □ No
   If you answered yes to question 4, are you at least two years past the end of your probationary period?  
   □ Yes □ No

5. Have you ever had an disciplinary sanctions imposed by any local, state, or federal occupational licensing body?  
   □ Yes □ No

I hereby certify that all information in this application is true and correct and that the Tennessee Real Estate Commission may rely on its truthfulness in considering this application.

Applicant Signature   Date
I do hereby irrevocably consent that suits and actions may be commenced against me in the proper court of the state of Tennessee, as required by the Official Manual of the Tennessee Real Estate Commission, 62-13-314 (4)(b)(1).

Applicant’s Name (Please Print)

Applicant's Signature                       Date

Street Address

City

State                          Zip

Nonresident affiliate broker candidates only:

Name of Firm and Principal Broker with whom you are currently affiliated:

Firm Name                                  File I.D.

Principal Broker Name                     Principal Broker’s Tennessee File I.D.

If the above-named broker is not licensed by the Tennessee Real Estate Commission, you are not eligible for a nonresident license.

Mail ALL of the following to the address below:

• This form
• Course completion certificate or transcripts documenting education
• Copy of license from current jurisdiction
• Application For License

Tennessee Real Estate Commission
Broker Approval
Suite 180
500 James Robertson Parkway
Nashville, TN 37243-1151
All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request examination accommodations. Candidates who wish to request accommodations because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

Requirements for examination accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Date: ____________________________

SS#: ______________________________

Legal Name: __________________________________________

Last Name                                     First Name

Address: __________________________________________

Street                                      City, State, Zip Code

Telephone: (______) ________ - ___________  (______) ________ - ___________

Cell                                          Work

Email Address: __________________________________________________________________

Check any exam accommodations you require (requests must concur with documentation submitted):

☐ Reader (as accommodation for visual impairment or learning disability)

☐ Extended time
  (Additional time requested: ____________)

☐ Large-print written examination

☐ Other __________________________________________

Complete and fax this form, along with supporting documentation, to (702) 932-2666 or email it to examaccommodations@psionline.com.

After 4 days, PSI Exam Accommodations will email you confirmation of approval with instructions for the next step.

DO NOT SCHEDULE YOUR EXAMINATION UNTIL THIS DOCUMENTATION HAS BEEN RECEIVED AND PROCESSED BY PSI EXAM ACCOMMODATIONS.