COMMONWEALTH OF VIRGINIA
DEPARTMENT OF PROFESSIONAL AND
OCCUPATIONAL REGULATION

CONTRACTOR EXAMINATION
CANDIDATE INFORMATION BULLETIN

EXAMINATIONS TO BE TAKEN BY THE COMPANY’S DESIGNATED EMPLOYEE

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Please refer to www.psiexams.com for the latest updates to this bulletin.

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This Candidate Information Bulletin provides you with information about the examination and application process for becoming licensed as a Class A and Class B Contractor in the Commonwealth of Virginia. To be licensed, the Designated Employee must pass an examination to confirm that you have attained at least a minimum level of knowledge regarding the principles, practices, statutes and regulations. The Department of Professional and Occupational Regulation (Department) has contracted with PSI to conduct its examination program. PSI works closely with the Department and its Examination Review Committee to be certain that examinations meet local, national, and international requirements in basic principles and examination development standards.

After passing the necessary examinations, you may apply to the Virginia Department of Professional and Occupational Regulation for a license. Once the Department has verified that you have met all of the requirements, the Department will issue the appropriate license. Questions concerning the licensing requirements should be addressed to the Board for Contractors licensing staff at (804) 367-8511.

The following is the combination of examinations offered for the Designated Employee by PSI in order to be licensed as a Contractor in the Commonwealth of Virginia (these examinations are not required for a Class C license). For more information on the Class C license, please see the VA Contractor Specialty Exams for Class A, B, and C Candidate Information Bulletin.

Class A
- Part 1-Virginia Portion (Rules and Regulations)
- Part 2-General Portion
- Part 3-Advanced Portion

Class B
- Part 1-Virginia Portion (Rules and Regulations)
- Part 2-General Portion

All questions and requests for information about examinations should be directed to:

PSI
3210 E Tropicana
Las Vegas, NV 89121
(800) 733-9267 • Fax (702) 932-2666
www.psiexams.com

Questions about applications for licensure should be directed to:

Commonwealth of Virginia
Department of Professional and Occupational Regulation
Board for Contractors
9960 Mayland Drive, Suite 400
Richmond, VA 23233
(804) 367-8511
www.dpor.virginia.gov
or email: Contractor@dpor.virginia.gov

The following is a list of possible reference materials for the contractor examinations. The list is given to identify resources and does not constitute an endorsement by PSI or by the Virginia Department of Professional and Occupational Regulation.

The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge, or general industry practices. You can use any edition of references and Code books as they become available. However, for Code questions, the examination will be based only on the edition of the Code book that is listed.

NOTE: All examinations are open-book. You must bring your own references as they are not provided at the test site. No study guides are permitted.

No loose papers or unbound references are permitted. If you download a reference from the Internet, it must be spiral bound or hole-punched and placed in a binder or stapled in the left hand corner.

References may be highlighted, underlined, and/or indexed prior to the exam. Reference materials containing any writing will not be allowed into the examination. You may not write in reference materials during the examination session. A candidate caught writing in the references during the examination will have the references confiscated and will be reported to the Department.

References may be tabbed with permanent tabs only. NO REMOVABLE TABS are allowed.

The following list of tabs may be used. These items may be purchased at local office supply stores.

Acceptable Tabs
- Avery Swift Tabs Self-Adhesive Permanent Plastic Tabs
- Redi-Tag Self-Stick Permanent Adhesive Index Tabs

Unacceptable Tabs
- Post-It Index Flags
- Post-It Flags

The URL listed for each reference is generated from the most current searches. However placement of material on websites may be modified resulting in some discrepancies. If you are unable to find the reference under the URL listed, it is recommended that you search online via a search engine (i.e., Google).


The NASCLA Business and Project Management for Contractors reference contains all of the information needed for responding to the questions on the General and Advanced portions of the Contractor examination, and, along with the Virginia Uniform State Building Code, all of the information needed for the Virginia portion of the examination. Please refer to the following list of alternative references that may contain more comprehensive information on some of the examination topics. Any additional information contained in these other references would NOT be needed for responding to the test questions.

Alternative References


Article 1, Title 54.1, Chapter 11 - Regulation of Contractors
Article 2, Title 54.1, Chapter 11, VA Contractor Transaction Recovery Fund Act


VA Workers’ Compensation Act, Title 65.1 Available through local libraries or by writing to:
Comptroller
Virginia Workers’ Compensation Commission
1000 DMW Drive Richmond, VA 23220
http://www.vwc.state.va.us


Practice examinations are now available online at www.psiexams.com

Now you can take practice exams online at www.psiexams.com to prepare for your Virginia Contractor’s license exam. Our online practice test engine will let you pick and choose the appropriate examination portions, select between:

Virginia portion (State rules and regulations)
Virginia Class A or B General portion
Virginia Class A Advanced portion

Check the exam content outline portion of this candidate information bulletin to find more information regarding the content areas covered in the practice exam portions listed above. Please note that practice exams are intended only to help testing candidates become familiar with the general types of questions that will appear on a licensing examination. They ARE NOT a substitute for proper education and study. Furthermore, scoring well on the practice exam does not guarantee a positive outcome on an actual licensing examination. Note: You may take the practice exams an unlimited number of times. However, you will need to pay each time.
EXAMINATION CONTENT OUTLINES

If a test question answer could differ because of conflicting information in test reference sources, a legal requirement such as a code, law or regulation overrides any other reference. If two legal requirements appear to conflict, the state-specific code, law or regulation overrides the national one. Information from sources on the test reference list override information from other sources or persons.

The Examination Content Outlines have been approved by the Virginia Department of Professional and Occupational Regulation. These outlines reflect the minimum knowledge required by Contractor professionals to perform their duties to the public in a competent and responsible manner. Changes in the examination content will be preceded by changes in these published examination content outlines.

Use the outline as the basis of your study. The outlines list the topics that are on the examination and the number of items for each topic. Do not schedule your examination until you are familiar with all topics in the outline.

VIRGINIA PORTION, 24 Items
Passing Score: 18
48 Minutes to complete this portion.

A. Regulation of Contractors (7 Items)
B. Board Rules and Regulations (5 Items)
C. Building Codes (5 Items)
D. Transaction Recovery Fund (5 Items)
E. Virginia Erosion and Sediment Control Regulations (2 Items)

PART 2-GENERAL PORTION, 50 Items
Passing Score: 35
100 Minutes to complete this portion.

A. Business Organization (2 Items)
B. Estimating and Bidding (10 Items)
C. Contract Management (10 Items)
D. Project Management (7 Items)
E. Risk Management (3 Items)
F. Safety (5 Items)
G. Labor Laws (3 Items)
H. Financial Management (5 Items)
I. Federal and State Taxes (4 Items)
J. Lien Laws (1 Item)

PART 3-ADVANCED PORTION, 24 Items
Passing Score: 17
60 Minutes to complete this portion.

A. Estimating and Bidding (1 Item)
B. Contract Management (4 Items)
C. Project Management (1 Item)
D. Risk Management (2 Items)
E. Safety (2 Items)
F. Labor Laws (4 Items)
G. Financial Management (5 Items)
H. Federal and State Taxes (4 Items)
I. Lien Laws (1 Item)

REGISTRATION AND SCHEDULING PROCEDURES

The registration form is found at the end of this Candidate Information Bulletin. Be sure the registration form is complete, accurate, and signed. Be sure that you include all attachments and the correct fees. Your registration is valid for 1 examination only. The examination fee is valid for 1 year from the date PSI receives the fee. You must first register for an examination and then schedule an appointment.

EXAMINATION FEE FOR CONTRACTOR A/B

<table>
<thead>
<tr>
<th>Portion</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Portion</td>
<td>$40</td>
</tr>
<tr>
<td>Two Portions</td>
<td>$72</td>
</tr>
<tr>
<td>Three Portions</td>
<td>$85</td>
</tr>
</tbody>
</table>

NOTE: EXAMINATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE. THE EXAMINATION FEE IS VALID FOR ONE YEAR FROM THE DATE OF PAYMENT.

ON-LINE (WWW.PSIEXAMS.COM)

For the fastest and most convenient examination scheduling process, PSI recommends that you pay and register for your examination using the Internet. You pay and register online by accessing PSI’s registration website at www.psiexams.com. Internet registration is available 24 hours a day.

- Log onto PSI’s website and create an account. You will be asked to put in your email address and the spelling of your name exactly as it is shown on your identification that will be presented at the examination site.
- You will be asked to select the examination. You will then enter your personal and contact information. You will then be ready to pay and schedule for the examination. Enter your zip code and a list of the examination sites closest to you will appear. Once you select the desired examination site, available dates will appear.
TELEPHONE

PSI registrars are available at (800) 733-9267 Monday through Friday, between 7:30 am and 10:00 pm, and Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time, to receive the information listed on your Examination Registration Form and to schedule your appointment for the examination.

For telephone registration, you will need you will need a valid credit card (VISA, MasterCard, American Express, or Discover).

STANDARD MAIL REGISTRATION

Complete the PSI registration form (found at the end of this bulletin), and appropriate examination fee to PSI. Payment of fees can be made by credit card (Visa, MasterCard, American Express or Discover), company check, money order or cashier’s check. Make your check or money order payable to PSI and print your name on it to ensure that your fees are properly assigned. CASH and PERSONAL CHECKS ARE NOT ACCEPTED.

Please allow 2 weeks to process your registration. After 2 weeks, you may go online or call PSI to schedule the examination.

FAX REGISTRATION

Complete the PSI registration form (found at the end of this bulletin), including your credit card number and expiration date. Fax the completed form to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.

Please allow 4 business days to process your Registration. After 4 business days, you may go online or call PSI to schedule the examination.

SOCIAL SECURITY OR DMV NUMBER CONFIDENTIALITY

PSI will use your Social Security or DMV Number only as an identification number in maintaining your records and reporting your examination scores to the Department of Professional and Occupational Regulation. You MUST provide your Social Security or DMV number to the state to complete the licensing process.

EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate’s needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions on the Exam Accommodations Request Form at the end of this Candidate Information Bulletin.

CANCELING AN APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days before the scheduled examination date. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267 or use the PSI website.

Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI website or call PSI and speak to a Customer Service Representative.

SCHEDULING A RE-EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Wednesday can call the next day, Thursday, and retest as soon as Friday, depending upon space availability.

In order to retest, you must re-register and follow the steps for registration and scheduling as outlined earlier. You may re-register over the Internet, telephone, by fax, or by mail. Once registered, you can schedule for your re-examination.

MISSED APPOINTMENT OR LATE CANCELLATION

You will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

▪ Do not cancel your appointment two days before the scheduled examination date; or
▪ Do not appear for your examination appointment; or
▪ Arrive after Examination Start Time; or
▪ Do not present proper identification when you arrive for the examination.

EMERGENCY EXAMINATION CENTER CLOSING

In the event that severe weather or another emergency forces the closure of an examination center on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation; however, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible.

COMPUTER EXAMINATION CENTER LOCATIONS

Following are the examination centers where you may take the Virginia licensing examinations. Virginia candidates can test only at the examination centers listed below. They are not allowed to test out-of-state.

VIENNA AREA
1919 Gallows Rd, Suite 360
Vienna, VA  22182
From I-495 S - Take exit 47 A-B to merge onto VA-7 W/Leesburg Pike towards Tyson’s Corner. Use the left lane to turn left onto Gallows Rd. Turn left at the first cross street onto Boone Blvd. The complex will be your right. The building where the test center is located is on the left side of the circle drive. Take the elevator to the third floor. The test center is in suite 360. Surface and garage parking is available on site. The first hour is free. It is $4 for 1-2 hours and $6 for anything above that. Parking will be validated. Please give yourself extra time to park when arriving to take your exam.
On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in and identification and familiarizing you with the examination process. If you arrive late, you may not be admitted to the examination center and you will forfeit your registration fee.

REQUIRED IDENTIFICATION

You must provide 2 forms of VALID (not expired) identification. One must be a VALID form of government-issued identification (Driver’s License, State ID, Passport, Military ID) which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. All identification provided must match the legal name that you registered under to take the examination. If the name in the PSI system does not match the name on your government-issued ID and 2nd form of ID, you will not be permitted to take the examination and the examination fee will be forfeited.

Failure to provide ALL of the required identification at the time of the examination without notifying PSI is considered a missed appointment and you will not be able to take the examination at that time.

SECURITY PROCEDURES

- You will be given a LCD writing tablet at check-in that must be returned at check-out. This is to be used for notes.
- Candidates may bring reference books. However, no study guides are allowed. Reference books may be highlighted, underlined, and/or indexed prior to the exam. They must be otherwise UNMARKED (not written in). Sample examinations are not allowed.
- Candidates are allowed to bring a word-to-word translation dictionary. Word-to-word language translation dictionaries are not to contain pictures or definitions.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, but are not limited to, the following items:
  - Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
  - Bulky or loose clothing or coats that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats are not permitted in the testing room. In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.
  - Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.
  - Other personal items, including purses, notebooks,
reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.

- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building’s property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates’ pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate’s contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

**TUTORIAL**

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

**TEST QUESTION SCREEN**

The “function bar” at the top of the test question screen provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

**EXPERIMENTAL ITEMS**

In addition to the number of examination items specified in the “Examination Content Outlines”, a small number (5 to 10) of “experimental” questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such unscored, experimental questions is an essential step in developing future licensing examinations.

**EXAMINATION REVIEW**

PSI, in cooperation with the Department of Professional and Occupational Regulation, will be consistently evaluating the evaluation being administered to ensure that the examinations accurately measure competency in the required knowledge areas. Comments may be entered by clicking the Comments link on the function bar of the test question screen.

Your comments regarding the questions and the examinations are welcomed. Comments will be analyzed by PSI examination development staff. While PSI does not respond to individuals regarding these comments, all substantive comments are
reviewed. If an error affecting examination scores is discovered as a result, which occurs very rarely, PSI and the department may re-evaluate candidates’ results and adjust them accordingly. This is the only review of the examination available to candidates.

SCORE REPORTING

In order to pass the examination, you must achieve the minimum score shown on each part of the examination

<table>
<thead>
<tr>
<th>Number Correct</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Virginia Portion</td>
<td>18</td>
</tr>
<tr>
<td>(Rules and Regulation)</td>
<td></td>
</tr>
<tr>
<td>General Portion</td>
<td>35</td>
</tr>
<tr>
<td>Advanced Portion</td>
<td>17</td>
</tr>
</tbody>
</table>

Board policy dictates that examination score results are valid for 1 year. If you do not pass all necessary portions of your examination within one year of the initial examination, you will have to retake the entire examination.

IMPORTANT LICENSE INFORMATION:
Class A examination candidates approaching the one year retention of scores deadline who have passed the General Portion and the Virginia Portion, but not the Advanced Portion, may choose to apply for the Class B license and advise PSI to forward their scores to the Board. Those candidates may then continue to apply for the Advanced Portion in order to upgrade the license to Class A.

If you take the examination by computer, your score will be given to you immediately following completion of the examination. If you take the paper-and-pencil examination, your result will be mailed to you from PSI Headquarters. Examination results are confidential and will be reported only to you and the Virginia Department of Professional and Occupational Regulation.

The following summary describes the score reporting process:

- **On screen** - Your result will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination; if you are using review features, you will be able to obtain your result immediately when you indicate that you have finished and would like to see your results.
  - If you **pass**, you will immediately receive a successful notification on the screen.
  - If you **do not pass**, you will immediately receive an unsuccessful notification on the screen along with a diagnostic report indicating your strengths and weaknesses by examination type. Registration forms for submittal to PSI to retake the examination will be available at the examination center.

- **On Paper** - An official result report will be printed at the examination center. If you applied for the Class A examination and decide to change to a Class B, you must advise PSI in order for your examination scores to be sent to the Department.

DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing scorerreport@psionline.com or by calling 800-733-9267.

LICENSE APPLICATION INSTRUCTIONS

If you have any questions regarding the license application requirements or process, please contact the Virginia Board for Contractors at (804) 367-8511. To obtain the license application forms for submittal to the Department please go to the following website: http://www.dpor.virginia.gov/Boards/Contractors/

NOTE: YOU MUST USE THE SAME NUMBER (SS OR DMV) WHEN SCHEDULING FOR THE EXAMINATION, AND WHEN APPLYING FOR LICENSURE.

If you have any questions about the application you can email Contractor@dpor.virginia.gov or call 804-367-8511.
VIRGINIA CONTRACTOR EXAMINATION REGISTRATION FORM

Before you begin ...

Be sure to read the Candidate Information Bulletin before filling out this registration form. PLEASE TYPE OR PRINT LEGIBLY.

Registration forms that are incomplete, illegible, or not accompanied by the proper fee will be returned unprocessed.

1. LEGAL NAME

Last Name

First Name

Middle Name

2. SOCIAL SECURITY NUMBER OR DMV NUMBER

YOU MUST USE THE SAME NUMBER (SS OR DMV) WHEN SCHEDULING FOR THE EXAMINATION, AND WHEN APPLYING FOR LICENSURE.

3. MAILING ADDRESS

Number, Street

Apt No

City

State

Zip Code

4. PHYSICAL ADDRESS

(must complete)

Number, Street

Apt No

City

State

Zip Code

5. TELEPHONE

Cell

Office

6. EMAIL

7. BIRTH DATE

M M D D Y Y

8. EXAMINATION: (Check one)

❑ First Time

❑ Re-take

TEST PORTIONS

(Note: there is no break between portions if you choose to sign up for multiple portions on the same day.)

❑ Virginia Portion (Rules & Regs)

❑ General Portion

❑ Advanced Portion

TEST FEES

(Indicate First Time or Retesting)

❑ $85 (3 Portions)

❑ $72 (2 Portions)

❑ $40 (1 Portion)

9. Total Fees Included: $___________. You may pay by credit card, money order, company or cashier’s check only. Cash and personal checks are not accepted.)

If you are paying by credit card, check one:

❑ Visa

❑ MasterCard

❑ American Express

❑ Discover

Card No:__________________________________________ Exp. Date:___________

Card Verification No:____________________________

The card verification number may be located on the back of the card (the last three digits on the signature strip) or on the front of the card (the four digits to the right and above the card account number).

Bill Street Address:__________________________________________ Billing Zip Code:_________________

Cardholder Name (Print):____________________________________ Signature:__________________

10. I am submitting the Exam Accommodation Request Form (at the end of this bulletin) and required documentation.    ❑ Yes    ❑ No

11. AFFIDAVIT: I certify that the information provided on this registration form (and/or telephonically to PSI) is correct. I understand that any falsification of information may result in denial of licensure. I have read and understand the Candidate Information Bulletin.

Signature:__________________________________________ Date:_____________

Complete and forward this registration form with the applicable examination fee to:

PSI * ATTN: Examination Registration VA CON

3210 E Tropicana Ave * Las Vegas, NV* 89121

Fax (702) 932-2666 * (800) 733-9267 * TTY (800) 735-2929 * www.psiexams.com
To place an order for one or more of the following items listed, you may:

- Order online at [www.psionlinestore.com](http://www.psionlinestore.com)
- Call the PSI Online store toll-free at (866) 589-3088

Note: prices are available online at [www.psionlinestore.com](http://www.psionlinestore.com)

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<thead>
<tr>
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<th>29 CFR Part 1926 Selections</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Contractors Guide to Business, Law and Project Management - Virginia</td>
</tr>
<tr>
<td></td>
<td>Carpentry and Building Construction</td>
</tr>
</tbody>
</table>

*Please note: Inventory and pricing subject to change without notice.*
All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the examination should request for alternative arrangements by Clicking Here.

Requirements for exam accommodation requests:
You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

MAKE SURE YOU ARE ELIGIBLE FOR THE EXAMINATION BEFORE REQUESTING EXAMINATION ACCOMMODATIONS