



PSI Services LLC  
3210 E Tropicana  
Las Vegas, NV 89121  
Phone: (855) 746-8171  
E-mail: [examschedule@psionline.com](mailto:examschedule@psionline.com)  
<https://test-takers.psiexams.com/ctot>

*Before paying for  
your examination registration,  
be sure you understand  
the contents of this bulletin.  
Please retain and use it as a reference  
when contacting PSI.*

# CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

## OCCUPATIONAL LICENSING ELEVATOR TRADES CANDIDATE INFORMATION BULLETIN

Please refer to our website to check for the most updated information at <https://test-takers.psiexams.com/ctot>

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## CONNECTICUT EXAMINATION PROCEDURE CHECKLIST

**Before registering for an examination, make sure that you have reviewed the following checklist.**

### Prepare for your examination(s):

- Use the examination content outlines provided in this bulletin as the basis of your study.

### Schedule your examination(s):

- Once you are eligible, it is your responsibility to contact PSI to pay and schedule. You may go online at <https://test-takers.psiexams.com/ctot> or call (855) 746-8171.

### Take your examination(s):

- Must bring one form of identification, which bear your signature and photograph.
  - ↳ Your name as shown on the application form must exactly match the name on the photo I.D. used when checking in at the examination site.
- Arrive 30 minutes prior to appointment.

### After your examination(s):

- Submit the licensing fee indicated on the passing score report for your trade examination with all passing score reports to the Connecticut Department of Consumer Protection.

## EXAMINATIONS BY PSI SERVICES LLC

This Candidate Information Bulletin provides you with information about the examination process for Occupational Licensure in the State of Connecticut.

Connecticut State law requires Occupational Licensure to be licensed and regulated by the Connecticut Department of Consumer Protection. Eligibility for examination is determined by the State.

The State has contracted with PSI Services LLC (PSI) to conduct its examination program. PSI provides examinations through a network of computer examination centers in Connecticut. PSI works closely with the State to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

## EXAMINATION SCHEDULING PROCEDURES

### ELIGIBILITY AND FEES

- Journeyperson/Technician/Drillers are required to pass only a trade portion for licensure License:
  - You may take examinations on an unlimited basis for up to one year from the date of eligibility.
- Contractor/Home Inspector/Dealer-Techs are required to pass both a trade portion and business portion for licensure.
  - You may take examinations on an unlimited basis.
  - Any portion score is valid for a period of 2 years from the date it was passed. For example, a contractor that passes the business examination portion has 2 years to pass the trade examination portion, before being required to retake that business portion again.
  - Any existing Contractor/Home Inspector/Dealer-Tech seeking an additional license, and has NOT passed their business examination portion in the past 2 years, is required to RETAKE the business examination portion (plus the new trade examination portion) in order to get the new license.
  - Any existing Contractor/Home Inspector/Dealer-Tech seeking an additional license, and has passed the business examination portion within the past 2 years, is required to take only the trade examination portion.

All eligibilities are valid for a period of 1 year from the date that the State approves your application. The bulletin advises that you don't wait until the end of your eligibility period to register.

The following fee table lists the applicable fee for each portion. The fee is for each portion, whether you are taking the examination for the first time or repeating.

Each Examination Portion	\$59
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NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE

### INTERNET SCHEDULING

For the fastest and most convenient examination scheduling process, PSI recommends that you register for your examinations using the Internet. You register online by accessing PSI's registration website at <https://test-takers.psiexams.com/ctot>. Internet registration is available 24 hours a day.

Log onto PSI's website and select Sign in / Create Account. Select Create Account. You are now ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

### TELEPHONE SCHEDULING

For telephone registration, you will need a valid credit card (Visa, MasterCard, American Express or Discover).

PSI registrars are available at (855) 746-8171, Monday through Friday between 7:30 am and 10:00 pm, and Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time, to receive your payment and schedule your appointment for the examination.

### CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (855) 746-8171, or use the PSI website.

**Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI Website or call PSI to speak directly to a Customer Service Representative.**

### SCHEDULING A RE-EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Wednesday can call the next day, Thursday, and retest as soon as Friday, depending upon space availability. You may access a registration form at <https://test-takers.psiexams.com/ctot>. You may also call PSI at (855) 746-8171.

### MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the schedule examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.



## EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

Candidates granted accommodation in accordance with the ADA, MUST schedule their examination by telephone and speak directly with a PSI registrar.

### EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (855) 746-8171. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at <https://test-takers.psiexams.com/ctot>.

### SOCIAL SECURITY NUMBER CONFIDENTIALITY

PSI will use your social security number only as an identification number in maintaining your records and reporting your examination scores to the state. A Federal law requires state agencies to collect and record the social security numbers of all licensees of the professions licensed by the state.

## EXAMINATION SITE LOCATIONS

The PSI Occupational Licensing examinations are administered at the examination centers listed below:

### **West Hartford**

1245 Farmington Ave, Suite 203  
West Hartford, CT 06107

### **Milford**

500 BIC Drive  
Suite 105  
Milford, CT 06461

### **Auburn**

48 Sword St, Unit 204  
Auburn, MA 01501

### **Boston**

56 Roland St., Suite 305  
Washington Crossing  
Charlestown, MA 02129

### **Fall River**

218 South Main St, Suite 105  
Fall River, MA 02721

### **Springfield**

1111 Elm Street, Suite 32A  
West Springfield, MA 01089

Additionally, PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations. Once you have paid

for the examination, enter your zip code and a list of the testing sites closest to you will appear.

## REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in, identification, and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

Candidates need to provide one (1) form of identification.

Candidates must register for the exam with their LEGAL first and last name as it appears on their government issued identification. The required identification below must match the first and last name under which the candidate is registered. Candidates are required to bring one (1) form of a valid (non-expired) signature bearing identification to the test site.

### REQUIRED IDENTIFICATION (with photo) - Choose One

- State issued driver's license
- State issued identification card
- US Government Issued Passport
- US Government Issued Military Identification Card
- US Government Issued Alien Registration Card
- Canadian Government Issued ID

NOTE: ID must contain candidate's photo, be valid and unexpired.

### SECURITY PROCEDURES

The following security procedures will apply during the examination:

- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, but are not limited to, the following items:
  - Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
  - Bulky or loose clothing or coats that could be used to conceal recording devices or notes. For security purposes outerwear such as, but not limited to: open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats are not permitted in the testing room. In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.
  - Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.



## TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

### TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions and reviewing your answers.

### TEST QUESTION

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

### EXPERIMENTAL QUESTIONS

In addition to the number of questions per examination, a small number of one to five “experimental” questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

### EXAMINATION REVIEW

**In the event you fail the examination you will be given 30 minutes at the end of the examination to review the items you missed at no charge. The items will not be in any particular order.**

PSI, in cooperation with the Department, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. This is the only review of examination materials available to candidates.

## SCORE REPORTING

In order to receive a passing score on each examination, you must correctly answer 70% of the questions available. In order to help you understand how this cut-score relates to your examination, we have listed the total number of questions found on each exam and have listed the number of questions that equates to the 70% passing score. For example, on an 80-question test, candidates are required to get 70% of the questions correct which translates into 56 questions for that test.

Your score will be given to you immediately following completion of the examination. The following summary describes the score reporting process:

- **On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination; if you are using review features, you will be able to obtain your score immediately when you indicate that you have finished and would like to see your results.
  - If you **pass**, you will immediately receive a successful notification.
  - If you **do not pass**, you will immediately receive an unsuccessful notification on the screen along with a diagnostic report indicating your strengths and weaknesses by examination type. Registration forms for submittal to PSI to retake the examination will be available at the examination site.
- **On paper** - an official score report will be printed at the examination site.

#### DUPLICATE SCORE REPORTS

You may request a duplicate score report after your examination by emailing [scorereport@psionline.com](mailto:scorereport@psionline.com).

### TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory, and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

### EXAMINATION REFERENCE MATERIAL AND CONTENT OUTLINES

If a test question answer could differ because of conflicting information in test reference sources, a legal requirement such as a code, law or regulation overrides any other reference. If two legal requirements appear to conflict, the state-specific code, law or regulation overrides the national one. Information from sources on the test reference list override information from other sources or persons.

## BUSINESS AND LAW EXAMINATION

### Required for ALL Contractor/Dealer Tech Licenses.

The Business and Law examination may include questions that appear not to directly relate to your licensing category. However, this examination and those questions are testing your general ability to research information.

#### SCOPE OF WORK

# of Questions	Minimum Passing Score	Time Allowed
50	70%	2 Hours

#### CONTENT OUTLINE

Subject Area	# of Items
Licensing	5
Estimating and Bidding	7
Lien Law	2
Financial Management	4
Tax Laws	5
Labor Laws	5
Project Management	5
Contracts	6
Business Organization	2
Risk Management	4
Environmental and Safety	5

#### REFERENCE LIST

The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge or general industry practices. **Except for Code books**, you can base your answers on later editions of references as they become available. For Code questions, the examinations will be based **only** on the edition of the Code book that is listed.

Candidates may use a silent, nonprinting, non-programmable calculator in the examination center.

This examination is OPEN BOOK.

*The following reference material is allowed in the examination center:*

- *Contractors Guide to Business, Law and Project Management, Connecticut, 5th Edition, National Association of State Contractors Licensing Agencies (NASCLA), 23309 N. 17th Drive, Phoenix, Arizona, 85027, Telephone: (623) 587-9519, Fax: (623) 587-9625, [www.nascla.org](http://www.nascla.org).*

Candidates are responsible for bringing their own references to the examination center. Reference materials may be highlighted, underlined, **annotated**, and/or indexed prior to the examination session. However, references may not be written in during the examination session. Any candidate caught writing in the references during the examination will have the references confiscated and will be reported to the department. Furthermore, candidates are not permitted to





bring in any additional papers (loose or attached) with their approved references. Any additional materials will be removed from the references and confiscated. References may be tabbed/indexed with permanent tabs only. Temporary tabs, such as Post-It notes, are not allowed and must be removed from the reference before the exam will begin.

**NOTE: ALL CONTRACTORS AND DEALERS MUST PASS A BUSINESS AND LAW EXAMINATION AND A TRADE EXAMINATION.**

## TRADE AND JOURNEYMAN EXAMINATIONS

Many of these reference materials are available for purchase at [www.psionlinestore.com](http://www.psionlinestore.com) or by calling the PSI Online Store, toll-free, at (866) 589-3088.

Titles currently in stock are listed on the order form near the end of this candidate information bulletin.

### R-1 UNLIMITED ELEVATOR CONTRACTOR

# of Questions	% Required to Pass	Time Allowed
100	70	200 minutes

#### CONTENT OUTLINE

Subject Area	# of Items
Wire Rope	2
Clearance and Space Limits	8
Electrical	9
Testing	3
Engineering and Inspection	6
Safety Devices	10
Controls	3
Operating Limitations	2
Drive Mechanisms	4
Fire Service	3
Maintenance and Repairs	5
Escalators and Dumbwaiters	2
Emergency Power	2
Accessibility Equipment	8
Elevator Renovation	3
Conveyors	8
Cranes and Hoists	8
Welding	4
Tramways, Lifts, and Tows	4
Personnel Hoists	6

#### REFERENCE LIST

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Candidates may use a silent, nonprinting, non-programmable calculator in the examination center.

This examination is OPEN BOOK.

*The following reference materials are allowed in the examination center:*

- *NFPA 70 - National Electrical Code or The National Electrical Code Handbook*, 2017 or 2020 Editions, National Fire Protection Association, (800) 344-3555, [www.nfpa.org](http://www.nfpa.org).
- *ASME A17.1: Safety Code for Elevators and Escalators*, 2013, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.3: Safety Code for Existing Elevators and Escalators*, 2015, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.5: Elevator and Escalator Electrical Equipment*, 2014, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ANSI A117.1: Accessible and Usable Buildings and Facilities*, 2017, American National Standards Institute, 1819 L Street NW Washington, DC 20036, (212) 642-4980, [www.ansi.org](http://www.ansi.org)
- *ANSI/ASSE A10.4: Personnel Hoists and Employee Elevators on Construction and Demolition*, 2007, American National Standards Institute, 1819 L Street NW Washington, DC 20036, (212) 642-4980, [www.ansi.org](http://www.ansi.org)
- *ANSI B77.1: Aerial Tramways, Aerial Lifts, Surface Lifts, Tows and Conveyors - Safety Requirements*, 2011, American National Standards Institute, 1819 L Street NW Washington, DC 20036, (212) 642-4980, [www.ansi.org](http://www.ansi.org)
- *ASME A17.6: Standard for Elevator Suspension, Compensation, and Governor Systems*, 2010, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.7: Performance-Based Safety Code for Elevators and Escalators*, 2007, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A18.1: Safety Standard for Platform Lifts and Stairway Chairlifts*, 2017, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME B30.2 - Overhead and Gantry Cranes (Top Running Bridge, Single or Multiple Girder, Top Running Trolley Hoist)*, 2016, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME B20.1-2015: Safety Standard for Conveyors and Related Equipment*, 2015, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *Modern Welding*, 2013, 11<sup>th</sup> Edition, Althouse/Turnquist/Bowditch/Bowditch/Bowditch, 978-1-60525-795-2, The Goodheart-Willcox Company, Inc., 18604 West Creek Dr., Tinley Park, IL 60477-6243, (800) 323-0440, <http://www.g-w.com/>

*The following reference material is recommended for study, but is not allowed in the examination center:*



- *Fluid Power: Hydraulics and Pneumatics*, 2009, James R. Daines, Goodheart-Willcox Publisher, 800.323.0440, [www.g-w.com](http://www.g-w.com),

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## R-2 UNLIMITED JOURNEYPERSON ELEVATOR

# of Questions	% Required to Pass	Time Allowed
90	70	200 minutes

### CONTENT OUTLINE

Subject Area	# of Items
Wire Rope	2
Clearance and Space Limits	7
Electrical	7
Testing	3
Engineering and Inspection	5
Safety Devices	8
Controls	2
Operating Limitations	2
Drive Mechanisms	4
Fire Service	2
Maintenance and Repairs	5
Escalators and Dumbwaiters	2
Emergency Power	2
Accessibility Equipment	8
Elevator Renovation	3
Conveyors	7
Cranes and Hoists	7
Welding	4
Tramways, Lifts, and Tows	4
Personnel Hoists	6

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Candidates may use a silent, nonprinting, non-programmable calculator in the examination center.

This examination is OPEN BOOK.

The following reference materials are allowed in the examination center:

- *NFPA 70 - National Electrical Code or The National Electrical Code Handbook*, 2017 or 2020 Editions, National Fire Protection Association, (800) 344-3555, [www.nfpa.org](http://www.nfpa.org).
- *ASME A17.1 - Safety Code for Elevators and Escalators*, 2013, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.3 Safety Code for Existing Elevators and Escalators*, 2015, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.5 Elevator and Escalator Electrical Equipment*, 2014, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.6: Standard for Elevator Suspension, Compensation, and Governor Systems*, 2010, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME A17.7: Performance-Based Safety Code for Elevators and Escalators*, 2007, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ANSI/ASSE A10.4: Personnel Hoists and Employee Elevators on Construction and Demolition*, 2007, American National Standards Institute, 1819 L Street NW Washington, DC 20036, (212) 642-4980, [www.ansi.org](http://www.ansi.org)
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- *ASME A18.1: Safety Standard for Platform Lifts and Stairway Chairlifts*, 2017, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME B30.2 - Overhead and Gantry Cranes (Top Running Bridge, Single or Multiple Girder, Top Running Trolley Hoist)*, 2016, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *ASME B20.1-2015 Safety Standard for Conveyors and Related Equipment*, 2015, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, [www.asme.org](http://www.asme.org)
- *Modern Welding*, 2013, 11<sup>th</sup> Edition, Althouse/Turnquist/Bowditch/Bowditch/Bowditch, 978-1-60525-795-2, The Goodheart-Willcox Company, Inc., 18604 West Creek Dr., Tinley Park, IL 60477-6243, (800) 323-0440, <http://www.g-w.com/>
- *Installation Manual - Basic Field Practices for Installation of Elevators and Escalators*, 2003, Kermit Kraus, Elevator World, 356 Morgan Avenue, Mobile, Ala 36660





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**R-5 ACCESSIBILITY CONTRACTOR**

**R-6 ACCESSIBILITY JOURNEYPERSON**

# of Questions	Minimum Passing Score	Time Allowed
60	70%	2 Hours

# of Questions	Minimum Passing Score	Time Allowed
50	70%	2 Hours

**CONTENT OUTLINE**

**CONTENT OUTLINE**

Subject Area	# of Items
Electrical	14
Testing and Inspection	5
Safety Devices	10
Drive Mechanisms	4
Operating Limitations and Controls	6
Equipment and Clearances	21

Subject Area	# of Items
Electrical	12
Testing and Inspection	5
Safety Devices	10
Drive Mechanisms	4
Operating Limitations and Controls	5
Equipment and Clearances	14

**REFERENCE LIST**

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The reference material listed below was used to prepare the questions for this examination. The examination may also contain questions based on trade knowledge or general industry practices. **Except for Code books**, you can base your answers on later editions of references as they become available. For Code questions, the examinations will be based **only** on the edition of the Code book that is listed.

Candidates may use a silent, nonprinting, non-programmable calculator in the examination center.

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*The following reference materials are allowed in the examination center:*

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- *NFPA 70 - National Electrical Code or The National Electrical Code Handbook, 2017 or 2020 Editions, National Fire Protection Association, (800) 344-3555, www.nfpa.org.*
- *ANSI A117.1 Accessible and Usable Buildings and Facilities, 2017, American National Standards Institute, 1819 L Street NW, Washington, DC 20036, (212) 642-4980, [www.ansi.org](http://www.ansi.org)*
- *ASME A18.1: Safety Standard for Platform Lifts and Stairway Chairlifts, 2017, American Society of Mechanical Engineers, Three Park Avenue, New York, NY 10065, (800) 843-2763, www.asme.org*

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the examination session. However, references may not be written in during the examination session. Any candidate caught writing in the references during the examination will have the references confiscated and will be reported to the department. Furthermore, candidates are not permitted to bring in any additional papers (loose or attached) with their approved references. Any additional materials will be removed from the references and confiscated. References may be tabbed/indexed with permanent tabs only. Temporary tabs, such as Post-It notes, are not allowed and must be removed from the reference before the exam will begin.

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Submit the licensing fee indicated on the passing score report for your trade examination with all passing score reports to the Connecticut Department of Consumer Protection.

Connecticut Department of Consumer Protection  
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Once you have passed the examination(s), you may order a personalized Certificate of Achievement. Please fill out the order form on the following page, and mail this, along with the appropriate fee to PSI.

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Once PSI has received your request, the certificate will be mailed out within 2 weeks. Note: the name on the certificate will exactly match the name used on the registration for the examination. Each certificate will be for one examination only. If you pass more than one examination, you will need to order a separate certification for each. Note: this is not your license.






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